

# Family Scam Safety Plan

## No One in Our Family Ever Faces a Scam Alone

*This page is meant to live where everyone can see it, on the fridge, in a binder, or by the main phone. Fill it out together. The goal is simple: when one of us gets scammed, we all get scammed.*

### 1. Our Emergency Code Word

If anyone claims there is an emergency and asks for money, they must know this word.

Code Word: \_\_\_\_\_

### 2. Our 'Before We Send Money' Rules

- ☐ No one in this family sends money, gift cards, or crypto because of a phone call or text alone.
- ☐ We always hang up and call back using a number we already know or can find on an official website or back of card.
- ☐ If a loved one "needs help," at least TWO family members must speak to them or verify the situation first.
- ☐ We never keep money emergencies a secret. Secrets are where scammers breathe.

### 3. Grandparent & Caregiver Protection

- ☐ If someone calls claiming to be a grandchild, we ask questions only they would know – and we still call back on a known number.
- ☐ We do not send bail money, hospital money, or emergency money without speaking to another trusted adult first.
- ☐ We remember that AI can fake voices. We trust procedures, not panic.

### 4. Who We Call When Something Feels Wrong

Primary Safety Contact: \_\_\_\_\_ Phone: \_\_\_\_\_

Backup Contact: \_\_\_\_\_ Phone: \_\_\_\_\_

Bank / Credit Union: \_\_\_\_\_ Phone: \_\_\_\_\_

Local Police (non-emergency): \_\_\_\_\_ Phone: \_\_\_\_\_

### 5. Our Family Promises

- ☐ We will not shame or blame anyone who almost got scammed or did get scammed. We respond with help, not lectures.
- ☐ We will share scam attempts in a group text, email thread, or at family meals so everyone learns from each one.
- ☐ We will review this plan at least twice a year and update phone numbers, contacts, and our code word if needed.

### Signatures (optional but powerful):

\_\_\_\_\_ Date: \_\_\_\_\_ \_\_\_\_\_ Date: \_\_\_\_\_