



CHEERS TO CLEAR!

We hope you had a wonderful holiday and Happy New Year !

See our most frequently asked questions below!



Family Owned and Operated

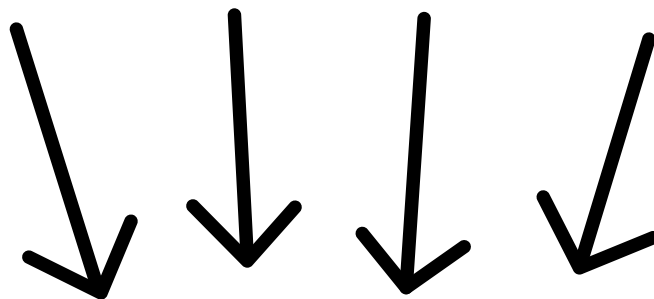
Romans 8:28



MYTH OR FACT

Myth: Salt pools aren't chlorine pools.

Fact: Salt pools **ARE** chlorine pools!
Salt cells are tiny "chlorine-generators" and *make* chlorine from salt water!
Chlorine is still added to salt-pools when needed, especially after heavy use, high heat, or rain!



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FAQS

What's included in my weekly pool service?

Each Full Service visit includes:

- Testing and balancing water chemistry
- Emptying skimmer and pump baskets
 - Brushing walls and steps
 - Netting the surface
- Inspecting and noting any equipment issues
 - Backwashing filters (as needed)

Repairs, filter cleans, and special treatments are billed separately

How often should my cartridge filter be cleaned?

We recommend every 12 weeks for *most* pools. A clean filter keeps your water clear and your equipment running efficiently. Dirty filters are one of the top causes of cloudy water and poor circulation.

**This is for cartridge filters only!*

Why do my chemical readings fluctuate between visits?

Sunlight, rain, heavy use, and debris can all affect your water's chlorine and pH levels. Weekly service keeps things balanced long-term, but day-to-day conditions can cause small variations.

What happens if it rains on my service day?

We still perform service unless lightning is present. If it's unsafe, we reschedule or perform chemical-only service depending on conditions.



FAQS

Why is my pool cloudy after weekly service?

Cloudy water can happen even right after a visit — and it's usually temporary. When we treat your pool, chemicals like chlorine go to work killing algae and breaking down organic material. This can cause tiny particles to float in the water before your filter clears them out.

Other common reasons include:

High swimmer load (lots of sunscreen, sweat, and oils in the water).

Poor circulation if the pump or filter isn't running long enough.

Weather — storms and heavy rain can wash dirt and debris into the pool.

What is the expected time for service?

Once a pool is balanced and maintained weekly, visits are efficient! Your service pro tests and adjusts water chemistry, empties baskets, brushes walls, skims the surface, and checks equipment. Most stops take about 10–20 minutes unless a special issue arises. Quick doesn't mean rushed — it means your pool is healthy and easier to maintain thanks to consistent care.

Is it safe to swim right after chemicals are added?

Not always. Most treatments need a little time to circulate. For standard weekly service, you can usually swim within 30–60 minutes once the pump has mixed everything in. If we add stronger doses (like for algae or stains), we'll leave you clear instructions.

Why do you say 'don't swim if you can't see the main drain?'

Safety first! If the main drain at the bottom isn't visible, the water is too cloudy.

Swimmers could be in danger and not seen in time.

If you can't see the drain, don't dive in.