

**North Memorial Health Ambulance
Burnett County
January 1st - March 31st, 2020**

NMHA Burnett County January 1st - March 31st, 2020

Total Request for Service : 503

Actual Total Patients Transported: 387

(911-246 and IFT- 141)

Response Times

- Per Contract:
 - Maintain, on average, 15-minute response time to Emergency calls. Maximum of 30 Minutes
- 1st Quarter 2020 average response time:
11:02 Minutes for Code 3

2020 1st Quarter

Response Times by Town / Villages

Town / Village	# Code 2 Responses	# Code 3 Responses	Total Responses	Avg Rsp Time (Code 3)
Town of Anderson	0	1	1	0:08:24
Town of Blaine	0	3	3	0:35:47
Town of Daniels	8	7	15	0:10:59
Town of Grantsburg	11	8	19	0:10:00
Town of Jackson	8	9	17	0:15:17
Town of La Follette	3	6	9	0:12:36
Town of Lincoln	2	1	3	0:17:47
Town of Meenon	3	16	19	0:08:16
Town of Oakland	7	8	15	0:09:21
Town of Sand Lake	2	4	6	0:13:22
Town of Scott	1	9	10	0:08:40
Town of Siren	12	20	32	0:08:39
Town of Swiss	5	17	22	0:13:06
Town of Union	3	4	7	0:12:47
Town of Webb Lake	4	4	8	0:19:22
Town of West Marshland	0	1	1	0:10:09
Town of Wood River	4	2	6	0:21:00
Village of Grantsburg	14	7	21	0:07:52
Village of Siren	23	28	51	0:09:08
Village of Webster	44	20	64	0:10:01

Mutual Aid Requests (does not include Standbys)

Town	#	Town	#
City of Spooner	4	Town of Dairyland	1
City of Shell Lake	2	Town of Trego	1
Town of Casey	1	Town of Trade Lake	2
Town of Dewey	1	Town of Sarona	1

Interesting Statistics

- Busiest hour: Between 1400 - 1500
- Quietest hour: Between 0400 - 0500
- Busy day of week: Wednesday
- Slowest day of week: Tuesday & Saturday Tied
- Most common calls:
 - Falls: 12.19%
 - Sick Person: 10.67%
 - Breathing Problem: 7.81%