

COVID-19 RESPONSE

Coast Telecom Services continues to closely monitor the evolving COVID-19 situation, both locally and across Canada. The health and safety of our staff and clients has always been of the utmost importance for CTS. As such, we remain committed to upholding all recommendations set forth by local health authorities with regards to operating procedures.

We have implemented a COVID-19 safety plan as per WorkSafe BC regulations, and requirements set out by the Provincial Health Office. As part of this plan, our workers have been provided with and properly instructed in the usage and disposal of PPE, and we have put sanitizing procedures into effect in our office/warehouse location.

Our policy has <u>always</u> been to encourage any employee of CTS who is feeling ill to remain home. Should any member of our staff test positive for COVID-19, we will work with the local health authorities to notify all affected parties and ensure the recommended next steps are taken promptly.

Additionally, we have confirmed that our regular suppliers and clients have implemented an equally appropriate COVID-19 response. We recognize that the way through these challenging times must be a collective undertaking.

We remain committed to excellence in service as we operate within this new normal.

Coast Telecom Services