

Professional Services by Angel — Proof of SMS Opt-In Process

Last Updated: October 2025

Business Information

Business Name: Professional Services by Angel

Contact Number: 210-570-9677

Website: <https://professionalservicesbyangel.com>

Campaign Type: Customer Communication & Service Updates

1. Method of Opt-In

Customers provide consent to receive text messages through one or more of the following methods:

- Completing a contact or appointment form on our website that includes a checkbox for: "I agree to receive text messages from Professional Services by Angel."
- Providing verbal consent during a phone call, consultation, or in-person meeting (documented internally).
- Texting a designated keyword (e.g., "START" or "INFO") to our business number to initiate communication.
- Signing a digital or paper agreement form that includes SMS consent language.

2. Opt-In Disclosure Example

Displayed wherever phone numbers are collected:

"By providing your phone number, you agree to receive text messages from Professional Services by Angel related to your appointments, service updates, and promotions. Message and data rates may apply. Reply STOP to unsubscribe or HELP for more information."

3. Confirmation Message (Proof of Consent)

Once consent is given, the customer automatically receives:

"Professional Services by Angel: Thank you for subscribing! You'll receive updates, confirmations, and offers related to our services. Reply STOP to unsubscribe or HELP for info. Msg & data rates may apply."

4. Opt-Out Process

Recipients can stop receiving messages at any time by replying STOP or CANCEL. They can also contact the business directly to be manually removed from the list.

5. Record-Keeping

We maintain digital logs (via Grasshopper platform) showing:

- The phone number and opt-in date/time
- Method of consent (web form, call, or text)
- Confirmation message sent

6. Data Privacy Reference

All SMS communications follow the company's Privacy Policy and Terms of Use, available at:
<https://professionalservicesbyangel.com/privacy>

7. Compliance Statement

Professional Services by Angel complies with the Telephone Consumer Protection Act (TCPA), CAN-SPAM Act, and CTIA guidelines regarding SMS marketing, opt-in verification, and opt-out procedures.