DEEP SEA ELECTRONICS PLC

DSE890 and DSE891 WebNet® Gateway Manual

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DSE890 and DSE891 WebNet® Gateway® Manual

Amendments since last publication

Issue No.	Comments
1	First release.
1.1	Corrected part numbers of antennae.
1.2	Added more general detail to all areas.
2	Added DSE891Ethernet only gateway.
3	Added 7400 series, 8610 and "format file system" description.
4	Added support for more module types.
5	Updated with new graphical style (V3 DSEGateway®) and additional detail in most areas.
6	Updated to show IE 9 is not supported. Added "Advanced Instrumentation". Corrected a number of minor typos. Corrected digital input specification and typical wiring diagram.
7	Added Snapshot information.

Continued overleaf…

Issue No.	Comments
8	Added ATS products to the compatibility table.
8.1	Added DSE7310 MKII and DSE7320 MKII products to the compatibility table.
8.2	Added DSE8610 MKII to the compatibility table.
9.0	Added UL rating. Revised *Adding Controller to the DSE Gateway* Description*.* Removed *Device compatability* table. Revised/simplified Bootloader and Firmware upgrade procedure. Amended user connections - terminals one and two wrong way round.

Typeface : The typeface used in this document is *Arial*. Care must be taken not to mistake the upper case letter I with the numeral 1. The numeral 1 has a top serif to avoid this confusion.

Table of Contents

1 INTRODUCTION

This document details the installation requirements of the DSE890 and DSE891 WebNet® Gateway (DSEGateway®). The manual forms part of the product and must be kept for the entire life of the product. If the product is passed or supplied to another party, ensure that this document is passed to them for reference purposes.
This is not a *controlled document.* Any future updates of this document are included on the DSE website at www.deepseaplc.com

The DSEGateway® is used in conjunction with supported DSE controllers to provide monitoring and communications to a DSEWebNet® Server.

The DSEGateway® communicates to the connected controller(s), monitoring the instrumentation and operating state. If this data changes, the new data is logged in the DSEGateway®'s memory. Depending upon configuration, at regular intervals the logged data is transmitted by GPRS or Ethernet to the DSEWebNet® Server.

The DSE890 3G Gateway connects to the DSEWebNet® Server by integral Ethernet connection and GPRS (2G or 3G mobile internet). Additionally, DSE890 includes GPS (satellite location) functionality. This is most suited for remote and/or mobile locations.

The DSE891 Ethernet Gateway connects to the DSEWebNet® Server by integral Ethernet connection only. This is most suited for fixed installations where an ADSL / DSL cable broadband service is available.

The DSEWebNet® Server is then interrogated via an internet connected PC and web browser or SmartPhone (App or Web browser) to allow viewing of historic data or for live viewing/control.

DSEGateway® is setup using a PC and network cable as detailed later in this document.

Additionally the DSEWebNet® server can send emails if configured to do so.

Where DSE890 3G Gateway is used in conjunction with an appropriate SIM card, the DSEWebNet® server can be configured to use the DSE890 Gateway to send SMS messages. This feature is not available when using DSE891 Ethernet Gateway.

For details on accessing the DSEGateway® using the DSEWebNet® system, refer to DSE publication *057-168 DSEWebNet® Software Manual* available from the DSE website at www.deepseaplc.com.

1.1 BIBLIOGRAPHY

This document refers to and is referred to by the following DSE publications which is obtained from the DSE website www.deepseaplc.com

Dse Part	Description
053-140	DSE890 and DSE891 Installation Instructions
057-168	DSEWebNet® Software Manual
057-156	DSE334 Configuration Suite PC Software Manual
057-237	DSE335 Configuration Suite PC Software Manual
057-187	DSEL400 & DSEL401 Configuration Suite PC Software Manual
057-222	DSEL401 MKII Configuration Suite PC Software Manual
057-178	DSE4310 & DSE4320 Configuration Suite PC Software Manual
057-093	DSE4410 & DSE4420 Configuration Suite PC Software Manual
057-172	DSE4510 & DSE4520 Configuration Suite PC Software Manual
057-201	DSE4610 & DSE4620 Configuration Suite PC Software Manual
057-114	DSE6010 & DSE6020 Configuration Suite PC Software Manual
057-223	DSE6010 MKII & DSE6020 MKII Configuration Suite PC Software Manual
057-096	DSE6110 & DSE6120 Configuration Suite PC Software Manual
057-224	DSE6110 MKII & DSE6120 MKII Configuration Suite PC Software Manual
057-117	DSE7110 & DSE7120 Configuration Suite PC Software Manual
057-185	DSE7110 MKII & DSE7120 MKII Configuration Suite PC Software Manual
057-077	DSE72xx & DSE73xx Configuration Suite PC Software Manual
057-243	DSE7310 MKII & DSE7320 MKII Configuration Suite PC Software Manual
057-160	DSE7410 & DSE7420 Configuration Suite PC Software Manual
057-119	DSE8610, DSE8620 & DSE8660 Configuration Suite PC Software Manual
057-238	DSE8610 MKII Configuration Suite PC Software Manual
057-164	DSE8810 Configuration Suite PC Software Manual
057-174	DSE8860 Configuration Suite PC Software Manual

2 SPECIFICATIONS

2.1 TEMPERATURE

2.1.1 OPERATING TEMPERATURE

Minimum Temperature	-30 °C (-22 °F)
Maximum Temperature	UL enviroment rating = +50 °C (122 °F)
	None UL environment rating = +60 °C (140 °F)

2.1.2 STORAGE TEMPERATURE

Minimum Temperature	-40 °C (-40 °F)
Maximum Temperature	+80 °C (176 °F)

2.2 POWER SUPPLY

Minimum Supply Voltage	8 V continuous, 4 V for up to 5 minutes.
Cranking Dropouts	Able to survive 0 V for 100 mS providing the supply was at least 8 V before the dropout and recovers to 8 V afterwards.
Maximum Supply Voltage	32 V continuous (transient protection to 64 V)
Power Up Current	3 A transient inrush at initial power up.
Typical Operating Current	630 mA at 12 V DC, 315 mA at 24 V DC

2.3 CONFIGURABLE I/O

Number	4 configurable general purpose input / outputs.

2.3.1 OUTPUTS

Type	Manually operated in the *Site I/O* section of the DSEWebnet® System.
Rating	2 A DC Resistive at Supply Voltage.

2.3.2 INPUTS

Type	Switch to plant supply positive to activate.
Low level threshold	2.1 V minimum.
High level threshold	6.6 V maximum.
Maximum input voltage	+50 V DC with respect to plant supply negative.
Minimum input voltage	-24 V DC with respect to plant supply negative.
Contact wetting current	7 mA typical.
Open circuit voltage	12 V typical.

2.4   TERMINAL SPECIFICATION

Connection Type	Screw terminal, rising clamp, no internal spring
Min Cable Size	0.5 mm² (AWG 20)
Max Cable Size	2.5 mm² (AWG 14)

2.5   SIM CARD CONNECTOR

⚠️**NOTE: GSM / GPRS service is not available with DSE891 Ethernet Gateway.**

Provided to allow the DSE890 3G Gateway to be connected to a GPRS (internet over GSM) network. 3G or 2G SIM cards are supported. (Optional for use with GPRS support).

2.6   GSM CONNECTOR

⚠️**NOTE: GSM / GPRS service is not available with DSE891 Ethernet Gateway.**

	DSE890 GSM Connector	**Required Antenna Cable Connector**
GSM	SMA FEMALE (Outside thread, female central receptacle)	SMA MALE (Inside thread, male central pin)

⚠️**NOTE: DSE stock a GSM antenna suitable for this purpose. Part number 020-141.**

⚠️**NOTE: DSE stock a Combined GSM/GPS antenna suitable for this purpose.**
Part number 020-150.

DSE testing has shown that separate GSM and GPS antennae tend to give better results than a combined antenna where a clear view of the sky is not available.

2.7 GPS CONNECTOR

⚠️**NOTE: GPS service is not available with DSE891 Ethernet Gateway.**

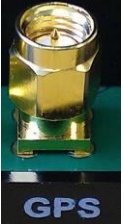|	DSE890 GPS Connector	Required Antenna Cable Connector
GPS	SMA MALE (Inside thread, male central pin)	SMA FEMALE (Outside thread, female central receptacle)

⚠️**NOTE: DSE stock a GPS antenna suitable for this purpose. Part number 020-130.**

⚠️**NOTE: DSE stock a Combined GSM/GPS antenna suitable for this purpose.**
Part number 020-150.

DSE testing has shown that separate GSM and GPS antennae tend to give better results than a combined antenna where a clear view of the sky is not available.

2.8 USB HOST CONNECTOR

This USB type A socket provides support for connection to one DSE controller.
Use USB type A to USB type B cable.

⚠️**NOTE: DSE stock a USB suitable cable for this purpose. Part number 016-125.**

2.9 RS232 CONNECTOR

This socket provides support for connection to one DSE controller.

Pin No	Notes
1	Received Line Signal Detector (Data Carrier Detect)
2	Received Data
3	Transmit Data
4	Data Terminal Ready
5	Signal Ground
6	Data Set Ready
7	Request To Send
8	Clear To Send
9	Ring Indicator
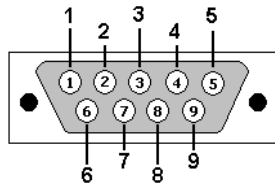
View looking into the male connector on the module

2.9.1 NULL MODEM CABLE WIRING

DSE Controller with RS232   Null Modem Cable   DSEGateway®

2.10 RS485 CONNECTOR

This socket provides support for connection to a maximum of 5 (five) DSE controllers in a daisy chain RS485 network.
Ensure termination resistors (120 Ω) are fitted as shown to the ends of the link as per RS485 standard.

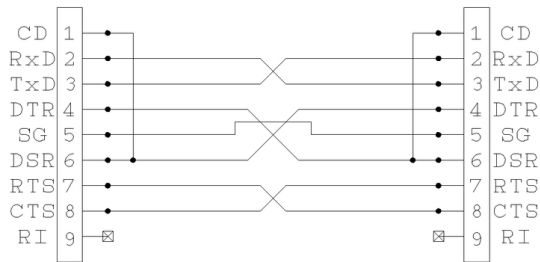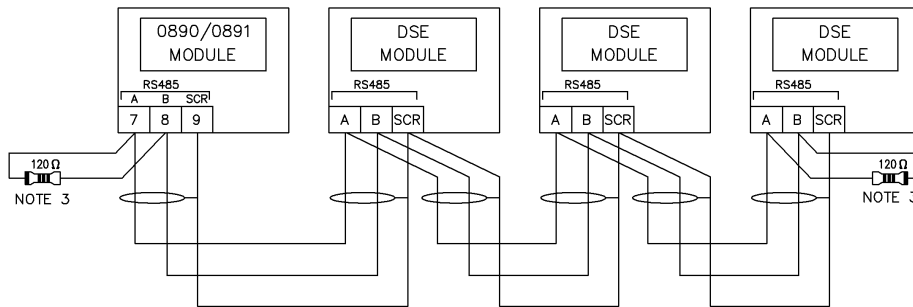| Pin No	Notes
A (-)	Two core screened twisted pair cable.
	120Ω impedance suitable for RS485 use.
B (+)	Recommended cable type - Belden 9841
SCR	Max distance 1200m (1.2km) when using Belden 9841 or direct equivalent.

NOTE 3

A 120 OHM TERMINATION RESISTOR MUST BE FITTED TO THE FIRST AND LAST UNIT ON THE RS485 LINK

2.11 ETHERNET CONNECTOR

The DSEGateway® module is fitted with an autosensing ethernet socket.
This can be utilised in a number of ways. See section entitled *Typical Connection to DSE controllers*, subsection *Via Ethernet* for further details.

10baseT/100baseT

Pin	Connection 1 (T568A)	Connection 2 (T568A)
1	white/green stripe	white/green stripe
2	green solid	green solid
3	white/orange stripe	white/orange stripe
4	blue solid	blue solid
5	white/blue stripe	white/blue stripe
6	orange solid	orange solid
7	white/brown stripe	white/brown stripe
8	brown solid	brown solid

For the advanced Engineer, this cable has both ends terminated as T568A (as shown below) or T568B.

EIA/TIA-568A

⚠️**NOTE:DSE Stock a 2m (2yds) Ethernet Cable – Part number 016-137. Alternatively they can be purchased from any PC or IT store.**
As the Gateway is autosensing, either a 'straight through' or 'crossover' cable can be used. The diagram above shows a 'straight though' cable.

2.12 DIMENSIONS AND MOUNTING

Overall Size	85 mm x 149 mm x 51 mm (3.35" x 5.85" x 2.01")
Weight	120 g (4.23 oz.)
Mounting Type	DIN rail or chassis mounting
DIN Rail Type	EN 50022 35 mm type only
Mounting Holes	M4 clearance
Mounting Hole Centres	73 mm x 137 mm (2.89" x 5.39")
BS EN 60529 (Degrees Of Protection Provided By Enclosures)	IP21
UL508 Nema Rating	Enclosure type 1 (indoor use only)
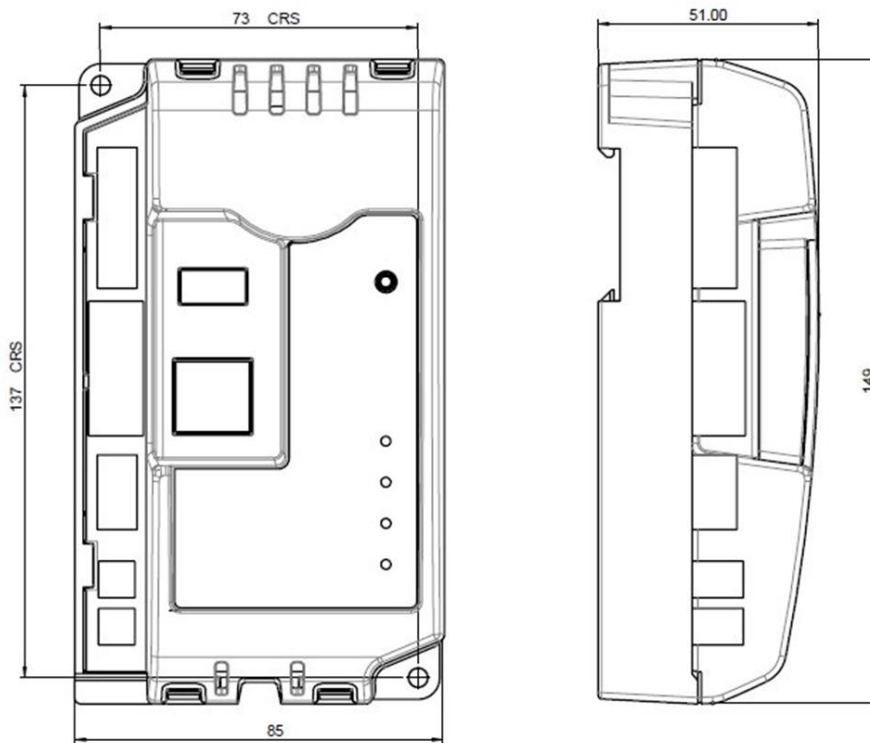
Dimensions in mm

3 INSTALLATION

The DSEGateway® is designed to be mounted within a control panel, either on the panel DIN rail utilising the integral mounts, or chassis mounted, utilising the mounting holes. For dimension and mounting details, see the section entitled *Specification, Dimensions* elsewhere in this document.

3.1 USER CONNECTIONS

3.1.1 CONNECTOR A – DC SUPPLY AND CONFIGURABLE OUTPUTS

Terminal	Function	Recommended Size
1	DC supply negative	1.0 mm² (AWG18)
2	DC supply positive	1.0 mm² (AWG18)
3	Configurable Input / Output (I/O)	0.5 mm² (AWG20)
4	Configurable Input / Output (I/O)	0.5 mm² (AWG20)
5	Configurable Input / Output (I/O)	0.5 mm² (AWG20)
6	Configurable Input / Output (I/O)	0.5 mm² (AWG20)

3.1.2 CONNECTOR B – RS485

Terminal	Function	Recommended Size
A	RS485 A	0.5 mm² (AWG20)
B	RS485 B	0.5 mm² (AWG20)
SCR	RS485 Screen	

3.1.3 GSM & GPS CONNECTIONS (DSE890 3G GATEWAY ONLY)

Connector Designation	DSE890 Socket Type	Required Antenna Cable Connector
GSM	SMA FEMALE (Outside thread, female central receptacle)	SMA MALE (Inside thread, male central pin)
GPS	SMA MALE (Inside thread, male central pin)	SMA FEMALE (Outside thread, female central receptacle)

3.2   SIM CARD HOLDER (DSE890 3G GATEWAY ONLY)

3.2.1   HOW TO INSERT THE 3G (OR 2G) GPRS SIM CARD

1	2	3	4
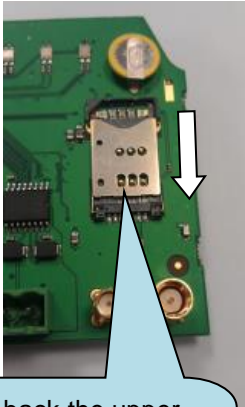
Pull back the upper cover, it clicks as it unlocks.

Open the SIM card holder, it hinges towards you.

Slide in the SIM card, ensuring the "edge cutout" is as shown
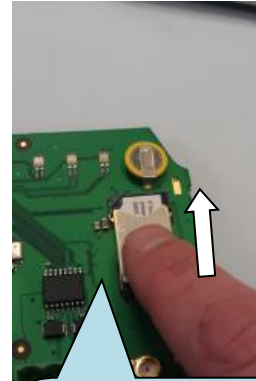
Close the cover, press it down and slide it as shown until it clicks into place.

3.3 TYPICAL WIRING DIAGRAM
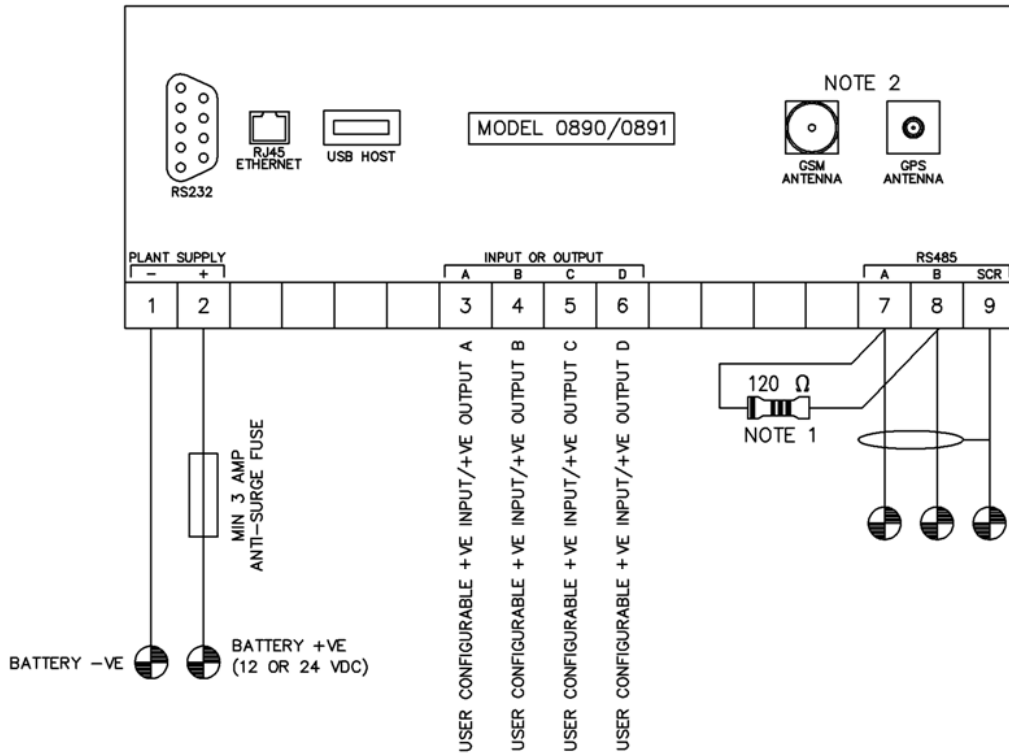
TERMINALS SUITABLE FOR 22-16 AWG (0.6mm^2 - 1.3mm^2) FIELD WIRING
TIGHTENING TORQUE = 0.8Nm (7lb-in)

NOTE 1
A 120 OHM TERMINATION RESISTOR MUST BE FITTED IF IT IS THE FIRST OR LAST DEVICE ON AN RS485 LINK

NOTE 2
GSM & GPS CONNECTIONS NOT AVAILABLE ON MODEL 0891

3.4 SYSTEM OVERVIEW

3.5 TYPICAL CONNECTION TO DSE CONTROLLERS

This section shows how to connect DSE controllers to the gateway device.
For details on how to connect the gateway to the server, see section entitled *Typical connections to gateway server.*

3.5.1 ADDING THE CONTROLLER TO THE DSE GATEWAY®

To ensure newly added controllers are recognised by the DSEGateway®, the following steps must be followed. Failure to do so may result in communications failure indicated by a Red LED status in relation to the required comm's port.
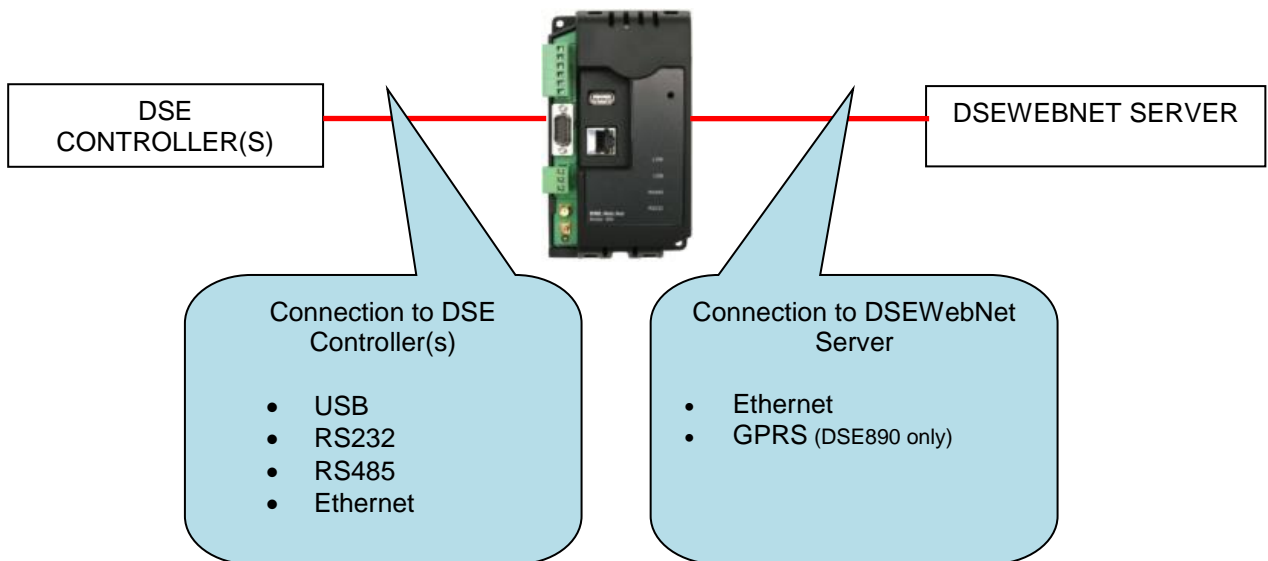
The DSEGateway® is factory set to accept connection via the USB port. If this is not the comm's type to be used, the entry must be deleted in the *Module Connections* page of the DSEGateway®. It must then be re-configured to suit the Genset comm's type requirement (RS232/485 or ethernet). The process below explains how this can be achieved.

- Connect to the DSE89X configuration page as described in the *set-up* section of this manual.
- Select *Modules Connection* and configure each port to match the controller being connected.
- Once the configuration port settings have been entered, click 'Apply' and click 'Save config'.
- Remove the DC supply from the DSEGateway®.
- Connect the new controller to the chosen communications port.
- Apply the DC supply to the controller being added (and any other controllers in the system).
- Re-apply the power supply to the DSEGateway®.
- For a short time (up to 5mins), the link light will remain red. The link LED then illuminates green when connection to the DSEWebNet® server is established. During a first time install, if no module is connected to the DSE89X then the link LED will remain continously red.
- If the controller is connected and configured correctly for the DSEGateway® then the template file is downloaded from the DSE server. Once downloaded the associated configuration comminucations ports begin to flash green.
- Any unused communication ports must be deleted from the module. This prevents the DSE89X from continuously searching for unconnected modules.
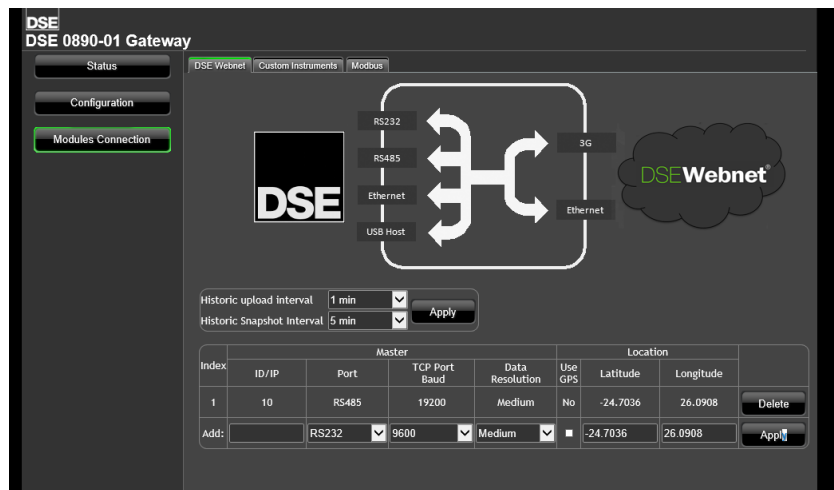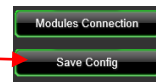
Please Note; For more details on accessing the DSEGateway® using the DSEWebNet® system, refer to DSE publication *057-168 DSEWebNet® Software Manual* available from the DSE website at www.deepseaplc.com.

3.5.2   DEVICE COMPATIBILITY

For up to date information regarding device compatibility contact DSE technical support:

Tel: +44 1723 890099
Fax: +44 1723 893303
Email: support@deepseaplc.com
Web: https://www.deepseaplc.com/support

3.5.3 USB (SINGLE CONTROLLER)

USB connection utilises a standard USB A – USB B cable.

> ⚠ **NOTE: DSE Stock a 2m (2yds) USB Cable DSE Part No 016-125. Alternatively they can be purchased from any PC or IT store.**

USB cable

3.5.4 RS232 (SINGLE CONTROLLER)

RS232 connection utilises a standard RS232 Null modem (crossover) cable.

RS232 cable

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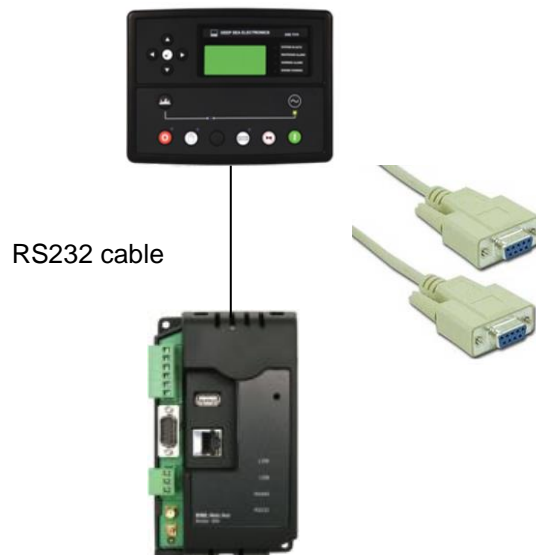
3.5.5   RS485 (SINGLE CONTROLLER)

RS485 connection utilises twisted pair RS485 cable with 120 Ω termination resistors as per RS485 standard.
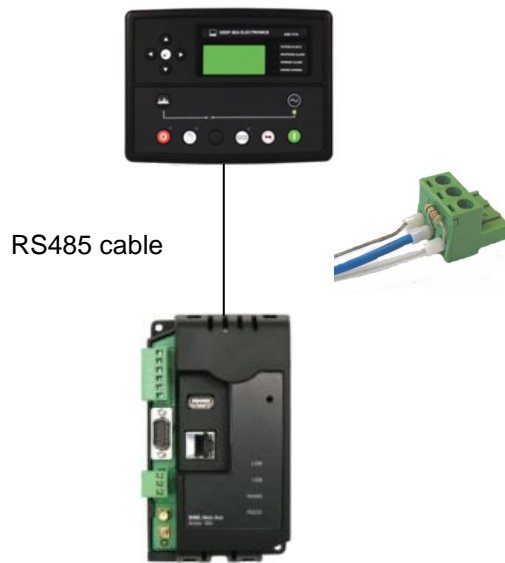
RS485 cable

3.5.6   RS485 (MULTIPLE CONTROLLER)

RS485 connection utilises twisted pair RS485 cable with 120 Ω termination esistors as per RS485 standard.

> ⚠ **NOTE: DSE stock and supply Belden cable 9841 which is a high quality 120 Ω impedance cable suitable for RS485 use (DSE part number 016-030)**

3.5.7 ETHERNET (SINGLE CONTROLLER)

Ethernet connection utilises a standard Ethernet cable with RJ45 connectors.

Network cable
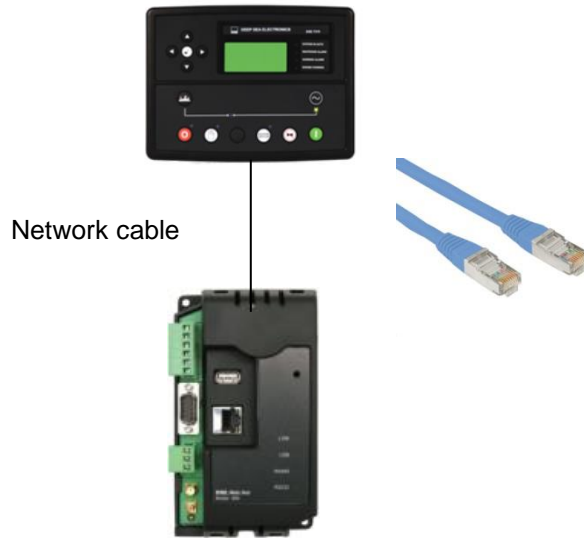
3.5.8 ETHERNET (MULTIPLE CONTROLLER)

Ethernet connection utilises a standard Ethernet cable with RJ45 connectors.

Internet or Ethernet
router/switch/hub
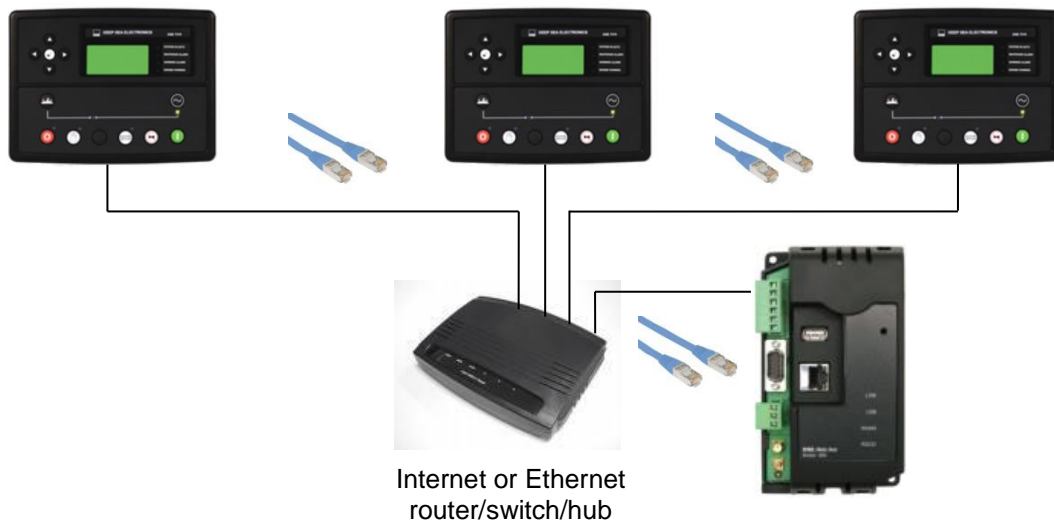
3.6 TYPICAL CONNECTION TO DSEWEBNET® SERVER

The DSEGateway® communicates with the DSEWebNet® Server at regular (configurable) intervals to upload its logged data to the main database.

This connection is via Ethernet (or internet) or GPRS (internet over the GSM cellular network).

⚠ **NOTE: GSM / GPRS service is not available with DSE891 Ethernet Gateway.**

3.6.1 DSEWEBNET® SERVER CONNECTION INFORMATION

This sections contains information that may be useful to the I.T. or Network Managers on sites where the DSEGateway® is installed.

| Item	Description
Transmission Protocol	All the data is sent using HTTP either on port 80 or 83. There is no 'read' action from the DSEWebNet® Server to the DSEGateway®. All data transfer streaming is initialized by the DSEGateway® and posted on the DSEWebNet® Server.
Data Encryption	All the data is sent using a web socket protocol connection for real time data and http posts for historic data. The data for both of these is not encrypted but is not human readable. i.e. numbers and letters only rather than words. The DSEGateway®constantly contacts the DSEWebNet® Server, no connection is initialized by the Server.
Access Security	All users have a different php session with "session takeover" attack prevention taken in to account. The passwords are hashed in MD5 format, the rest is in clear text.

3.6.2 FIREWALL SETTINGS

To allow the DSEGateway® to communicate with the DSEWebNet® Server it is important than any network firewalls do not block access to the relevant ports.
This is particularly important with wired connection to the internet however usually GSM networks do not include a network firewall.

The DSE Server names and port numbers are listed below:

Domain name	Port
www.dsewebnet.com	80
realtime.dsewebnet.com	83
historic.dsewebnet.com	80

To provide the best possible service, it is recommended that any firewall is configured to allow access to all subdomains on the *dsewebnet.com* domain as follows:

Domain name	Ports
*.dsewebnet.com	80, 83

3.6.3 VIA ETHERNET

Internet router

Internet connection to DSEWebNet® Server
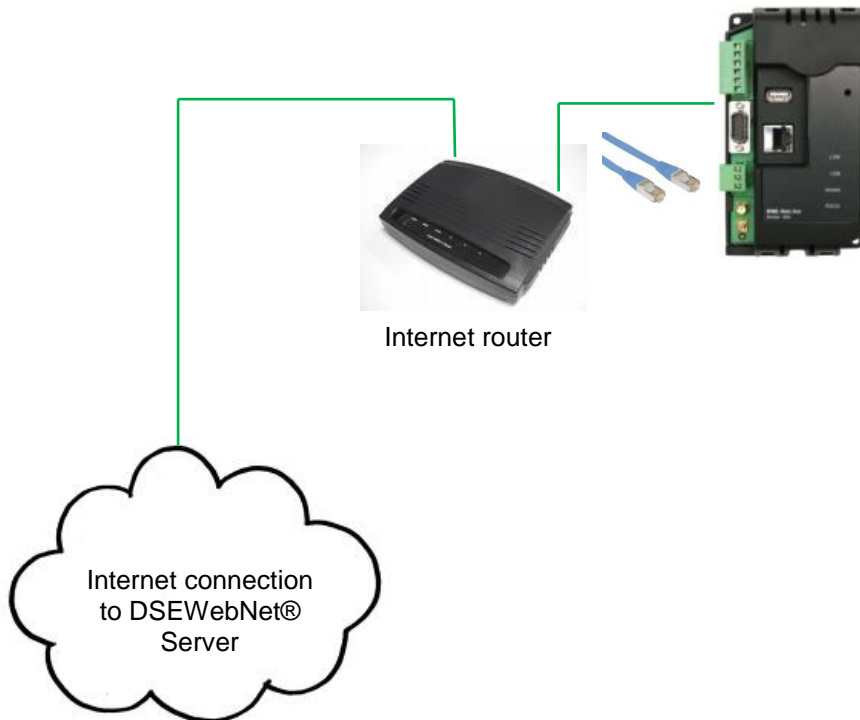
3.6.4 VIA GPRS (DSE890 3G GATEWAY ONLY)

⚠ **NOTE: GSM / GPRS service is not available with DSE891 Ethernet Gateway.**

A 2G or 3G GSM SIM card can be fitted into the DSE890. This provides GRPS connection to the DSEWebNet® Server.

GPRS connection to DSEWebNet® Server

4   CONTROLS AND INDICATIONS

4.1   RESET PUSHBUTTON

The reset push button, accessible by removing the front cover or via the small hole and by using an insulated narrow point, is provided to set the device back to factory settings.

Reset Push Button Access Hole

LED1 LINK (Server) Status

LED2 USB Host Status

LED3 RS485 Status

LED4 RS232 Status

Press and hold the button to activate the reset sequence :

1. Press and HOLD the reset pushbutton.
2. All LEDs light YELLOW for a short time.
3. All LEDs extinguish for a short time.
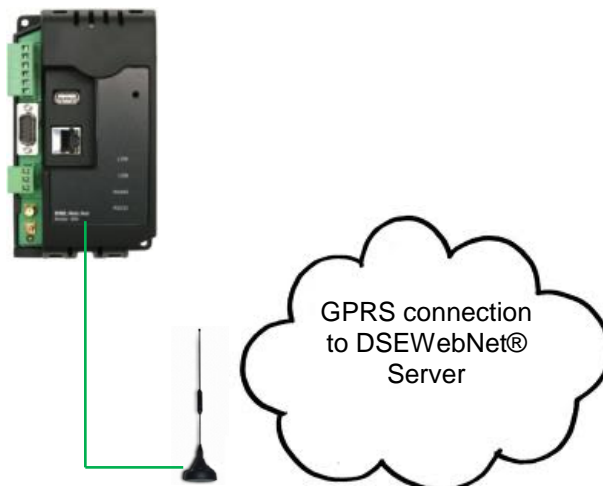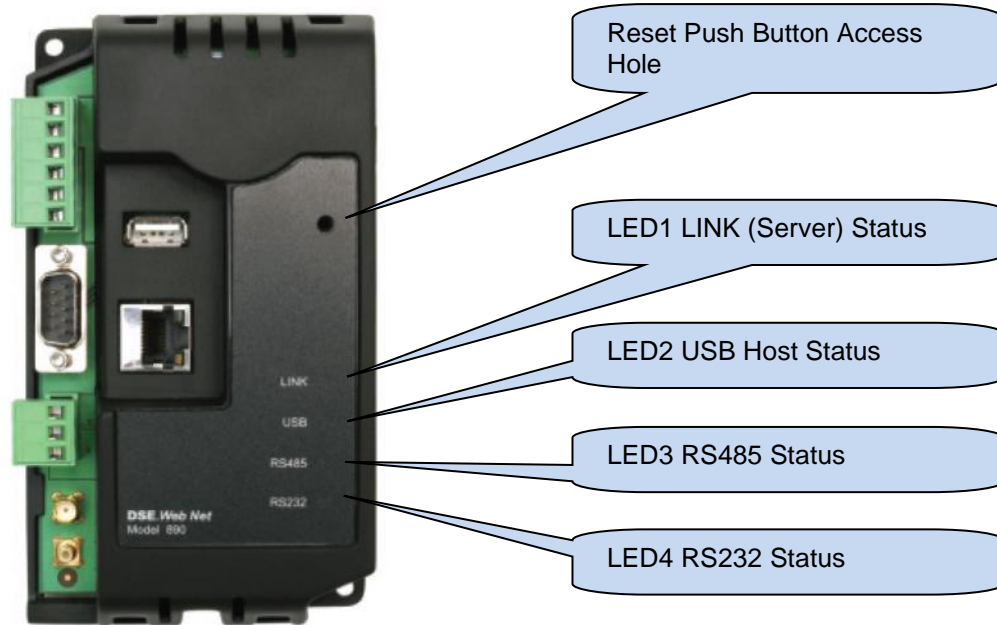4. LEDs illuminate one at a time – LED4, LED3, LED2, LED1.
5. All LEDs illuminate YELLOW.
6. Reset has completed and the reset push button can be released.

Once reset, the Gateway must be reconfigured
It's factory set IP address is *192.168.1.100*. Username: *Admin*, Password *Password1234*

4.2   LED INDICATIONS

LED	Function	Colour	Action
1	Server Status	Red	No connection to DSEWebNet® Server
		Green	Connected to DSEWebNet® Server and all configured ports are OK
2	USB Host Status	Red	No Unit Detected
		Green	Data transfer OK
3	RS485 Status	Red	No Unit Detected
		Green	Data transfer OK
4	RS232 Status	Red	No Unit Detected
		Green	Data transfer OK

5 SETUP

The DSEGateway® is setup using a PC with web browser and a 'straight through' or 'crossover' network cable.

5.1 BROWSER COMPATIBILITY

5.1.1 GOOGLE CHROME

The DSEGateway® management pages are optimised for Google Chrome web browser.

5.1.2 INTERNET EXPLORER

Internet Explorer 10 and above

The DSEGateway® management pages are optimised for Internet Explorer 10 and above.

Internet Explorer 9 and earlier

Internet Explorer 9 and earlier versions are not supported.

5.1.3 MOZILLA FIREFOX

The DSEGateway® management pages are optimised for Mozilla Firefox

5.1.4 SMARTPHONE BROWSERS

Smartphone browsers are not supported by the DSEGateway® management pages.

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5.2 CONNECTING TO THE GATEWAY MANAGEMENT PAGES

Consult the company IT department before making changes to PC network settings.

Connect the DSEGateway® ethernet port directly to the PC Ethernet port.
It is possible to sse either a 'straight through' or 'crossover' network cable.

Set the PC IP address as shown.
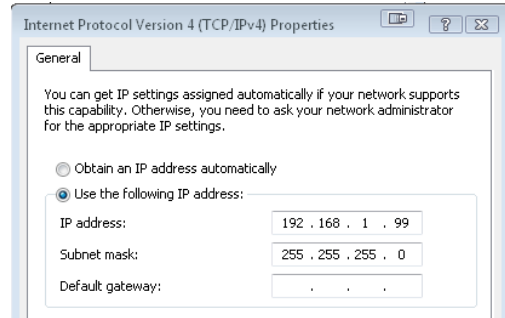
Using Google Chrome, Microsoft Internet Explorer or Mozilla Firefox, enter the IP address of the gateway.

Enter the username and password of the Gateway :

⚠**NOTE: Password is CASE SENSITIVE.**
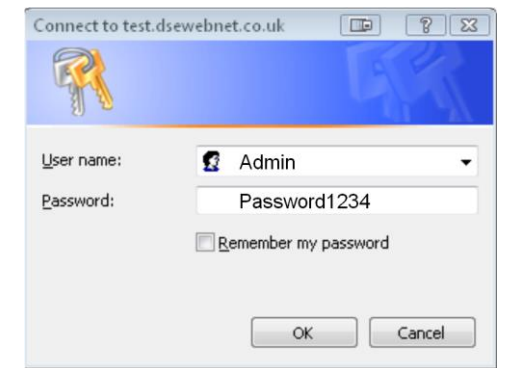
For further details refer to the following DSE publications available from our website :
www.deepseaplc.com

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Factory Settings

IP Address	Username	Password
192.168.1.100	Admin	Password1234

5.3 STATUS

The Status pages show information that can be used for diagnostics and give a level of confidence that the system is working as expected. Along with DSEGateway® physical information, the displays also indicate the state of the various communication ports in use.

The information is separated into subtabs: | Info | Network | Location | IO | MODBUS | Data Usage |

Depending upon the type of the DSEGateway®, different information is displayed.

5.3.1 INFO

Parameter	Description
Model	Model number of the DSEGateway®
Gateway ID	Unique identification number of the DSEGateway®. This is used when adding the DSEGateway® to the DSEWebNet® Server.
Software Version	Shows the software version of the DSEGateway®.
Bootloader Version	Shows the software bootloader version of the DSEGateway®.
Server URL	Shows the configured address that the DSEGateway® is configured to communicate with. The DSEWebNet® Server is located at www.dsewebnet.co.uk
Site Name	Configured name of the site. This is configured under *Configuration	Info.*

5.3.2 NETWORK

Shows the current network settings in use on the DSEGateway® and a status of the connection to the DSEWebNet® Services.

Click *Advanced* to open and close a diagnostic window to help troubleshoot network connection issues.

Parameter	Description
Attain IP Method	Shows the type of IP address assigned to the DSEGateway® Ethernet Port. ***Static***: Static IP address, manually entered. ***DHCP***: IP address assigned by the network DHCP server.
IP Address	IP address currently being used by the DSEGateway®'s Ethernet Port.
Subnet	Subnet Mask for the DSEGateway®'s Ethernet Port.
DNS	DNS (Domain Name Service) setting for the DSEGateway®'s Ethernet Port.
Gateway IP Address	The IP address location of the internet router currently used by the DSEGateway®'s Ethernet Port to communicate with the DSEWebNet® Server.
Web Config Port	The TCP Port Number currently in use by the DSEGateway®'s Ethernet Port to serve the Web Management Pages.
MAC Address	Unique Hardware Identification number of the DSEGateway®'s Ethernet Port.
Hostname	Shows the currently configured Hostname of the DSEGateway®'s Ethernet Port.
URL, IP, Status	Shows the status of connection to the DSEWebNet® Server. ✅ = The connection is made to the respective port of the DSEWebNet® Server. ❌ = The respective port of the DSEWebNet® Server cannot be reached. This may be a local firewall issue (see below)

5.3.2.1 ADVANCED

The advanced section shows diagnostic information that may assist DSE Technical Support in the case of GSM connection issues.

Example showing a successful connection to a Network:

```
[04:58:04]->Registering with GUI server
[04:58:04]->register Status OK
[04:58:04]->Aquired Real time server Address: realtime1.dsewebnet.com:83
[04:58:33]->Registering with GUI server
[04:58:33]->register Status OK
[04:58:33]->Aquired Real time server Address: realtime2.dsewebnet.com:83
[04:58:36]->Registering with GUI server
[04:58:36]->register Status OK
[04:58:36]->Aquired Real time server Address: realtime.dsewebnet.com:83
[04:57:38]->Aquired Historic server Address: historic1.dsewebnet.com:80
```

For details of required firewall settings to allow connection to the DSEWebNet ® server, see the section entitled *Typical Connection to DSEWebNet Server* elsewhere in this document.

5.3.3 GSM (DSE890 GATEWAY ONLY)

⚠️**NOTE: GSM status is not available with DSE891 Ethernet Gateway.**

Provides diagnostic information for the GSM connection.

Click *Advanced* to open and close a diagnostic window to help troubleshoot GSM connection issues (DSE890 only)

Parameter	Description
IMEI	IMEI number of the GSM communications device integrated within the DSE890 Gateway.
GSM IP	IP address obtained from the GSM network provider. Unless a specifically purchased fixed IP address has been obtained from the SIM card provider, this number is dynamically provided by the GSM network operator.
Connection Type	Type of connection made to the GSM network. This changes from area to area depending upon local network provision.
Provider	The name of the GSM network currently connected.
Signal Strength	A representation of the GSM signal strength. This does not represent the quality of the GPRS (cellular internet) connection. No green bars indicates poor reception. Move the antenna to a better location.

5.3.3.1 ADVANCED

The advanced section shows diagnostic information that may assist DSE Technical Support in the case of GSM connection issues.

Example showing a successful connection to a GSM Network, resulting in an IP address being assigned to allow connection.

5.3.4 LOCATION

Shows the current location of the DSEGateway®.
For DSE890, this is either a fixed or GPS devised location, depending upon configuration.
For DSE891 this is a fixed (user configured) location.
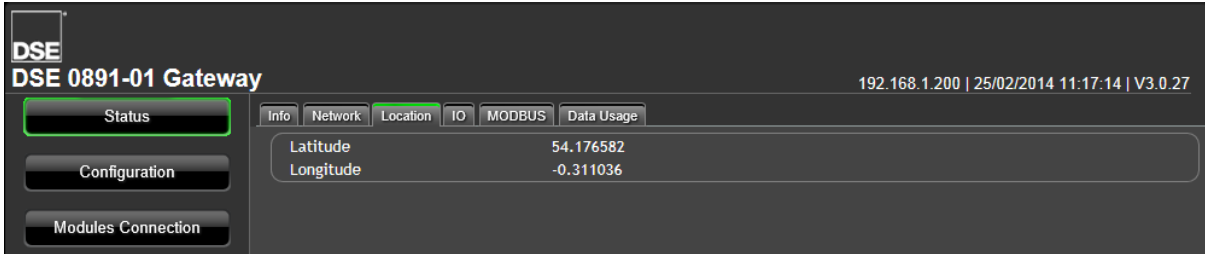
5.3.5 I/O

Shows the state of the DSEGateway® I/O (Inputs/Outputs).
These are configured in the *Configuration | I/O* tab.
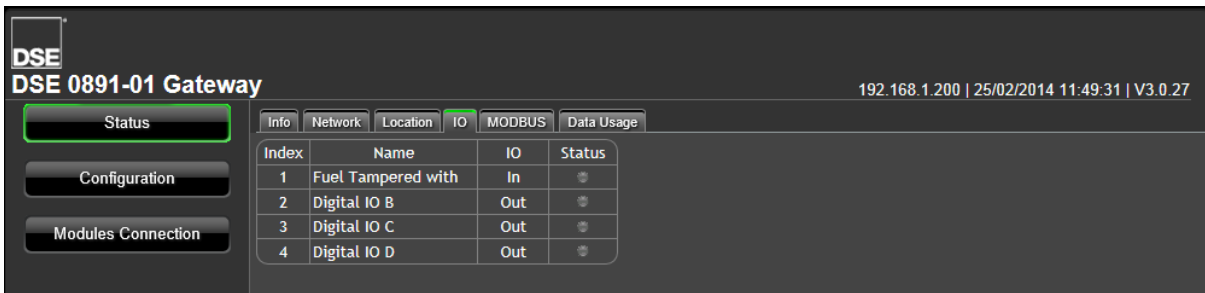
5.3.6 MODBUS

Shows the status of the data transfer between the DSEGateway® and the connected controller(s).
When operating correctly, the packets *Received* increment as the packets *Sent* increase.
Unconfigured ports show 0 (zero) for both *Sent* and *Received* as no communications takes place.
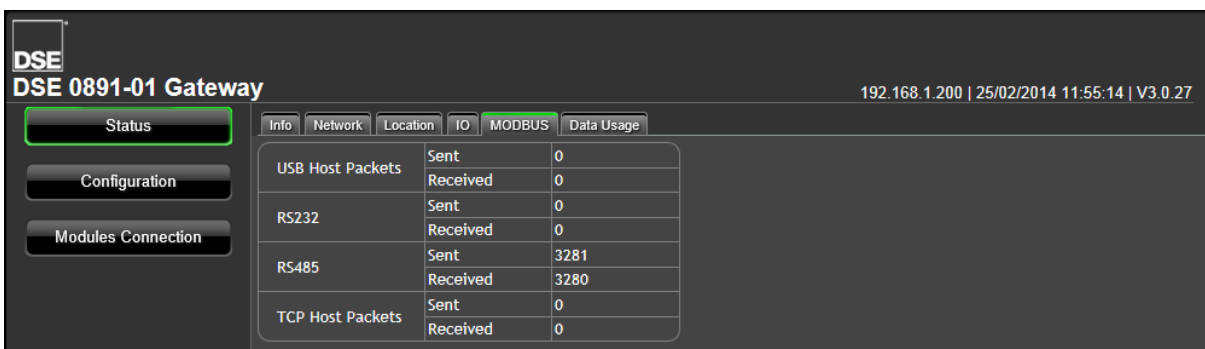
5.3.7 DATA USAGE

Shows the amount of data sent by the DSEGateway® to the DSEWebNet® server. This is useful when determining if the correct package has been purchased from the SIM Card or internet provider.

Click to reset the count of data sent to the *historic.dsewebnet.co.uk* server. This is data sent by the DSEGateway® to the DSEWebNet® system as part of it's *Historic Data* updloads (when configured).

Click to reset the count of data sent to the *realtime.dsewebnet.co.uk* server. This is data sent while a user is viewing the DSEGateway® on the DSEWebNet® system.

5.4   CONFIGURATION

DSEGateway® configuration is separated into separate pages.

> ⚠**NOTE: Upon changing a parameter on any of the pages, the** *Apply* **button must be pressed before exiting the current page. This stores the new settings and allows settings on other pages to be changed. A new button,** *Save Config* **becomes available after** *Apply* **is clicked.**
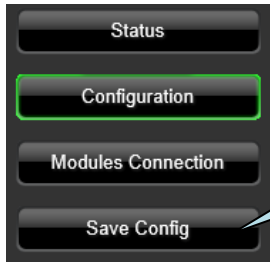
Upon completion of configuration, click *Save Config* to restart the DSEGateway® using the newly changed settings.

5.4.1   INFO

Parameter	Description
Username	Factory setting: Admin ⚠**NOTE: Username is CASE SENSITIVE.**
Security Code	Factory setting: Password1234 Security Code is required to gain access to these management pages and also to add connected devices to the DSEGateway®. ⚠**NOTE: Security Code is CASE SENSITIVE.**
Site Name	A name to easily identify the site. This name is shown when viewing the map of sites on the DSEWebNet® server.
Server URL	Address of the DSEWebNet® server.
Apply	Store the changes to the DSEGateway®.

5.4.2 NETWORK

Consult with the IT/Network manager of the site that the DSEGateway® is connected to before making any changes to these settings.

Parameter	Description
DHCP Enabled	☑ = The DSEGateway® requests network settings from a DHCP server. ☐ = The DSEGateway®'s network settings must be entered manually.
Static IP	(Factory setting 192.168.1.100)
Subnet Mask	(Factory setting 255.255.255.0)
Gateway IP	IP address of the internet router that the DSEGateway® is connected to.
DNS IP	IP address of the Domain Name Service. Usually this is the same as the Gateway IP.
Host Name	Hostname of the device. Used to identify the DSE Gateway® on the network. Give this a meaningful name to assist the network IT manager to recognise the device on the network. Some network configurations may require this to be a unique name, not used by any other device on the network. Consult the network manager for more information.
WebConfig Port	The TCP Port Number the DSEGateway® serves the webmanagement pages on. Consult the network manager for more information.

5.4.3 GSM (DSE890 GATEWAY ONLY)

⚠️**NOTE: GSM configuration is not available with DSE891 Ethernet Gateway®.**

Parameter	Description
Use GSM	Selection for connection to DSEWebNet® Server: ☑ = GSM (GPRS) over 2G or 3G network depending upon installation of a suitable SIM card. ☐ = Ethernet via external broadband modem connection.
Operator	Name of the GSM network operator. This must be the exact name as provided by the SIM card supplier. If this is not provided, leave this box empty.
PIN	PIN of the SIM card (where used). ⚠️**NOTE: When using the SIM card from a cellphone, this is the PIN number of the SIM card, NOT the PIN number of the cellphone!**
APN	GPRS Access Point Name, provided by the SIM card supplier.
Username Password	GPRS login details, provided by the SIM card supplier.
Message Centre	SMS message centre number, provided by the SIM card provider.
Apply	Click *Apply* to register the settings then click Save Config to restart the DSEGateway® and connect with the new settings.

5.4.4 LOCATION

This is the location of the Site and the location that is used by the DSEWebNet® service when placing the Site Icon onto the world map.

Parameter	Description
Latitude Longitude	Manually entered location of the Site. ⚠️**NOTE: Latitude and Longitude must be entered as decimal values (not degrees, minutes, seconds).**
Get Location From GPS (DSE890 Ethernet Gateway® only)	☑ = GPS is used to determine the site location for positioning the site on the World map in the DSEWebNet® server. Additionally this location is used for the Geofence function, to alert users when the DSE890 Ethernet Gateway® moves outside the configured Geofence. If no GPS signal is located, the manually entered location is used. ☐ = Location is manually entered.
Apply	Click *Apply* to register the settings then click Save Config to restart the DSEGateway® and connect with the new settings.

5.4.5 I/O

Allows configuration of the DSEGateway® I/O (Inputs/Outputs)
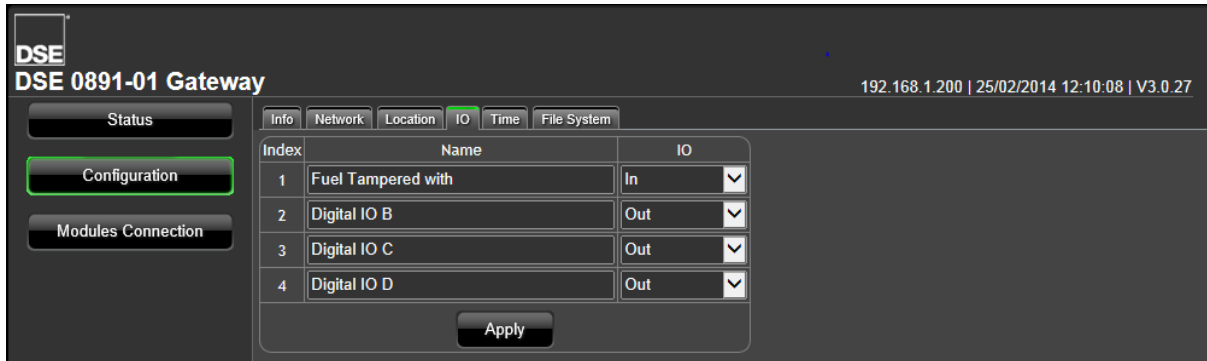
Parameter	Description
Name	Enter the name that to identify the I/O channel on the DSEWebNet® system.
I/O	Select the type of the I/O *In:* The selected channel is an Input. Connect it's respective terminal to battery positive to activate it. The DSEWebNet® system shows the state of this input. *Out:* The selected channel is an Output. The DSEWebNet® system is used to activate/deactivate the Output.

5.4.6 TIME

Allows configuration of the DSEGateway® real time clock.

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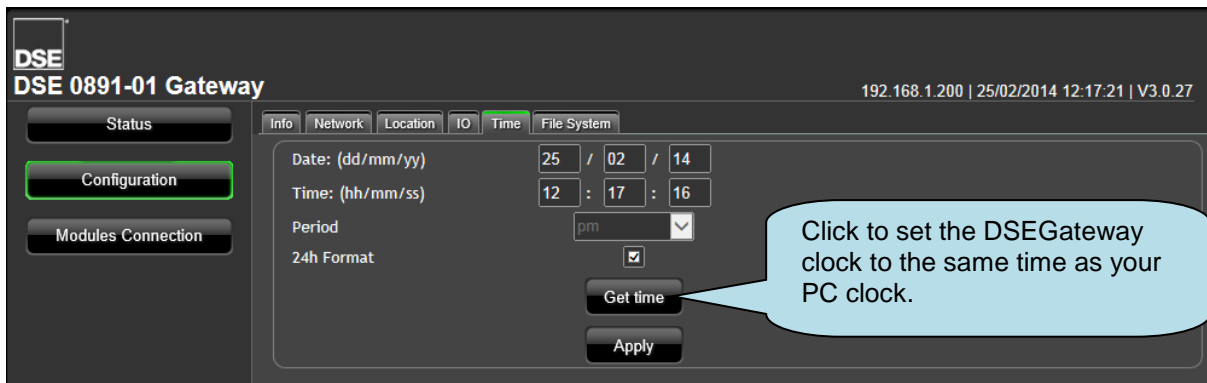
5.4.7 FILE SYSTEM

Parameter	Description
Format File System	The DSEGateway® File System contains templates instructing the DSEGateway® how to communicate with connected DSE controllers. Initially, this file system is empty. The DSEGateway® downloads templates as required depending upon which controllers are connected to it. This operation is automatic. Occassionally it may be desired to erase any stored templates from the DSEGateway®, which forces the download of new templates when required. This can be performed for example if updates are made to the templates and DSE Technical Support advise this to be performed. This erases all 'template' files from the DSEGateway®. The latest version templates are downloaded automatically from the DSEWebNet® Server next time a module is connected.
Firmware Upgrade	Allows "Over The Air" (OTA) updates to the firmware of the DSEGateway®. Select the required version and click *Upgrade*. This requires an active connection to the DSEWebNet® service.
Restart Gateway	Reboots the DSEGateway®. This is necessary after a Firmware Upgrade.

5.4.8 BOOTLOADER UPGRADE

⚠ **NOTE: This process resets the DSEGateway® to factory settings.**

Factory Settings

IP Address	Username	Password
192.168.1.100	Admin	Password1234

The *Bootloader* is a small program within the DSEGateway® that handles the updating of the firmware within the device. Sometimes it may be necessary to update the Bootloader before the firmware can be updated. Bootloader upgrade files are available from Deep Sea Electronics PLC technical support.

For example, to update from Version 1 or Version 2 firmware to Version 3, the Bootloader must first be updated.

To do this Bootloader and Firmware update files are required as follows:

Description	DSE890 3G DSEGateway	DSE891 Ethernet Gateway
Bootloader update file	0890-01.bin	0891-01.bin
Firmware update files	A890-01.bin	A891-01.bin
	E890-01.bin	E891-01.bin

A USB flash memory stick formatted to *FAT* is alsro required. See Section entitled *How to Format a USB Flash Memory Stick to FAT*, elsewhere in this document.

To update the Bootloader:
- Place the Bootloader update file onto the memory stick.
- Remove the DC power supply from the DSEGateway®.
- Insert the memory stick into the DSEGateway®.
- Reapply the DSE power supply to the DSEGateway®.
- Wait for the four status LEDs to stop cycling, then briefly remain green. The link LED status will remain RED whilst communications to DSEWebnet® are restabilished.
- The Bootloader updater file has been transferred to the DSEGateway®.
- Remove the DC power supply from the DSEGateway®.
- Remove the memory stick from the DSEGateway®.
- Reapply the DSE power supply to the DSEGateway®.
- The DSEGateway® Bootloader has been updated.
- Proceed to update the firmware as below.

USB flash memory stick inserted into the DSEGateway®

5.4.9 FIRMWARE UPGRADE

When available, firmware upgrade files are available from Deep Sea Electronics PLC website www.deepseaplc.com.

To do this, Firmware update files are required as follows:

Description	DSE890 3G DSEGateway	DSE891 Ethernet Gateway
Firmware update files	A890-01.bin	A891-01.bin
	E890-01.bin	E891-01.bin

A USB flash memory stick formatted to *FAT* is also required. See Section entitled *How to Format a USB Flash Memory Stick to FAT*, elsewhere in this document.

To update the Firmware:
- Place the Firmware update files onto the USB memory stick.
- Remove the DC power supply from the DSEGateway®.
- Insert the memory stick into the DSEGateway®.
- Reapply the DSE power supply to the DSEGateway®.
- Wait for the four status LEDs to stop cycling, then briefly remain green. The link LED status will remain RED whilst communications to DSEWebnet® are restabilished.
- Remove the USB memory stick.
- The DSEGateway® Firmware has been updated.

5.4.10 HOW TO FORMAT A USB FLASH MEMORY STICK TO FAT

- Insert memory stick into PC USB port.
- Browse to *Computer* in Windows Explorer.
- Identifty the memory stick, *Right Click* the device and select *Format*.
- Select *FAT* and click *Start*.
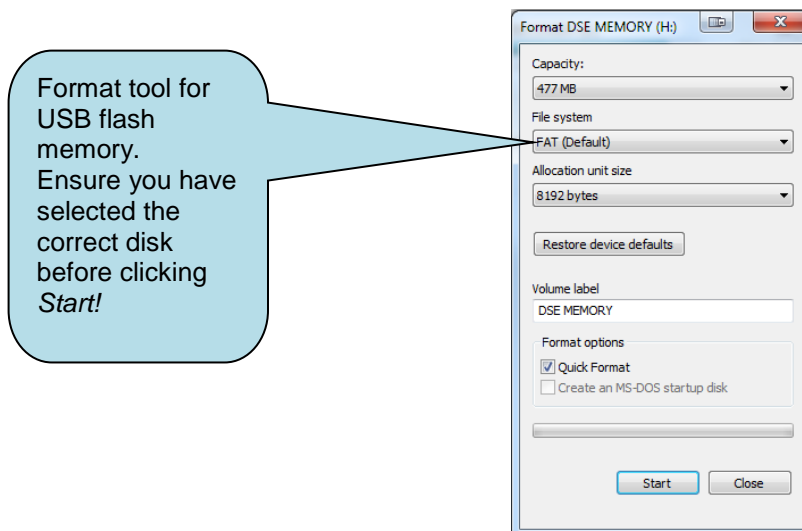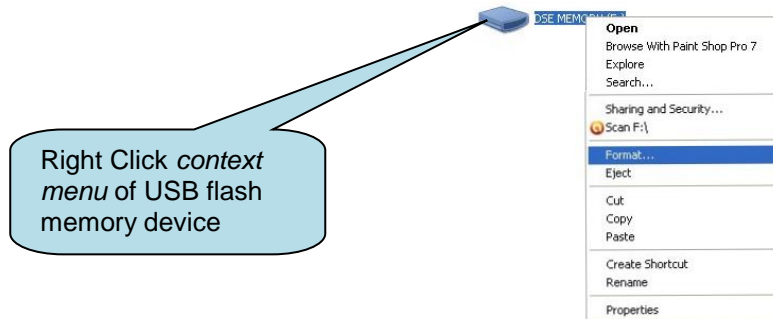
5.5 MODULES CONNECTION

5.5.1 DSEWEBNET

This page configures how the DSEGateway® communicates wih the DSEWebNet® server.

> ⚠️**NOTE: A maximum of 5 connections can be made in the DSE WebNet page. That is a maximum of 5 controllers are supported on DSEWebNet® by each DSEGateway®.**

> ⚠️**NOTE: If a Port is used in the Modbus section, it cannot be used to create a DSEWebNet® Connection.**

> ⚠️**NOTE: RS232 is a *single master, single slave* system. This means that only one entry must be created for RS232 in the *Port* column.**

> ⚠️**NOTE: USB is a *single master, single slave* system. This means that only one entry must be created for USB in the *Port* column.**

Connectivity LED indicates green when this connection is communicating correctly.

Parameters described overleaf.

Parameter	Description
Historic upload interval	Determines the period at which the DSEGateway® uploads its datalog to the WebNet server. Shorter upload intervals increase the number of connections to the DSEWebNet® Server and may increase data costs depending upon the service contract with the internet provider.
Historic Snapshot Interval	Where *Data Resolution* is configured to be *Snapshot*, this determines the period at which the DSEGateway® uploads a snapshot of the instrumentation to the WebNet server. Shorter upload intervals increase the number of connections to the DSEWebNet® Server and may increase data costs depending upon the service contract with the internet provider.

5.5.1.1 MASTER

These are the settings of the DSEGateway® port that is used to connect to the DSE controller).

Parameter	Description
ID / IP	When **Port** is set to *Ethernet* – IP address of the selected controller When **Port** is set to *RS232/RS485* – Modbus slave address of the selected controller. Where multiple devices are connected (RS485), a unique ID must be used for each controller.
Port	This is the port that is connected to the DSE controller. **RS232:** Connection to a single controller via RS232 NULL Modem (crossover) cable with female 9 pin D connector terminations. **RS485:** Connection to one or more RS485 enabled controllers using suitable RS485 connection cable. **Ethernet:** Connection to an Ethernet network of one or more controllers. **USB:** Single connection to a supported DSE controller by USB A – USB B cable.
TCP Port/Baud	When **Port** is set to *Ethernet* – TCP port to use for Modbus (usually 502). Each separate entry must use a unique port number. When **Port** is set to *RS232/RS485* – Baud rate of the selected controller.
Data Resolution	***High, Medium, Low, Snapshot*** This sets the level at what the DSEGateway® classes as a change in value. The DSEGateway® monitors the controller's data and changes are logged in its internal memory. Selecting a higher resolution level increases the amount of logged data, hence increasing the amount of data that is sent to the WebNet server. This may increase data costs depending upon the service contract with the internet provider. Data is logged where the value changes by the configured amount. If there is no change in the data, there is no data to record in the log. Any logged data is uploaded to the DSE WebNet Server at the *Historic Upload Interval.* This may result in 'empty' reports if there is no logged data to upload. {SUBTABLE} **Snapshot**: Where *Data Resolution* is configured to be *Snapshot*, this determines the period at which the DSEGateway® uploads a snapshot of the instrumentation to the WebNet server, regardless of how much it has changed. This setting prevents 'empty reports' that occur where no data is logged due to values changing by small amounts, below the setting of the Data Resolution.

Data Resolution	*High*	*Medium*	*Low*	*Snapshot*
Factory setting	1%	5%	10%	See Below

5.5.1.2 LOCATION

Parameter	Description
Use GPS (DSE890 3G Gateway only)	☐ = Location of the controller is entered manually. Where multiple controllers are connected to the DSE890, it may be more appropriate to enter the location of each device manually. This allows each controller to show on the map at its specific location instead of showing all controllers at the same location as the DSE890 ☑ = GPS location is transmitted to the DSEWebNet® Server. This is used for live tracking and the *Geofence* feature of the DSEWebnet® system.
Latitude Longitude	Manually entered location of the selected controller. This is useful in cases where the controller is located some distance from the Gateway. For example the generator house may be at one side of a site, with the Gateway located in the IT department. Manually entering the location of the generator house shows this location on the DSEWebNet map, rather than the location of the IT department. Manually entered location (in degrees) of the DSE890 Locations **East** of the Greenwich Meridian = **positive** Locations **West** of the Greenwich Meridian = **negative** Locations **North** of the Equator = **positive** Locations **South** of the Equator = **negative** **For example** 54.18º N, 0.31º W is entered as Latitude: 54.18 Longitude: -0.31

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5.5.2   CUSTOM INSTRUMENTS

This section is used to provide additional instruments to the DSEWebNet® system.
The DSEGateway® is configured to read additional instruments from the connected controller(s). This information is then available for selection and display in the DSEWebNet® system.

Parameter	Description
Module Index	This refers to the *Index* column of the *DSEWebNet* configuration page. For example: Select *Module Index: 1* to add/edit the Custom Instruments for the Module configured under Index 1 in the DSEWebNet page.
Index	Index of the *Custom Instrument.* This is used when selecting the Custom Instrument for display in the DSEWebNet system.
Page	Modbus Page number to read from.
Offset	Register offset of the instrument to read.
Sign	Type of the register to read. This must match the *sign* of the register as documented in the DSE Gencomm protocol document (*bits/sign* column). ***Signed***: The register is a signed value (register contains negative and positive values). ***Unsigned***: The resister is unsigned (register contains positive values only).
Size	The size of the instrument value (in bits). This must match the *bits* of the register as documented in the DSE Gencomm protocol document (*bits/sign* column). 16: The instrument is contained within a single register (16 bits). 32: The instrument is contained within two registers (32 bits).

Example overleaf.

Examples:

> For this example we are adding custom instruments to display values from the module referred to in *Index 2* on the DSEWebNet page.

Index	ID/IP	Port	TCP	High	Latitude	Longitude	
1	4		115200	High	54.176342	-0.311024	Delete
2	1	RS485	115200	High	54.176542	-0.311020	Delete
3	2	RS485	115200	High	54.176581	-0.311040	Delete
4	3	RS485	115200	High	54.176662	-0.311087	Delete
Add:		RS232 ⌄	9600 ⌄	Medium ⌄	54.176582	-0.311036	Apply

> *Module Index: 2*
> The items below are Custom Instruments from the module reffered to in *Index 2* on the DSEWebNet page.

Module Index: 2 ⌄

Index	Page	Offset	Sign	Size	Delete
1	4	2	Signed	16	Delete
2	5	2	Unsigned	16	Delete
New:			Unsigned ⌄	16 ⌄	Apply

Import   Export

Example 1:
Index: 1 in the screenshot above
From the DSE Gencomm protocol document, the following shows the location of the "Oil Temperature" instrument which is read from the CAN ECU of engines that support this feature.
This is taken from *Page 4 – Basic Instrumentation*. Therefore the *Page* parameter is set to "4".

Register offset	Name	Minimum value	Maximum value	Scaling factor	Units	Bits/ Sign
2	Oil Temperature	-50	200	1	Degrees C	16S

> *Offset* parameter is set to match the first register for the instrument, in this case 2.

> This means that every 1 ºC is stored in the DSE controller as "1" (ie the DSE controller records ºC). When selecting this instrument for display in the DSEWebNet system, select "1" for the *Scalar* parameter 'scaling' needs to take place to display it correctly.

> *Sign* parameter is set to Signed. This is identified by the "S" after the number of bits. *Size* is set to 16 bits.

Example 2:

Index: 2 in the screenshot above

From the DSE Gencomm protocol document, the following shows the location of the "Fuel Pressure 1" instrument which is read from the CAN ECU of engines that support this feature.

This is taken from *Page 5 – Extended Instrumentation*. Therefore the *Page* parameter is set to "5".

Register offset	Name	Minimum value	Maximum value	Scaling factor	Units	Bits/ Sign
5	Fuel Pressure 1	0	10000	1	kPa	16

Offset parameter is set to match the first register for the instrument, in this case 5.

This means that every 1 kPa is stored in the DSE controller as "1" (ie the DSE controller records kPa).
When selecting this instrument for display in the DSEWebNet system, select "1" for the *Scalar* parameter to display it as kPa. Alternatively select "100" for the *Scalar* parameter to display it as Bar (1 bar =100 kPa).

Sign parameter is set to Unsigned. This is identified by the Lack of the "S" after the number of bits.
Size is set to 16 bits.

5.5.3   MODBUS

⚠️**NOTE: This section is only used when setting up the DSEGateway® to operate as a communications protocol convertor. This section must be left with no entries if using the DSEGateway® with the DSEWebNet® system.**

⚠️**NOTE: A maximum of 5 connections can be made in the *Modbus* page. That is a maximum of 5 controllers are supported for protocol conversion by each DSEGateway® .**

⚠️**NOTE: Ports used in the *Modbus* section are dedicated to protocol conversion and cannot be used to connect a module to the DSEWebNet® system.**

This page is used to configure the DSEGateway® as a Modbus Gateway to allow conversion across the various ports.

It can be used for example to set *USB* as a modbus master to connect to any DSE controller fitted with a USB port and supporting the DSE Configuration Suite SCADA function.
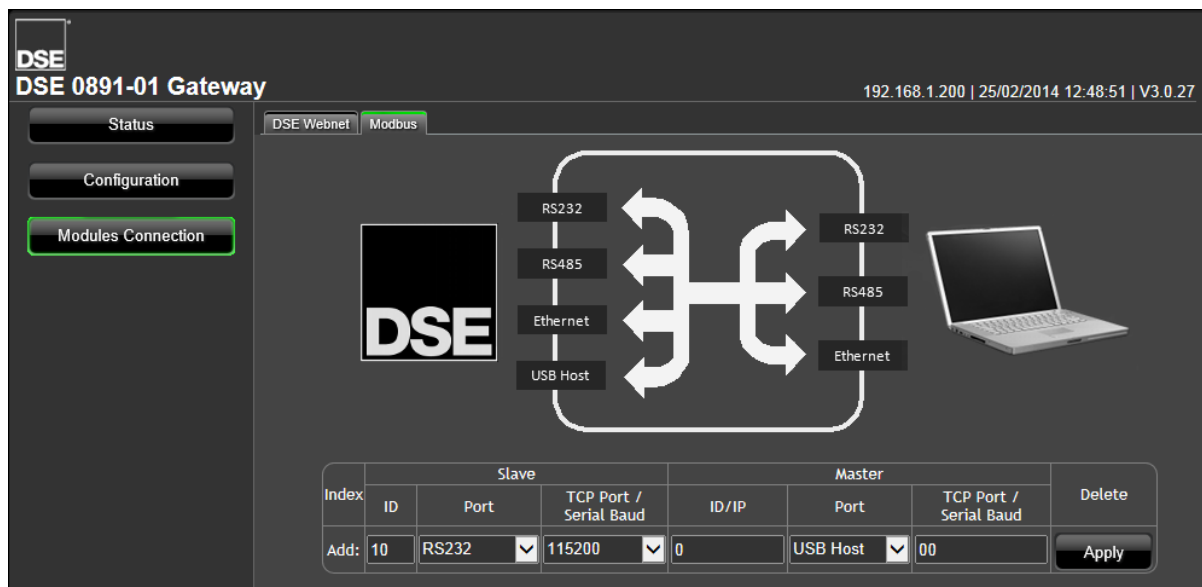
5.5.3.1   SLAVE

These are the settings of the DSEGateway® port this is connected to the monitoring device.

Parameter	Description
ID	Modbus slave address of the selected DSEGateway® port
Port	This is the modbus slave port that is connected to the Modbus Master (for example PC, Building Managmement System or PLC). **RS232:** Connection to the master via RS232. Check specifications of the master as to whether NULL MODEM (crossover) cable is required, **RS485:** Connection to the master via RS4852 and suitable RS485 cable. **Ethernet:** Connection to an Ethernet network accessible by the modbus master.
TCP Port/Serial Baud	When **Port** is set to *Ethernet* – TCP port to use for Modbus (usually 502) When **Port** is set to *RS232/RS485* – Baud rate of the selected port.

5.5.3.2   MASTER

These are the settings of the DSEGateway® port that is used to connect to the DSE controller.

Parameter	Description
ID	Modbus slave address of the connected DSE controller
Port	This is the port that is connected to the DSE controller. ***RS232:*** Connection to a single controller via RS232 NULL Modem (crossover) cable with female 9 pin D connector terminations. ***RS485:*** Connection to one or more RS485 enabled controllers using suitable RS485 connection cable. ***Ethernet:*** Connection to an Ethernet network of one or more controllers. ***USB:*** Single connection to a supported DSE controller by USB A – USB B cable. ⚠**NOTE: RS485 is a *single master* system. This means that only one entry must be created for RS485 in the *Slave* column. Each entry in the *Master* column must communicate with controllers with unique Slave ID's.** ⚠**NOTE: RS232 is a *single master, single slave* system. This means that only one entry must be created for RS232 in the *Master and Slave* columns.** ⚠**NOTE: Where multiple Ethernet connections are configured, each must utilise a unique port number.**
TCP Port/Serial Baud	When **Port** is set to *Ethernet* – TCP port to use for Modbus (usually 502). When **Port** is set to *RS232/RS485* – Baud rate of the selected controller.

5.5.3.3   EXAMPLE OF MODBUS GATEWAY SETTINGS.

Slave : The port connected to the monitoring system

Master : The port connected to the DSE controller

Index	Slave			Master			Delete
	ID	Port	TCP Port / Serial Baud	ID/IP	Port	TCP Port / Serial Baud	
1	10	Ethernet	502	1	USB	0	Delete
Add:		RS232	115200	0	USB Host	00	Apply

Index 1 is receiving modbus requests from the external monitoring system on **Ethernet, TCP Port 502.**
This is being transferred to the DSE controller via the **USB Host** port on the DSEGateway®

6 FAULT DIAGNOSIS

6.1 FREQUENTLY ASKED QUESTIONS

Nature of Problem	Suggestion
Factory settings	IP Address : 192.168.1.100 Web Management Pages Port : 80 Username : Admin (case sensitive) Password : Password1234 (case sensitive)
I've forgotton my password and/or IP address	Press and hold the reset pushbutton. All LEDs illuminate yellow, then cycle and finally illuminate yellow again. Now release the button. The Gateway is now set back to factory settings.
Management pages cannot be accessed via remote connection	The factory set LAN IP address is 192.168.100. Management pages are accessible via web browser on port 80. Check router and firewall settings are configured correctly to match this information. Remember that accessing the DSEGateway® remotely from the WAN (Ethernet) requires IP address of the broadband router to be entered into the PC browser. For easier trouble shooting, connect the DSEGateway® directly to a PC Ethernet port.
Management pages cannot be accessed via direct connection to PC	Check network connections. Check network settings. Ensure PC is on the same subnet as the DSEGateway® . Default IP address of the Gateway is 192.168.1.100 – Set the PC to 192.168.1.99 then enter http://192.168.1.100 into the browser.
Communication port LEDs are flashing GREEN	This is normal. The ports flash green when data is successfully received from the connected controller.
Port LEDs illuminate RED for a few seconds at power up of the DSE890.	During the startup sequence, the status LED illuminate RED. This is normal and if port setup and connections are correct, change to GREEN once communication is underway.
Multiple LEDs remain RED	This means that at least one of the configured communications ports is not receiving data from the connected controller. Check all configured connections as for LED1, LED2 and LED3 detailed below.
LED1 - LINK LED remains RED	Check connection to broadband modem. Check router and firewall settings. Check IP address, gateway, subnet mask and DNS settings Check status of connection to host controller. The DSEGateway® does not communicate with the DSEWebNet® server if communications to the controllers is not made.
LED2 – USB LED remains RED	This means USB communications is not successful. Check settings of the DSEGateway®. Check USB cable is USB A to USB B type cable. Maximum length of USB cable is 6 m unless third party powered USB extender is used.
LED3 – RS485 LED remains RED	This means RS485 communications is not successful. Check baud rate and slave ID settings of the DSEGateway® and all connected controllers. Check RS485 cable is the correct type (recommended Belden 9841) with termination resistors correctly fitted at each end of the cable.

Nature of Problem	Suggestion
	Max length of RS485 cable is 1.2km where correct cable and termination resistors are fitted.
LED4 – RS232 LED remains RED	This means RS232 communications is not successful. Check baud rate and slave ID settings of the DSEGateway® and connected controller. Check RS232 wiring is *Null Modem (crossover)* type. Max length of RS232 cable is 15m.
GPS location is not accurate and/or GPS location moves around.	GPS location accuracy depends upon a lot of factors. Best accuracy (typically around 10-20 metres) is achieved when : • Using a separate antenna (not combined with GSM) • There is a clear view of the sky not obscured by the control panel roof, tree coverage.or heavy clouds. • There are no buildings close by, minimising a wide angle view of the sky.
Unable to add a gateway device. "No connection" is reported.	Ensure the monitoring PC has access to *realtime.dsewebnet.com.* Ask the IT department to allow this connection from the company internet connection.

6.2 ADVANCED CONNECTION TROUBLESHOOTING

If GSM or Internet connection issues remain after following the above suggestions, an *Advanced* button on Status page is provided to aid troubleshooting.
For futher details, see the section entitled *Setup | Status | GSM* and/or *Setup | Status | Network* elsewhere in this document.

7 MAINTENANCE, SPARES, REPAIR, AND SERVICING

The module is designed to be *Fit and Forget*. As such, there are no user serviceable parts. In the case of malfunction, contact your original equipment supplier (OEM).

If additional plugs are required, please contact the DSE Sales department using the part numbers below.

Module Terminal Designation	Description	Part No.
1-6	6 way 5.08mm	007-446
A B SCR	3 way 5.08mm	007-174

If antennae or USB cables are required, please contact the DSE Sales department using the part numbers below.

Connection	Description	Part No.
USB	USB A to USB B (DSEGateway® to host controller)	016-125
GSM (DSE890 3G only)	GSM Antenna	020-141
GPS (DSE890 3G only)	GPS Antenna	020-130
GSM & GPS (DSE890 3G only)	Combined GSM and GPS Antenna	020-150

8 WARRANTY

DSE provides limited warranty to the equipment purchaser at the point of sale. For full details of any applicable warranty, contact the original equipment supplier (OEM).

9 DISPOSAL

9.1 WEEE (WASTE ELECTRICAL AND ELECTRONIC EQUIPMENT)

Electrical and Electronic equipment must be stored, collected, treated, recycled and disposed of separately from other waste.

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