

HEALTHCARE CONCIERGE

sage.



We are a healthcare concierge service provider that provides a full integrated medical tourism service from initial contact and diagnosis to post treatment recovery and return from KSA.

With our strategic partnerships with many service providers we have a fully patient centric approach that provides patients with a versatile one-stop-shop where all their needs and services can be addressed while having enough flexibility to adapt to changing patient needs and trip circumstances. .

We guarantee real time open lines of communication between all our partners and stakeholders to ensure service quality and remove any possible delays and misunderstandings and provide optimized benefits for all collaborators.

THE WISE PATH FOR PATIENT JOURNEY

In-bound Healthcare Tourism
in Saudi Arabia

PRE-TREATMENT

01 REFERRAL REDIRECTION:

Requests and referrals are forwarded and directed by us towards different health-care providers.



02 RESPONSE REDIRECTION:

Replies of acceptance, treatment plans and budgets are then sent to the referring entity for the patient to choose the most suitable budget and facility.



04 VISA ASSISTANCE:

Providing guiding information, details and assistance to patients in issuing Visas.

05 FLIGHT BOOKING:

Coordinating flight schedules with medical appointments as well as offering a range of flight options to suit different preferences and budgets.

06 GROUND TRANSPORTATION:

Providing guiding information, details and assistance to patients in issuing Visas.



TRAVEL & TREATMENT

10 CASE MANAGEMENT

Dedicated case managers coordinate all aspects of the patient's journey.



11 OPEN COMMUNICATION

Real-time communication between all stakeholders ensures smooth coordination.



09 COST-EFFECTIVE QUALITY MEDICAL SERVICES

We work with healthcare providers accredited by CBAHI and JCI, ensuring high standards of medical care and patient safety. Our all-inclusive packages provide clear and upfront pricing, helping patients manage their healthcare expenses effectively.



08 AIRPORT VIP SERVICES

Our VIP services include expedited immigration and customs processing, reducing wait times as well as dedicated staff to assist with luggage handling and provide personalized support in the airport.

07 ACCOMMODATION:

We offer different types of accommodations that are selected based on proximity to healthcare facilities and patient movement.

POST-TREATMENT

12 PRE & POST TREATMENT TOURISTIC ACTIVITIES

We offer a variety of touristic activities, including religious, leisure, and cultural tours, allowing patients to explore and enjoy their destination within a balanced itinerary that revolves around the patient's treatment schedule.



13 POST-TREATMENT CARE:

Follow-up appointments and care are coordinated.



14 MEDICAL ESCORTS:

Medical escorts can be provided for home care or during activities or tours.

15 TRANSPORTATION IN KSA:

Transportation between any activities and to the airport for return.