



TERMS AND CONDITIONS Airport and Seaport Cancellations and Changes

Thank you for choosing Pronto Limousines for your special occasion. You, the customer, are encouraged to inspect and confirm the condition of your car prior to use. Any new damages by you or any passenger will be the responsibility of you, the customer. You will be charged for all repairs and any unusual cleaning that was caused by you or anyone in your trip.

Pronto Limousine Service, Inc. understands that travel plans can change and cancellations are therefore sometimes necessary and unavoidable. Unless otherwise agreed to or provided in writing, the following applies:

- For all cancellations made less than 48 hours, **Pronto Limousine Service, Inc.** reserves the right to charge 100% percent of the quoted trip charge at of the time of cancellation.
- Time changes made with less than the required notice above may result in additional and possibly full charges.
- As our general customer service policy, **Pronto Limousine Service, Inc.** will make every effort to avoid cancellation penalties and accommodate changes in travel plans and schedules which are outside the clients' control (e.g. rescheduled flights), however, given the nature of scheduled transportation services and availability of vehicles **Pronto Limousine Service, Inc.** cannot guarantee it will be able to make such accommodations on short notice.
- We accept cancellations on airport reservations with a \$25.00 charge forty-eight (48) hours before the scheduled pick-up time.
- Cancelled seaport services will be charged a \$50 fee, unless cancelled within seven (7) days of service, then the full amount will be charged.