

## **Proof of SMS Opt-In Process**

### **Professional Services by Angel**

Last Updated: January 2026

#### Business Information

Business Name: Professional Services by Angel

Contact Number: 210-570-9677

Website: <https://professionalservicesbyangel.com>

Campaign Type: Account Notifications, Customer Care, Service Updates, and Marketing (Consent-Based)

#### **1. Method of Opt-In**

Customers provide consent to receive text messages through one or more of the following methods:

- Completing a contact or appointment form on our website that includes a checkbox stating:

“I agree to receive text messages from Professional Services by Angel.”

- Providing verbal consent during a phone call, consultation, or in-person meeting. Verbal consent includes a clear disclosure of message types, message frequency, message and data rates, and opt-out instructions, and is documented internally with the date, time, and staff member obtaining consent.

- Texting a designated keyword (such as “START” or “INFO”) to our business number to initiate communication.

- Signing a digital or paper agreement that includes SMS consent language.

#### **2. Opt-In Disclosure Example**

Displayed wherever phone numbers are collected:

“By providing your phone number, you agree to receive text messages from Professional Services by Angel related to your appointments, service updates, and promotions. Message frequency varies. Message and data rates may apply. Reply STOP to unsubscribe or HELP for more information.”

### **3. Confirmation Message (Proof of Consent)**

Once consent is provided, customers automatically receive the following confirmation message:

“Professional Services by Angel: Thank you for subscribing! You’ll receive updates, confirmations, and offers related to our services. Message frequency varies. Message and data rates may apply. Reply STOP to unsubscribe or HELP for assistance.”

### **4. Opt-Out Process**

Recipients may opt out of SMS messages at any time by replying STOP or CANCEL to any message.

Customers may also contact the business directly to request removal from SMS communications.

### **5. Record-Keeping**

Professional Services by Angel maintains digital opt-in records through the Grasshopper platform, including:

- Phone number
- Date and time of opt-in
- Method of consent (web form, verbal, keyword, or written agreement)
- Confirmation message delivery

### **6. Data Privacy Reference**

All SMS communications follow the company’s Privacy Policy and SMS Terms of Use, available at:

<https://professionalservicesbyangel.com/privacy>

### **7. Compliance Statement**

Professional Services by Angel complies with the Telephone Consumer Protection Act (TCPA), CAN-SPAM Act, CTIA guidelines, and Grasshopper SMS compliance requirements regarding consumer consent, opt-in verification, and opt-out procedures.