

## **Professional Services by Angel — Privacy Policy & Terms of Use (SMS Campaign)**

Last Updated: October 2025

### **1. Introduction**

Professional Services by Angel (“we,” “our,” “us”) values your privacy and is committed to protecting your personal information. This Privacy Policy and Terms of Use explains how we collect, use, and protect information related to our text messaging (SMS) communications and marketing campaigns.

By subscribing to or receiving messages from Professional Services by Angel, you agree to the terms outlined below.

### **2. Information We Collect**

We may collect the following information from you:

- Name, phone number, and email address (if provided)
- Service preferences or appointment details
- Responses to our messages (such as confirmations, cancellations, or questions)

We do not collect sensitive information such as Social Security numbers or payment card data through SMS.

### **3. How We Use Your Information**

We use your information to:

- Send service confirmations, reminders, and updates
- Respond to customer inquiries or support requests
- Deliver order or document completion notifications
- Share promotional offers or service updates (only with your consent)
- Improve communication and client experience

### **4. Message Frequency**

Message frequency may vary depending on your relationship with us and the services you use. Typical messages include:

- Appointment confirmations and reminders
- Service status updates or delivery notifications
- Customer care responses
- Special offers or promotions (optional)

### **5. Opting Out**

You can stop receiving text messages at any time by replying STOP or CANCEL to any message. You may also reply HELP for more information.

Standard message and data rates may apply. Opting out will not affect other forms of communication (such as email or portal notifications) necessary to complete your services.

## **6. Data Protection**

We implement reasonable security measures to safeguard your personal information, including encryption and secure storage. We do not sell, rent, or share your information with third parties for marketing purposes.

## **7. Third-Party Services**

Our SMS platform is powered by Grasshopper. Messages and data are subject to the platform's own privacy and data protection standards. We are not responsible for the practices of third-party service providers, though we choose partners who align with our privacy values.

## **8. Your Consent**


By providing your mobile number and opting in to receive messages, you consent to these terms and our use of SMS for business communications and promotions related to Professional Services by Angel.


## **9. Updates to This Policy**


We may update this Privacy Policy and Terms from time to time. The updated version will be available at <https://professionalservicesbyangel.com/privacy>.

## **10. Contact Us**

For questions or concerns about this Privacy Policy or your data, please contact:

 210-570-9677

 <https://professionalservicesbyangel.com>

 [info@professionalservicesbyangel.com](mailto:info@professionalservicesbyangel.com)