

North Memorial Health Ambulance Serving Burnett County, WI

Ambulance Quarterly Meeting
➤ 2024 Annual Report
January 23rd, 2025
7:00 pm



NORTH
MEMORIAL HEALTH

NMHA Burnett County Jan 1st- Dec 31st, 2024

Total Request for Service : 2,402
(911- 1,842 and IFT- 560)

Actual Total Patients Transported: 1,730 ←
(911- 1,192 and IFT- 538)

Response Times

- Per Contract:
 - Maintain, on average, 15-minute response time to Emergency calls. Maximum of 30 Minutes
- 2024 average response time:
 - 11:09 Minutes for Code 3 responses



Interesting Statistics

- Busiest hour: Between 1600-1700
- Quietest hour: Between 0500-0600
- Busiest day of week: Saturday
- Slowest day of week: Tuesday
- Most common 911 calls:
 - Falls: 13.64%
 - Sick Person: 10.42%
 - Breathing Problem: 6.65%

2024 Annual Response Times by Town / Villages

Town	# Code 2 Responses	# Code 3 Responses	Total Responses	Avg Rsp Time (Code 3)
Town of Anderson	10	6	16	0:17:06
Town of Blaine	3	10	13	0:23:27
Town of Daniels	15	21	36	0:11:59
Town of Grantsburg	38	22	60	0:09:49
Town of Jackson	46	26	72	0:14:29
Town of La Follette	27	30	57	0:13:53 ←
Town of Lincoln	13	3	16	0:20:54
Town of Meenon	64	58	122	0:07:35
Town of Oakland	50	58	108	0:10:19
Town of Sand Lake	34	44	78	0:12:56
Town of Scott	44	23	67	0:11:53
Town of Siren	57	43	100	0:08:54
Town of Swiss	87	94	181	0:14:24
Town of Trade Lake	23	18	41	0:16:00
Town of Union	20	13	33	0:13:31
Town of Webb Lake	38	31	69	0:16:15
Town of West Marshland	9	13	22	0:10:51
Town of Wood River	22	17	39	0:10:58
Village of Grantsburg	114	33	147	0:09:04
Village of Siren	105	68	173	0:08:21
Village of Webster	143	52	195	0:07:06
	962	683	1645	0:11:26

Mutual Aid Requests (does not include Standbys)

City of Spooner	25	City of Superior	1
City of Shell Lake	9	Town of Casey	3
Town of Rusk	5	Town of Dewey	3
City of Hayward	1	All Others	12