

# PATIENT CONSIDERATIONS

## HEALTHCARE BENEFITS DURING THE COVID-19 PANDEMIC

### **BENEFITS ARE IN FORCE DURING THE COVID-19 PANDEMIC.**

The U.S. Surgeon General and executive orders throughout the country have instructed healthcare providers to minimize, postpone or cancel all non-essential or elective surgeries and procedures to preserve resources to combat COVID-19 until otherwise notified.



**Your provider will make the determination of whether or not a procedure is "essential".**

### **SAMPLES OF ESSENTIAL CARE**

*Emergency care such as the following, plus:*

- HEART ATTACK
- STROKE
- UNCONTROLLED BLEEDING
- HEAD INJURY with LOSS OF CONSCIOUSNESS
- TRAUMA
- BREATHING ISSUES
- CANCER TREATMENTS
- PREGNANCY

**SEEK MEDICAL CARE IMMEDIATELY**

### **SAMPLES OF NON-ESSENTIAL CARE**

- Imaging: X-ray, MRI, CT
- Physical Therapy
- Routine Dr. visits
- Outpatient surgery and diagnostic procedures

**YOUR PROVIDER MAY DELAY CARE**

# NOTES TO PARTICIPANTS

*What is the purpose of these orders?*

- Delaying non-essential medical care eliminates your potential exposure to COVID-19.
- Delaying non-essential medical care helps to preserve healthcare resources so that they are available to treat patients of COVID-19 and have ample supplies to do so.
- This policy is consistent with social distancing orders.

## SPEAK TO YOUR PROVIDER ABOUT TREATMENT OPTIONS

**CHECK YOUR PLAN BENEFITS - MANY PHYSICIANS ARE OFFERING TELEPHONIC OR VIRTUAL VISITS FOR SOME BASIC SERVICES**

ALL COVID-19 TESTING IS FULLY COVERED BY YOUR PLAN WITH NO COST SHARE.

ALL COVID-19 TREATMENT IS COVERED BY YOUR PLAN.

