



Retreats | Healer | Coach
Classic | Signature | Transformational



Devon | Cornwall | UK

MANDEJÁ HEAVENLY PRIVACY POLICY:

At MANDEJÁ HEAVENLY, MANDEJÁ HEAVENLY RETREATS, MANDEJÁ HEAVENLY HEALING and MANDEJÁ HEAVENLY COACHING we are committed to protecting and respecting your privacy. This policy explains when and why we collect your personal information, how it is used and how it is kept secure.

1. What are your rights?

The GDPR has been in effect from 25th May 2018 and provides the following rights for individuals:

- i. The right to be informed
- ii. The right of access
- iii. The right to rectification
- iv. The right to erasure
- v. The right to restrict processing
- vi. The right to data portability
- vii. The right to object
- viii. Rights in relation to automated decision making and profiling.

This privacy policy explains how your personal data will be used and adheres to these rights.

2. Who is collecting it?

Samantha @ MANDEJÁ HEAVENLY Langtree, Devon UK.

3. What information is being collected?

- i. MANDEJÁ HEAVENLY RETREATS, MANDEJÁ HEAVENLY HEALING (Hands On Transformational Therapy) sessions and MANDEJÁ HEAVENLY COACHING, will collect your name, phone number, email address and social media handles as appropriate.

4. How is it collected?

- i. Initial contact is by the client who may find contact details for MANDEJÁ HEAVENLY either on Facebook, her website, www.mandejaheavenly.com, her email address mandejaheavenly@gmail.com, social media posts, friends and family referrals, business cards, other advertisements, or word of mouth.
- ii. Secondary response will come back to the client using their initial client's preferred media – e.g. email, text message, Facebook Messenger, Facebook Page Messenger, Instagram direct message.
- iii. Personal information for MANDEJÁ HEAVENLY RETREATS, MANDEJÁ HEAVENLY HEALING (Hands On Transformational Therapy) sessions and MANDEJÁ HEAVENLY COACHING will be collected on a consultation form only used by MANDEJÁ HEAVENLY to keep a record and provide the relevant service effectively.

- iv. Personal information for MANDEJÁ HEAVENLY RETREATS, MANDEJÁ HEAVENLY HEALING (Hands On Transformational Therapy) sessions and MANDEJÁ HEAVENLY COACHING is stored in a secure cupboard.

5. Why is it being collected?

- i. To carry out obligations to the client - Your personal contact details are used to contact you to arrange your appointment and after your appointment to request a review, testimonials or evaluation of your experience of the service you received and an update on how you are after your time with MANDEJÁ HEAVENLY.
- ii. For accounting purposes - To acknowledge the exchange of funds for services rendered whether using the clients name and what service was used/price/time/date or under an anonymous code with what service was used/price/time/date.

6. How will it be used?

- i. To make contact to arrange a mutually convenient appointment, obtain a client review, testimonial of the service received and an update to ensure the client received the impact and Transformation they were aiming for, or to book subsequent sessions to continue their transformational journey with MANDEJÁ HEAVENLY.
- ii. However, from time-to-time, MANDEJÁ HEAVENLY, would like to contact you with details of other services, MANDEJÁ HEAVENLY RETREATS, MANDEJÁ HEAVENLY HEALING, or MANDEJÁ HEAVENLY COACHING specials, events, offers, Facebook or website content and any competitions available if applicable and to invite you to subscribe to her BLOG, Newsletter and website or services updates on www.mandējaheavenly.com
- iii. As a subscriber of www.mandējaheavenly.com your email address will be stored on my secure GoDaddy website builder account for the purposes of sharing via email, my BLOG, Newsletter and updates from my website www.mandējaheavenly.com and my email address mandējaheavenly@gmail.com. GoDaddy is fully compliant with GDPR. Please see their policy here. www.godaddy.com/en-uk/legal/agreements

7. The right to object - opt out?

There is an option to opt out in the **GDPR PERSONAL DATA COLLECTION FORM** that you sign. If you wish to opt out from the previous consent to be contacted. Then please contact MANDEJÁ HEAVENLY and quote - My right to opt out or you can unsubscribe from email content- and your details will then be deleted or destroyed as appropriate by MANDEJÁ HEAVENLY

8. Who will it be shared with?

- i. For the sole purpose of contacting MANDEJÁ HEAVENLY, GoDaddy Website builder (Section 6 iii) and you the client only. No other third parties will have access to your data.

9. What will be the effect of this on the individuals concerned?

The client will have the option to remain in contact until the relevant service has been provided, or to continue to remain in contact with MANDEJÁ HEAVENLY until they choose to opt out or unsubscribe from emails and BLOGS. The client is assured that their personal data is being stored appropriately, used lawfully for the purposes of providing the services as requested and have peace of mind knowing that their personal data is not going to be shared with other unknown third parties.

10. Is the intended use likely to cause individuals to object or complain?

The client's personal data will be stored safely and will not be shared with other third parties except for (section 6.iii). We are committed to ensure the safety of your data. If you have any concerns, please contact MANDEJÁ HEAVENLY on 07985191351, mandējaheavenly@gmail.com