

How to create your online account with Vitori Health

Creating your account on the Vitori Health app or member portal is easy!

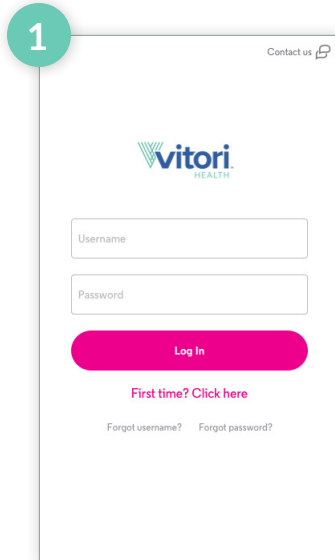
Start here

Have your Vitori Health member ID, found on your member ID card.

There are two ways to create your account:

1. Download the Vitori Health app (Text "VITORI" to 65021 or visit your app store)
2. Visit the member portal at vitorihealth.com/member.

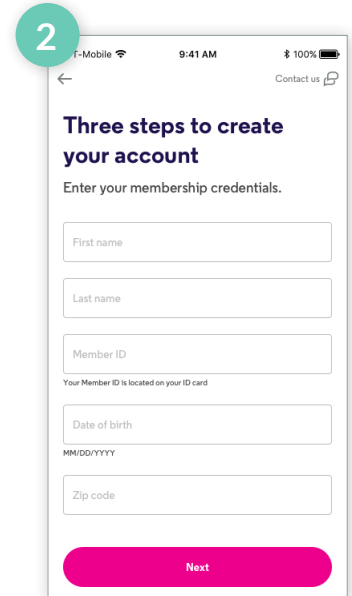
Select **First time? Click here**.



Enter your information, then select **Next**.



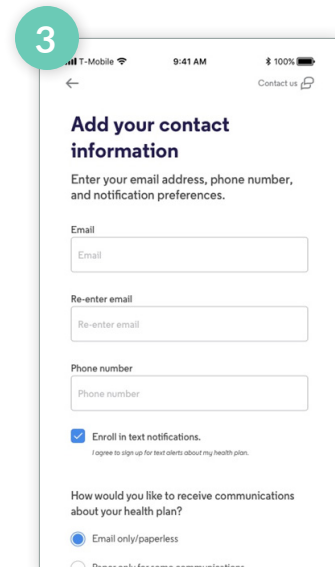
Please note: All fields are required.



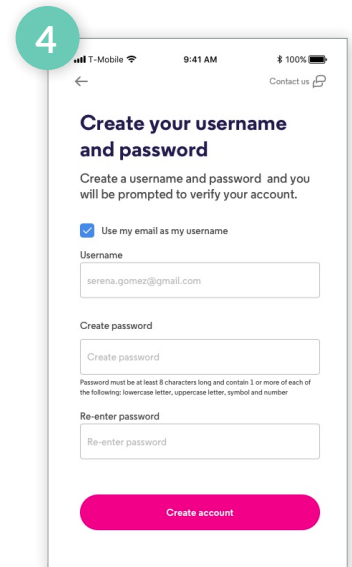
Tell us how to reach you

Throughout the year, Vitori Health will send you important plan information such as when new claim details are available.

Enter your information, choose how you'd like to be contacted, then select **Next**.



Create your username and password, then select **Create Account**.



Verify your account

To verify your account, please choose how you'd like to receive your verification code, then select **Send Code**.

Enter the code you receive via phone, text or email to complete the process.

5

Verify your contact information

We'll send you a verification code to add another layer of security onto your account. How would you like to receive your code?

Note: standard voice and messaging rates may apply

Call my phone ending in *** 4461

Text my phone ending in *** 4461

Email me at pe***@gmail.com

Send Code

Congratulations — you're registered!

Now you can log in to view your plan information.

Success! You've successfully created your account and now you can log in.

Vitori HEALTH

Username

Password

Log In

First time? Click here

[Forgot username?](#) [Forgot password?](#)

Helpful tips: Get to know your way around the app/portal

Explore your benefits

Take a few minutes to read more about your plan.

Select **Learn where to get care** and **Review your new benefit coverage**.

Select **ID Card** to view your member ID card.

Hello, Serena

Messages Health Hub ID Card

EXPLORE YOUR BENEFITS

Find Care Coverage

Learn where to get care. Review your new benefit coverage.

Home Activity Coverage Account

Quickly access the Vitori Health Concierge



If you need any help, select **Contact Us** in the top right corner.

You can submit a message or click to call if you're on a mobile phone.

Contact us

Call Us

Call

Message Us

Select a topic *

Describe your issue *

*Required

Submit Message

If you have any questions,

call the Vitori Health Concierge at the number on your Vitori Health member ID card. We're available Monday-Friday, 8 am-8 pm ET.