

The Ferus Moon - Policies & Terms

Cancellation & Rescheduling Policy

Rescheduling

We understand that life happens. If you need to reschedule your session:

- **More than 48 hours before your session:** You may reschedule at no charge. Please provide as much notice as possible.
- **24-48 hours before your session:** You may reschedule once at no charge. Additional rescheduling requests within this window may incur a \$50 rescheduling fee.
- **Less than 24 hours before your session:** A \$50 rescheduling fee will apply.

To reschedule, please email alison@theferusmoon.com with your preferred new date and time.

Cancellations

- **More than 48 hours before your session:** Full refund minus payment processing fees (typically 3-5%).
- **24-48 hours before your session:** 50% refund of session fee.
- **Less than 24 hours before your session:** No refund will be provided.

No-shows: If you miss your scheduled session without prior notice, no refund or rescheduling will be offered, and the full session fee is forfeited.

Package & Bundle Sessions

- Cancellation and rescheduling policies apply to each individual session within packages (Soul Signature Series, Integration Package, Extended Support).
- Package purchases are non-refundable after the first session has been completed, but unused sessions may be rescheduled according to the policy above.
- Packages must be used within 12 months of purchase date.

Special Circumstances

We recognize that emergencies and unforeseen circumstances occur. In cases of serious illness, family emergency, or other extenuating circumstances, please contact us directly. We will work with you on a case-by-case basis with compassion and understanding.

Terms & Conditions

Last Updated: 01/26/2026

By booking a session with The Ferus Moon, you agree to the following terms and conditions:

1. Services Provided

The Ferus Moon offers guidance and insights using Human Design, astrology, and intuitive practices. Sessions are intended for personal growth, self-discovery, and alignment support in areas including relationships, career, and soul purpose.

Important Disclaimers:

- Services are not a substitute for professional medical, psychological, legal, or financial advice
- Sessions are not therapy or counseling
- Workplace-related sessions offer strategic guidance and are not legal advice
- You should consult appropriate licensed professionals for medical, mental health, legal, or financial matters

2. Client Responsibility

By booking a session, you acknowledge that:

- You are responsible for your own decisions and actions
- The guidance provided is for educational and inspirational purposes
- You will use the information provided to support your own growth and decision-making
- You are at least 18 years of age (or have parental/guardian consent)

3. Confidentiality

All session information shared by clients is kept strictly confidential. Session content, personal information, and recordings will not be shared with third parties without your explicit written consent.

Exceptions: Confidentiality may be broken only if:

- Required by law
- There is risk of harm to yourself or others
- You provide written permission

4. Session Recordings & Materials

- You will receive recordings of your sessions for personal use only

- Recordings and written materials are for your private use and may not be shared, reproduced, or distributed without written permission
- The Ferus Moon retains copyright to all session recordings and materials

5. Payment Terms

- Payment is required at the time of booking unless other arrangements have been made
- All prices are in USD
- Payment plans (when available) must be completed according to agreed-upon terms
- Failure to complete payment may result in cancellation of remaining sessions

6. Refund Policy

- Refunds are provided according to the Cancellation & Rescheduling Policy stated above
- Once a session has been completed, that session fee is non-refundable
- Package refunds are not available after the first session has been completed
- Payment processing fees are non-refundable

7. Scheduling & Attendance

- Sessions are scheduled via email or booking platform
- You will receive a confirmation email with session date, time, and Google Meet link (or location for in-person sessions)
- It is your responsibility to arrive on time for your scheduled session
- Late arrivals will not receive extended session time
- Sessions run for the scheduled duration; extra time cannot be guaranteed

8. Technical Requirements (Virtual Sessions)

- You are responsible for ensuring you have a stable internet connection
- Sessions are conducted via Google Meet or other agreed-upon platform
- Technical difficulties on your end do not constitute grounds for refund, though we will make reasonable efforts to reconnect

9. Limitation of Liability

The Ferus Moon and its owner/practitioner are not liable for any decisions, actions, or outcomes that result from guidance provided in sessions. You acknowledge that you are using the services at your own risk and discretion.

10. Testimonials & Reviews

By providing a testimonial or review, you grant The Ferus Moon permission to use your feedback (first name and general location only) in marketing materials unless you specifically request otherwise.

11. Code of Conduct

We maintain a respectful, safe environment for all clients. The Ferus Moon reserves the right to:

- Decline service to anyone for any reason
- Terminate sessions or refuse future bookings if inappropriate behavior occurs
- Full payment is still required even if services are terminated due to client conduct

12. Changes to Services or Policies

The Ferus Moon reserves the right to modify services, pricing, or policies at any time. Current clients with existing bookings will honor the terms agreed upon at time of booking.

13. Workplace Clarity & Strategy Session Specific Terms

- This session provides strategic guidance informed by HR experience
- It is NOT legal advice and does not create an attorney-client relationship
- You should consult with an employment attorney for legal matters
- The practitioner is not acting as your HR representative or legal advocate

14. Intellectual Property

All content, materials, methodologies, and intellectual property created and shared by The Ferus Moon remain the property of The Ferus Moon and may not be reproduced, taught, or shared without explicit written permission.

15. Governing Law

These terms are governed by the laws of Colorado, United States. Any disputes will be resolved in the courts of Denver and/or Jefferson County.

Contact

For questions about these policies or to discuss special circumstances, please contact:

Email: alison@theferusmoon.com **Website:** theferusmoon.com

Acknowledgment

By booking a session, you acknowledge that you have read, understood, and agree to these Terms & Conditions and the Cancellation & Rescheduling Policy.

The Ferus Moon is committed to providing ethical, compassionate, and professional services. These policies are in place to honor both your time and mine, creating a container of respect and commitment for transformational work.