AVOIDING A FROZEN METER & PIPES

- To prevent frozen meters and pipes, wrap pipes and water meters located in unheated areas with insulation or heat tape.
- Please remember, IF you are going to be away for an extended period of time, we **highly** recommend pulling the meter and draining the pipes if you plan on turning off your heat. Please call our office (207-676-3707) at least 24 hrs ahead of time and we will schedule a technician to meet your plumber to pull the meter and shut the water off. If you wish to leave the meter installed, we suggest not shutting the heat off. With no heat, the meter and pipes could freeze causing them to break or even burst. The damage of this could be very costly to the customer.
- Insulate or repair any areas exposing pipes to below freezing temperatures or wind.
- Make sure outdoor spickets are off and drained.
- If your pipes should become frozen, use a hair dryer on low and wave it back and forth along the pipe.