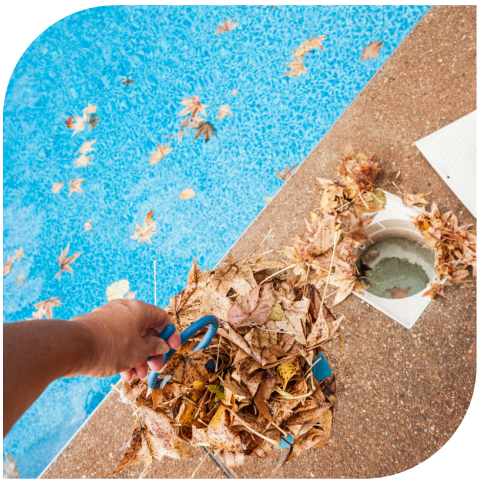




THANKS-SKIMMING!

Psalm 118:24



Skim The Newsletter for:

- **Billing Updates**
- 🌧️ **Weather Policy**
- 🐾 **Pet Updates**
- 🍂 **Holiday Schedule**

🍁 **Leaf Season** 🍁

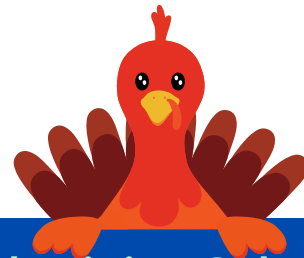
Keep your pool running at its best this fall by checking skimmer baskets daily!

- Empty regularly – falling leaves pile up fast
- Better circulation – prevents weak water flow
- Improved filtration – cleaner, clearer water

DID YOU KNOW

“Chlorine smell” isn’t chlorine 🧐

That strong “pool smell” is chloramines –what you get when chlorine is busy breaking down sweat, lotions, and... other stuff. A well-balanced pool usually doesn’t smell like chlorine!



Thanksgiving Schedule:

Thursday, November 27: Closed
Friday, November 28: Closed



Billing Cycles:

To keep things simple and consistent, we spread your **service billing evenly across 48 weeks per year.**

- This allows us to account for weather delays, holidays, and training days—without sudden changes in your monthly rate.
- *It also means we don't charge more for months with 5 weeks than months with 4 weeks.*

Repair & Service Policy Reminder

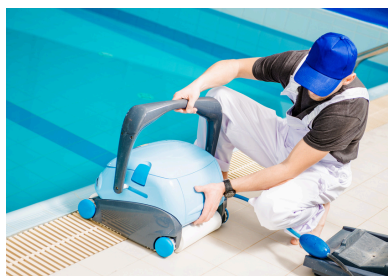
Any repairs or service visits outside of your regular weekly maintenance are invoiced at the time of service and are due upon completion and receipt.

Repairs over \$100

Requires an approved quote before work begins — we'll always send that to you for approval or denial first.

Minor Repairs under \$100

Things like pressure gauges, chlorinator hoses, skimmer or pump baskets, and robot bags may be replaced on-site during weekly service if needed. These small repairs are completed right away to keep your system running smoothly and will appear on a separate invoice from your monthly maintenance billing, also due upon receipt.



**HOMETOWN
POOLS**





WEATHER

Service Expectations:

Rain/light weather: We still service; test, add chems + brushing as possible. Vacuuming may be limited.

Severe weather (lightning, heavy rain, flooding): For safety, visits may be postponed and rescheduled *if able*.

Pet Safety Reminder



We love meeting your furry family members, but for everyone's safety, **please make sure all dogs and pets are secured before your service pro arrives.**

This helps keep our team and your pets safe while allowing us to serve you quickly and efficiently. Thank you for your understanding and for helping us care for your pool—and your pups—with excellence and respect! 🌧️❤️🐾

**HOMETOWN
POOLS**

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