

## Quality Policy

Alinma Steel produces a wide range of steel section products in its hot rolling mill at its Al Kharj operations. It is the major producer of steel sections in the Kingdom and a significant GCC presence.

The company considers that the efficient production of a high-quality product is an objective to be shared by all employees of the company and it regards product quality and customer service as being of equal value to health & safety, environmental, financial performance or any other business objective.

We aim to:

- Improve the quality of our processes and products by applying suitable high-tech solutions
- Provide innovative services to our customers at the highest level
- Extend our markets and product offering, wherever possible.
- Improve the economic results of Alinma Steel
- Source our raw materials from sustainable and ethically supplied suppliers

To achieve this, we are committed to:

- Satisfying the relevant requirements by ensuring that customer and applicable statutory and regulatory requirements are determined, understood and consistently met.
- Continually improving our products, our service and Quality Management System (QMS). This will be achieved by determining and addressing risks and opportunities that can affect the conformity of products and services and the ability to enhance customer satisfaction. This risk assessment will form the basis for setting objectives across our business.
- Regularly monitoring the performance of our products, our service and QMS and ensuring that the appropriate resources, environment and training are provided.
- Communicating the importance of effective quality management at all levels and of conforming to the QMS requirements. We will engage, direct and support people to contribute to the effectiveness of the QMS
- Satisfying the requirements of interested parties, where possible.
- Establishing effective communication with our customers and suppliers to ensure that we fully understand and meet their current and future needs.

This policy will be communicated to all employees and others working on our behalf. It is implemented through the QMS which must be adhered to at all times. It will be reviewed by top management on a regular basis.

Authorized Signatory

**August 2019**