

Collaboration keeps the world in motion



We introduce, guide & drive operational transformation for field-service industries.

We deliver value to your business by providing software tools that let you **work smarter not harder**, ensuring that data flows seamlessly through the team, allowing you to decouple field hours from back-office hours.



Our story

Collabaro evolved from a conversation between two friends. One with a **problem** and one with a **solution**.

Our instinct was to listen, diagnose the problem and ultimately created a uniquely targeted software/ solution designed with our end users in mind. We've followed the same methodology in every development of the product and our services since.



You speak, we listen

We are experts in driving digital transformation and are primed to respond and adapt to ever changing landscapes. With attention and rigour we have worked closely with our clients to continuously explore how Collabaro can further support them.

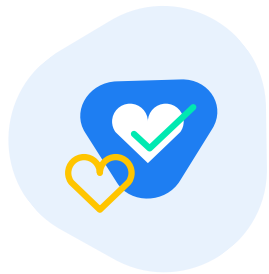


Your purpose is ours

Through our dedication Collabaro has become the robust, holistic and agile platform that field-service industries now understand as essential to their longevity. Collabaro's operational transformation journey is designed to support our clients in achieving their goals to provide more reliable, sustainable and efficient services.



Our values see us through



We're **trustworthy**

It can be hard to know whether to invest in change when lacking clarity. We offer live and virtual demo's as well as business improvement analysis before you make any commitments.



We have **integrity**

Our business is backed by evidence and experience. We take the time to understand your unique needs, using our combined expertise and knowledge to continuously deliver on our word.



We're **dedicated**

We own your problem, therefore if we say we can, we will. Our multi-disciplinary team create the resilient, dynamic and reliable environment needed to provide the service of excellence we proudly offer.

Working smarter together



Work on or offline

As data from the field is collected, all images, notes, task statuses and parts records are stored locally, automatically updating the web app via wifi or mobile data. If the device has no signal the data will remain local until a connection is re-established, providing great location flexibility.



Automated reporting

Field data is automatically inserted into the correct section of a pre-formatted, custom, report template. The outcome is a sophisticated client report produced as a printable PDF in minutes. Reports no longer need to be written by field personnel, greatly improving their performance, time management, overall job satisfaction and error reduction.



Compliance assurance

Collabaro ensures that your field service professionals follow compliance-driven, pre-work checklists and risk assessments. A digital signature is required to acknowledge their understanding and confirm they are fit and well enough to perform their daily duties. Only once the individual has completed and signed the mandatory compliance checklists will they be able to continue with their main tasks. This data is recorded and stored alongside the job data, providing you with an accurate safety and compliance audit trail.



Real-time data capture

Get real-time access to asset test statuses and historic inspection data. Maintain data accuracy by continual updates between the field and desk app. Real time information empowers your team to make confident decisions with a clearer operational overview.



Automated customer billing

Create sophisticated billing rules that automatically create draft invoice lines for approval prior to creating invoices within your finance system. Rules can be customer, site and system-specific with additional rules for time of day, week, and parts used. Consolidated monthly invoices are made possible by allowing the grouping of individual jobs into an online review process between you and your customer.



System integrations

Connect your existing ERP, CRM or finance system using our REST API, and benefit from seamless integration, faster workflows, and up-to-date information across all your business tools.

Recent integrations include Microsoft Business Central, Microsoft Power BI (Business analytics data), Salesforce, Webfleet Fleet Management (TomTom vehicle tracking) and Ciphir HR software.



Job Scheduling

Collabaro enables you to create incident or service requests with jobs against them, suggesting who to send based on skills and availability. Intelligent job scheduling reduces time and complexity, ensuring a higher first-time fix rate. If the overall issue isn't initially resolved, Collabaro automatically sets the status to 're-schedule', prompting the team to organise another visit.



Client portal

Collabaro allows you to push all data as well as reports through a fully branded client portal. Simply choose which bits to publish, and when. Manage access to data depending on staff roles. Display customisable key performance indicator data and summary stats. Present asset data and test status information filterable by location and system type.

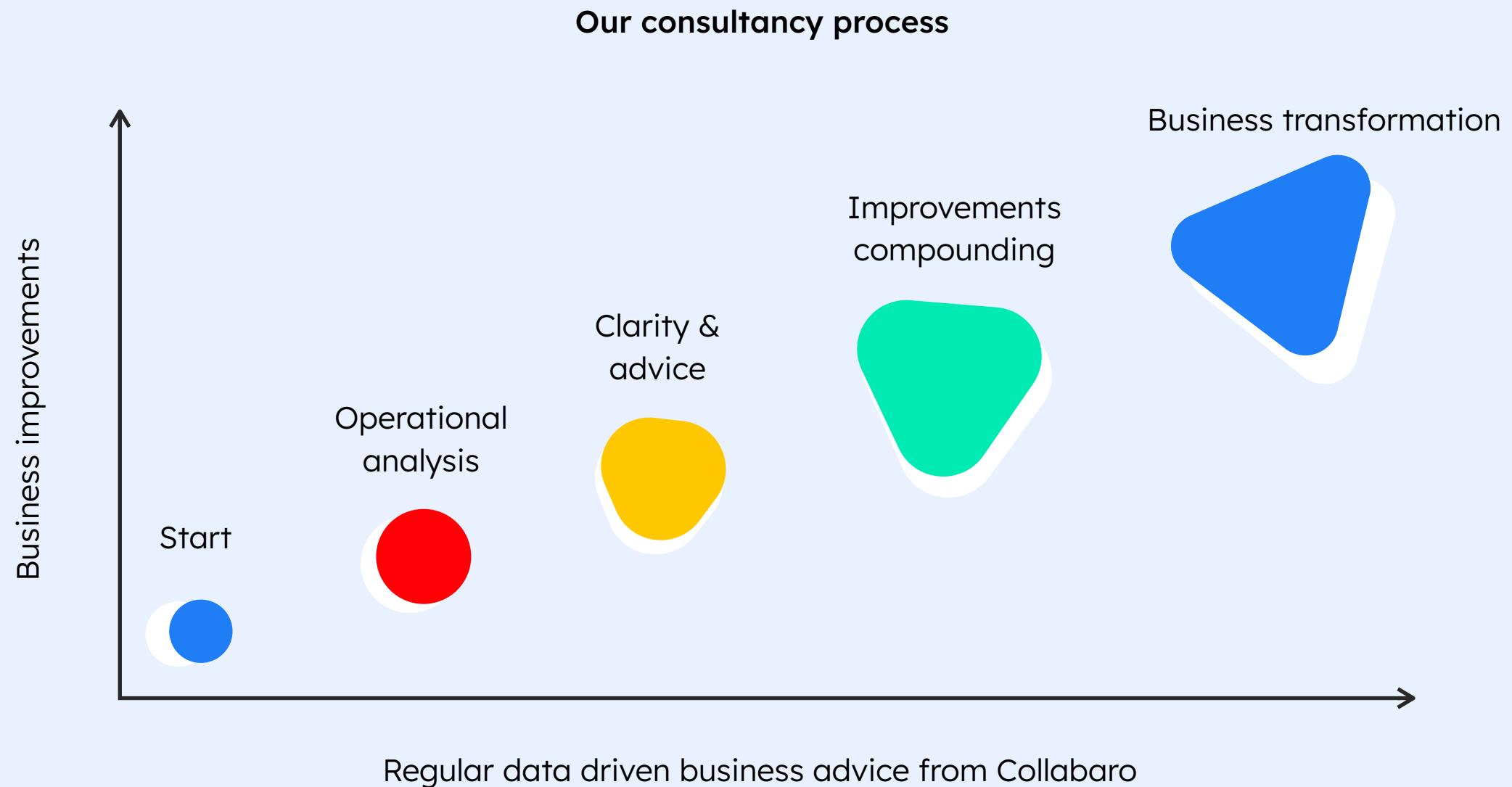


Dedicated support desk

Don't get caught up in an automated call handling system, speak directly to someone with an in-depth knowledge of Collabaro to get the answers you need.

We have detailed guides, training videos and a knowledge base available within the platform. All questions are tracked, categorised and reported to compare with agreed SLAs that are reviewed regularly to ensure our service meets your expectations and needs.

We provide strategic business insights



We help you see more clearly



Gain a fresh perspective on your operational efficiency

We deliver significant operational improvements by helping your existing processes to evolve, faster. Achieved through Software innovation allied with support for the required behavioural changes across your team.



Benefit from measurable value using data-driven decisions

In a world where business models and market forces are constantly changing, we help you identify what success looks like for you. The results we aim towards give you a clear and measurable competitive advantage.



Gain true insight into your business needs and direction

We listen carefully and analyse your needs, objectives and data before proposing a tailored solution. This approach is proven to us over 25 years, enabling both sides to make better, more informed decisions.



A trusted partnership

Our aim is to provide valued professional services, bespoke business solutions and be a trusted partner. Our goal is supporting your growing business requirements today and into the future.

Collabaro's most popular product features

Create

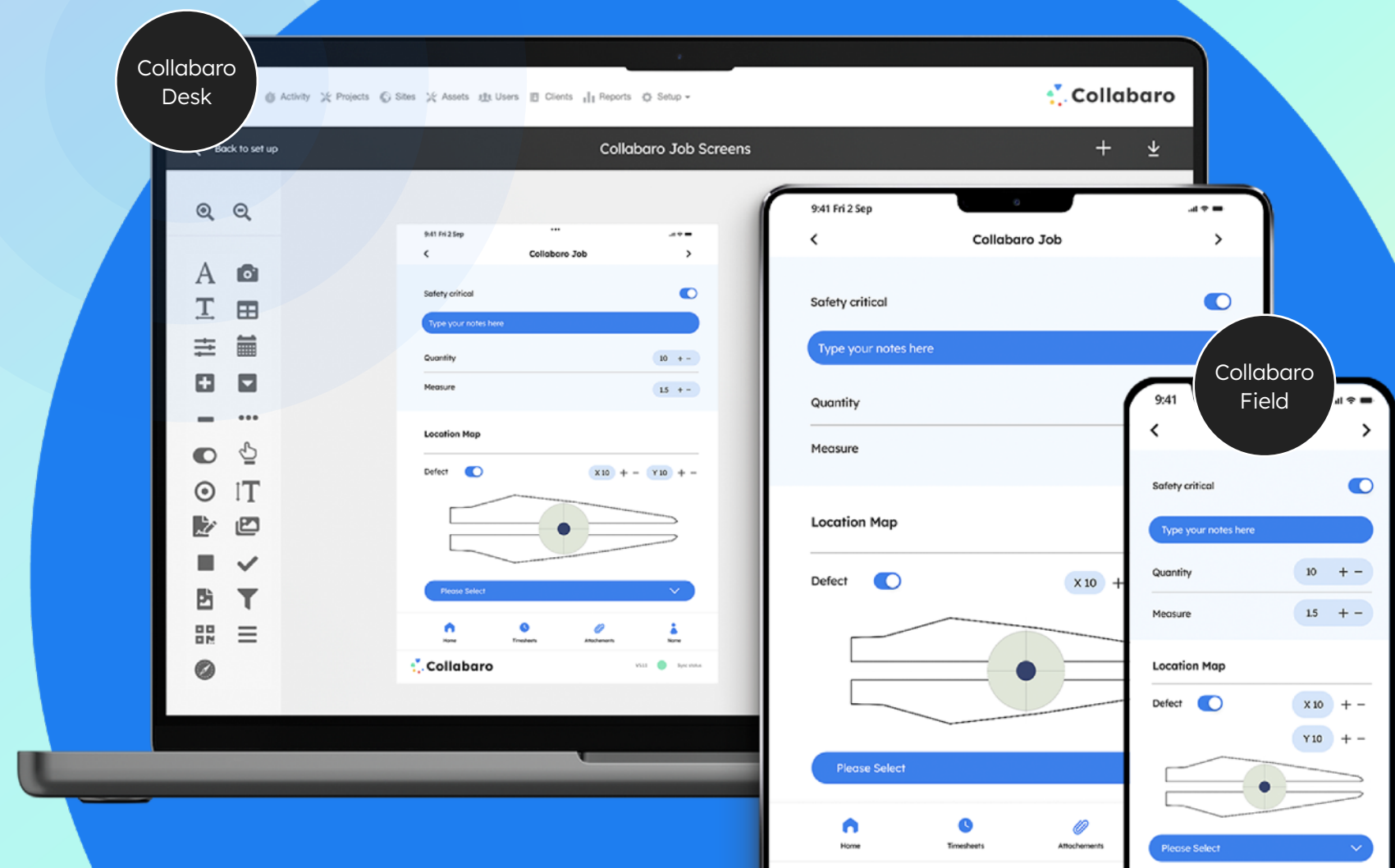
Design templates for the field, to capture data readings, images and notes

Collect

Gather data via mobile devices using the Collabaro Field App, uploaded to a secure cloud server

Deliver

Collate data and images to produce reports, designed with Collabaro Desk App, fitting client templates



Collabaro powers your productivity



Improve Contract Margins with Collabaro Enterprise

Understand the real cost of operating your contracts. Jobs are automatically costed for accurate margin calculations, removing annual-view guesswork in a simpler, quicker contract renewal process.



Lower your cost per job using the timesheets feature

Technician time is prioritised with a daily, detailed breakdown of timesheets that are helpfully pre-populated with activity such as jobs, tasks and absences, leaving only the blanks to completed.



Share insights with customers using the online portal

Keep customers better informed by sharing insights with them through the Collabaro online portal. Customers can access Job counts, visit status, SLA performance data, downloadable job reports and other KPI's.



Get dedicated training and support from our expert team

We are passionate about ensuring you get the proper support when you need it most with a dedicated team of support and training professionals on hand to talk you through each step of your journey.

Get ahead in your field

Collabaro's success spans many industries including wind, rail, fire and security

Regardless of sector our customers have one thing in common, the need to collate and communicate volumes of inspection and repair data, including high-resolution images. Not only can Collabaro deliver on this need we can do it all in real-time. Our customers are able to enhance productivity, enhance profits and enhance their own reputations.

Fire and Security

Introducing Collabaro has given us a capability to critically analyse all areas of service performance and contract profitability; exactly what we needed to effectively manage the growth of the business.

James Twigg — CEO, Total Integrated Solutions

Rail

"Collabaro was selected for the flexibility in creating customisable, data gathering tasks and reports. Porterbrook now generates sophisticated customer reports within minutes of completing an inspection. Inspectors have access to previous defect histories of any vehicle, even when a network connection is unavailable!"

Andrew Swingewood
Director of Digital Technology, Porterbrook

Wind

We would recommend Collabaro as a cost-effective solution with the right balance of functionality, versatility and connectivity. We are now looking to deploy Collabaro across our Group of Companies. We hope to see efficiency gains similar to those we've seen in our Blade Inspection and Blade Repair business.

David Fletcher — Managing Director, GEV Wind Power

Transform your future workflow!

We're excited by the breadth of impact Collabaro's services has across a variety of industries and always look forward to working with new customers to see their goals achieved.

Are you ready to take the first step on your journey to business transformation? Simply get in touch.

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