

I am pleased to provide this recommendation for SEFCCO and Mr. Thad Dixon, who was engaged in 2022 to assist the South Fulton Fire Department with our ISO analysis and to provide recommendations for improving our insurance rating.

Mr. Dixon was contracted to evaluate our department's current standing and develop a comprehensive plan outlining key areas for improvement. Throughout the process, he demonstrated a high level of professionalism, expertise, and attention to detail. His analysis was thorough, and his recommendations were both practical and actionable, giving us a clear path forward to enhance our ISO rating.

We were very satisfied with the quality of his work and his ability to effectively communicate complex information in a way that was easy to understand and implement. His contributions have been valuable to our department's ongoing efforts to improve service delivery and operational effectiveness.

Based on our experience, we confidently recommend SEFCCO and Mr. Thad Dixon to any organization seeking knowledgeable and reliable assistance with ISO evaluations and strategic improvement planning.



Chad Jones | Fire Chief

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