

Upgrading to the latest Carlson Software

1. Ensure that you have paid the software maintenance fee for the software module(s) (ie. Survey, Civil, Hydrology, GIS, etc.) which you purchased. (10% of the current list price of that module(s). This will give you access to any new updates and improvements of Carlson software that are released throughout the year plus unlimited access to the Carlson Academy (<http://learn.carlsonsw.com>), Carlson Software's new online learning platform. This is not a subscription and is not required to continue using the software originally purchased.
2. Follow this link: <https://web.carlsonsw.com/files/updates/updates05.php> to all Carlson Software products available for download.
3. To find the appropriate software download, enter or cut and past the Carlson serial number in the appropriate field. This serial number is provided by Geosymmetrics (your Carlson Software Dealer) or, by Kevin Bishop, Carlson Software Regional Sales Director or, Carlson Software directly. See figure 1.

DOWNLOADS

Select product you are looking for

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System Requirements: [Office](#) & [SurvCE](#)

-OR-

Enter Serial Number to Find Right Download:

LOOKUP DOWNLOAD

Figure 1 Download dialog box.

4. Select the Download button located under the top item labeled "Carlson 20XX_64bit.exe" See figure 2. As long as the latest Carlson 20xx will be installed there is no reason to download the patches. (see item description for each download to learn more information)

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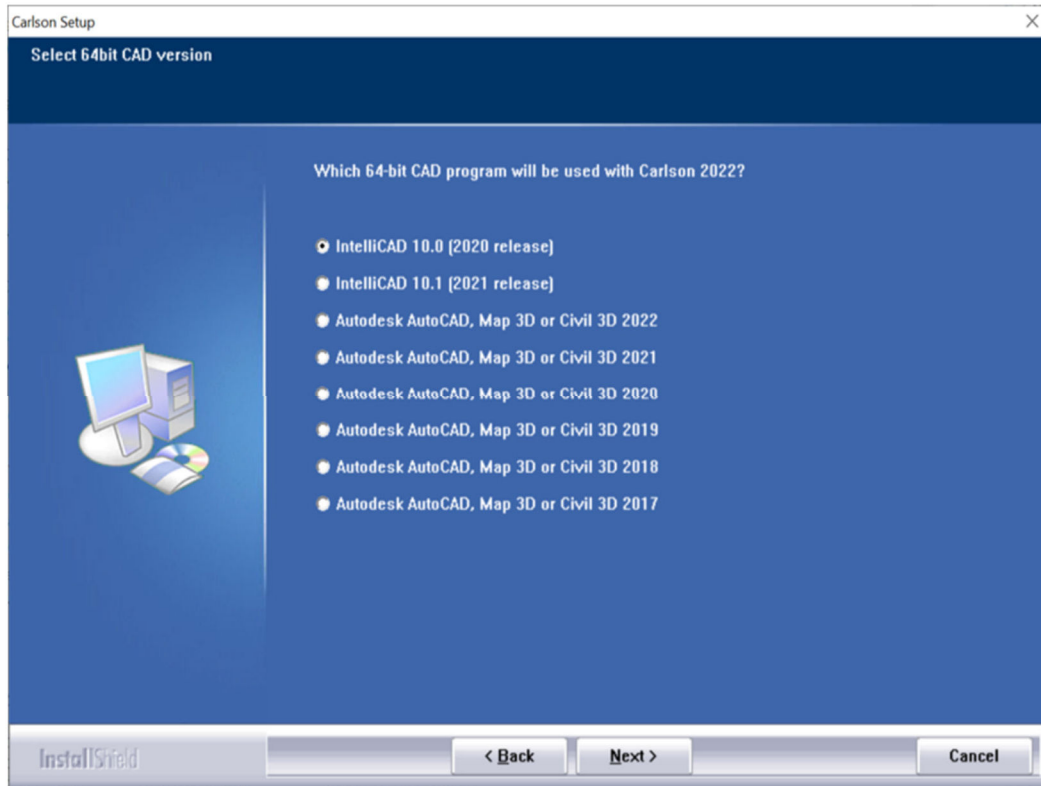
System Requirements: [Office & SurvCE](#)

No	Name	File Size / File Date	Description
1	Carlson2024_64bit.exe DOWNLOAD	2,269,821,720 Apr-07-2024	This is a full version Carlson 2024 for 64 bit CAD products. The following modules are included: Survey, Civil, Hydrology, GIS, Geology, Underground Mining, Surface Mining, Natural Regrade, Field, CADnet, GeoTech, Trench, Construction and Point Clouds. This can be installed on AutoCAD 2019-2024 or with included IntelliCAD 10.1a and 11.1. 32-bit Windows are no longer supported. Carlson 2024 Serial number is required for installation. Users with an active maintenance agreement can lookup their upgraded serial number by clicking here.
2	Carlson2024Update_ACAD2019-2020_x64_install.exe DOWNLOAD	610,965,640 Apr-07-2024	This patch is for users running an older build of Carlson 2024 on AutoCAD 2019 and 2020 64-bit products. It is not needed if you are running the current 2024 build. If you have a serial number for Carlson 2024 and your running Carlson 2023 or earlier, please run the 2024 full install instead of this patch.
3	Carlson2024Update_ACAD2021-2022-2024_x64_install.exe DOWNLOAD	610,867,504 Apr-07-2024	This patch is for users running an older build of Carlson 2024 on AutoCAD 2021-2024 64-bit products. It is not needed if you are running the current 2024 build. If you have a serial number for Carlson 2024 and your running Carlson 2023 or earlier, please run the 2024 full install instead of this patch.
4	Carlson2024Update_icad10_1_x64_install.exe DOWNLOAD	769,934,720 Apr-07-2024	This patch is for users running an older build of Carlson 2024 on IntelliCAD 10.1a, 64bit version. It is not needed if you are running the current 2024 build. If you have a serial number for Carlson 2024 and your running Carlson 2023 or earlier, please run the 2024 full install instead of this patch.
5	Carlson2024Update_icad11_1_x64_install.exe DOWNLOAD	976,645,392 Apr-07-2024	This patch is for users running an older build of Carlson 2024 on IntelliCAD 11.1, 64bit version. It is not needed if you are running the current 2024 build. If you have a serial number for Carlson 2024 and your running Carlson 2023 or earlier, please run the 2024 full install instead of this patch.

Please update your contact and notification preferences as needed:

Figure 2 Executable file selection.

- Once this executable file has been downloaded click on this file which is most likely located in the “download” file folder on your C: drive.
- This will launch the Carlson installation wizard.
- During the installation process a dialog box will appear, click on “Install” and when prompted to select which CAD engine to use unless you specifically have paid for an AutoCAD™ version of Carlson Software, the installation will default to IntelliCAD 11.xx. See Figure 3.



8.

9.

10. **Note:** This installation DOES NOT replace any previous versions of Carlson software. You will have access to older versions of Carlson Software products for a short period of time and the older version will become inactive and inaccessible. This will allow sufficient time to learn about any differences in the Graphic User Interface (GUI) and/or other revisions to the updated software. ALL projects completed using older software versions will remain accessible using the latest version of the Carlson Software product you have purchased and are maintaining. Once you have made the learning transition to the updated software delete all older version of the software.

11. **Note:** It is Carlson Software's current policy that all users may install a "desktop" and a "field" version of their software for your convenience.