



Terms and Conditions

1. All cleaning services are to be paid upon completion.
2. There is a minimum charge of 3 hours.
3. All estimates are estimates only and actual cleaning times may vary. The client understands that the time allotted to complete the cleaning in the home is dependent upon condition of the home and Krinkle Klean will not spend longer than the allotted time in the home unless approved by the client.
4. Krinkle Klean offers a 100% customer satisfaction guarantee. If ever the client is unsatisfied with the services provided, they are to report their concerns within 24 hours of the cleaning. Krinkle Klean will return to the home and fix the areas of concern.
5. Cancellations must be given 48 hours prior to the scheduled service otherwise the full scheduled charge will apply.
6. During times of inclement weather or staff illness, Krinkle Klean may not be able to make your scheduled visit. Krinkle Klean will make up any cleaning day missed *if* possible.
7. From time to time Krinkle Klean may bring in trainees to prepare them for the Krinkle Klean experience. We will do so with appropriate supervision.
8. Krinkle Klean requires access to the client's home on the scheduled cleaning day. Please choose one of the following:
 - Key provided – 2 copies will be made **Initial** _____
 - Door Code provided **Initial** _____

If the client does not provide Krinkle Klean with their own access into the home, the client understands that if on the day of cleaning there is no access available to Krinkle Klean; the client will be charged the full price of the scheduled cleaning.

Krinkle Klean agrees to keep keys and other client information secure and confidential. Krinkle Klean guarantees privacy and will not disclose personal information regarding property, unique design and any other security issues.

9. In the event of a breakage or accident any claim must be notified to Krinkle Klean within 24 hours of the cleaning visit. The employee will notify the client and provide Krinkle Klean with a Breakage / Damage Report which will be forwarded to and discussed with the client.

Client Signature: _____ Date: _____

Company Signature: _____ Date: _____