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FOR HEALTHCARE CONCIERGE SERVICES





AT SAGE HEALTHCARE CONCIERGE SERVICES, WE BELIEVE THAT YOUR HEALTHCARE JOURNEY SHOULD BE A SEAMLESS AND TRANSFORMATIVE EXPERIENCE. INSPIRED BY THE ANCIENT TRADITION OF THE SAGE, WE ARE YOUR TRUSTED GUIDE, NAVIGATING THE COMPLEXITIES OF THE HEALTHCARE LANDSCAPE WITH WISDOM, COMPASSION, AND EXPERTISE.

# THE WISE PATH FOR HEALTHCARE.

The path to optimal health is often a complex one. But with Sage Healthcare Concierge Services, we believe that the journey can be made simpler, more efficient, and more rewarding.

about sage.

values

services

markets

the sage. approach

**S7** **about.**



HEALTHCARE CONCIERGE

# Stadi.



# TRAVEL WITH PURPOSE.

Your Gateway to accessible World-Class healthcare, guided by expertise and compassion.





## sage. vision

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BE YOUR PARTNER OF CHOICE OFFERING A TOP-NOTCH AND COMPREHENSIVE HEALTHCARE CONCIERGE SERVICES ECOSYSTEM.

## sage. mission

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BEING A CATALYST WHO AIM TO INTERCONNECT COMPANIES AROUND THE GLOBE THROUGH INTEGRATED SOLUTIONS THAT SPARK TRANSPARENCY, RELIABILITY, CUSTOMER CENTRICITY AND AGILITY.



**CUSTOMER  
CENTRICITY**

We aim to foster transparency and clarity within the daily transactions and mostly prioritize a personalized service and a patient centric care.



**GROWTH  
ACCELERATION**

Through our First-of-its-kind approach, we aim to expedite our global reach and further expand our local presence through partnerships and alliances.



**OMNICHANNEL  
APPROACH**

We aim to promote a “one stop shop” paradigm bringing local, regional and international partners together aiming to streamline the communication channels and simplify the business workflows.



**INSTITUTIONALIZED  
FRAMEWORK**

We aim to raise the bar and take the healthcare concierge services to the next level by relying on robust quality assurance metrics and accreditation guidelines to maintain global standards of care.



**DIGITAL  
SIMPLICITY**

Our sophisticated tools aim to provide you with integrated solutions seamlessly interconnecting partners through user friendly self-services tools.



**WISDOM AND  
COMPASSION**

We draw upon our expertise and experience to provide informed and insightful guidance and we treat each client with empathy, understanding, and respect.

**SA** services.



## IN-BOUND REFERRALS

Patients coming from their home country through medical assistance or insurance parties to receive treatment in KSA.



## INTRA-BOUND REFERRALS

Patients located in KSA with no residence permit who seek through their insurance or various methods to receive treatment inside KSA.



## OUT-BOUND REFERRALS

Patients located in KSA with no residence permit who seek through their insurance or various methods to receive treatment outside KSA.

**sage.** Healthcare Concierge Services offers a comprehensive suite of services designed to provide a seamless and unforgettable healthcare journey.

## MEDICAL SERVICE COORDINATION

We connect patients with renowned medical specialists and facilities in KSA, ensuring access to the best care available.

## PERSONALIZED HEALTHCARE PLANS

We develop customised healthcare plans tailored to individual needs, preferences, and medical conditions.

## POST-TREATMENT CARE

We provide comprehensive follow-up care and support to ensure a smooth recovery and ongoing well-being.

## TRAVEL & ACCOMMODATION ARRANGEMENTS

We handle all travel logistics, including flights, visas, and accommodations, to create a stress-free experience.

## 24/7 SUPPORT

Our dedicated concierge team is available round-the-clock to assist with any questions or concerns.

## CULTURAL & LEISURE ACTIVITIES

We offer personalised recommendations for cultural experiences, sightseeing, and leisure activities to enhance your stay in KSA.

**S7** markets.

## patients.

### INTERNATIONAL PATIENTS

Individuals seeking advanced medical treatments, superior care, cost-effective solutions, seamless experiences, integrated wellness programs, and the opportunity to combine their healthcare journey with travel and cultural experiences.

### DOMESTIC PATIENTS

Saudi Arabian residents seeking specialised care or second opinions from renowned medical experts.

### SELF-FUNDED SCHEMES

Companies or private individuals and families who are selffunding their medical treatments and seeking personalised support through healthcare concierge services.

## partners.

### INTERNATIONAL INSURANCE COMPANIES

Health insurance providers seeking a reliable partner to coordinate medical tourism services for their policyholders.

### INTERNATIONAL TRAVEL & ASSISTANCE COMPANIES

Global travel companies seeking to expand their offerings and leverage our expertise to provide enhanced healthcare concierge services to their customers.

### INTERNATIONAL HEALTHCARE AUTHORITIES

Authorities and embassies seeking international collaborations with healthcare concierge providers and improving access to quality care for their citizens.

**SA** approach.



**PERSONALISED  
CARE**

WE TAILOR OUR SERVICES TO MEET THE UNIQUE NEEDS AND PREFERENCES OF EACH INDIVIDUAL CLIENT.

**GLOBAL  
REACH**

OUR NETWORK OF PARTNERS AND PROVIDERS ALLOWS US TO CATER TO CLIENTS FROM AROUND THE WORLD.



**CUTTING-EDGE  
TECHNOLOGY**

WE LEVERAGE ADVANCED TECHNOLOGY TO STREAMLINE PROCESSES AND ENHANCE THE PATIENT EXPERIENCE.

**CULTURAL  
SENSITIVITY**

WE UNDERSTAND THE IMPORTANCE OF CULTURAL NUANCES AND PROVIDE A CULTURALLY SENSITIVE ENVIRONMENT FOR OUR CLIENTS.

**S7** **centre of  
excellence.**

# THE GATEWAY TO CENTERS OF EXCELLENCE IN KSA. A GLOBAL BENCHMARK

Saudi Arabia has emerged as a leading destination for medical tourism, renowned for its world-class healthcare facilities and highly skilled medical professionals. The Kingdom boasts a number of centres of excellence that offer cutting-edge treatments and unparalleled care, often surpassing international standards.

# YOUR PARTNER IN HEALTHCARE EXCELLENCE.

AT SAGE HEALTHCARE CONCIERGE SERVICES, WE ARE COMMITTED TO CONNECTING PATIENTS WITH THE BEST CENTRES OF EXCELLENCE IN KSA. OUR TEAM OF EXPERTS WILL CAREFULLY ASSESS PATIENTS NEEDS AND MATCH THEM WITH THE MOST APPROPRIATE FACILITY FOR THEIR SPECIFIC HEALTHCARE SOLUTIONS.

WE HAVE CAREFULLY CURATED A NETWORK OF RENOWNED CENTERS OF EXCELLENCE ACROSS SAUDI ARABIA, OFFERING THE LATEST MEDICAL ADVANCEMENTS AND HIGHLY SKILLED SPECIALISTS. WE CAN CONNECT YOU WITH **THE MOST OPTIMUM HEALTHCARE SOLUTIONS.**



## **MEDICAL APPOINTMENT COORDINATION**

We will schedule appointments with top specialists and facilities based on patients needs and preferences.

## **TRAVEL ARRANGEMENTS**

We will handle all travel logistics, including flights, visas, and accommodations.

## **TRANSLATION SERVICES**

We will provide professional translation services to ensure seamless communication with healthcare providers.

## **PERSONALISED SUPPORT**

Our concierge team will provide personalised support throughout every healthcare journey.

**WE ARE THE  
GATEWAY TO  
THE CENTERS OF  
EXCELLENCE  
IN KSA.**



**SA** SAUDI ARABIA  
GLOBAL  
EXPANSION