



**Collaboration**  
keeps the world  
**in motion**

Rolling stock inspection software

[collabaro.com](https://collabaro.com) © A Railstons Product 2022





# We introduce, guide & drive operational transformation for field-service industries.

Collabaro adds value to field-service organisations by offering business improvement advice as well as the tools to **work smarter not harder**. Collabaro ensures seamless data flow from field to desk, minimising back office administration in the process.





# Collabaro's most popular product features

## Create

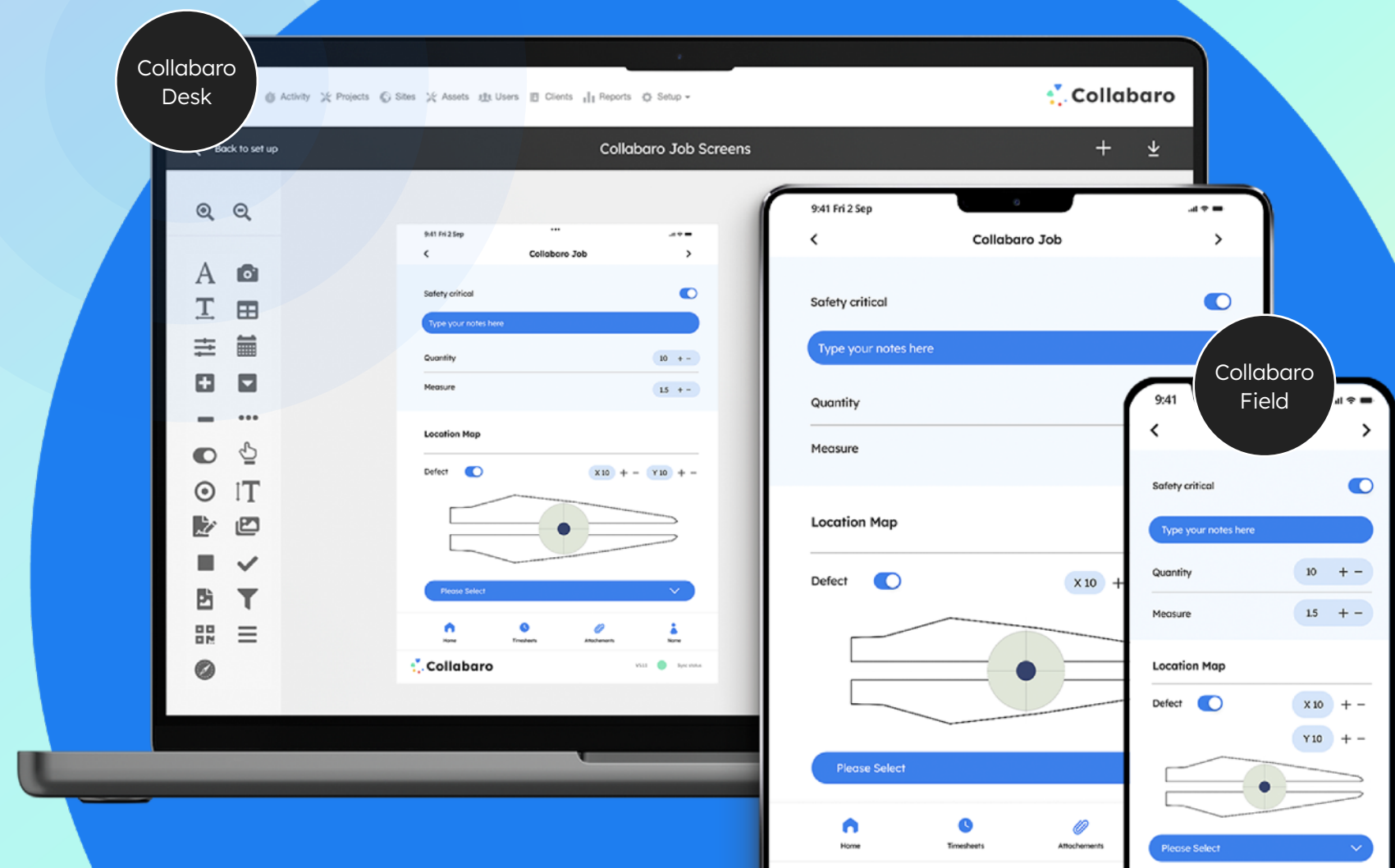
Design templates for the field, to capture data readings, images and notes

## Collect

Gather data via mobile devices using the Collabaro Field App, uploaded to a secure cloud server

## Deliver

Collate data and images to produce reports, designed with Collabaro Desk App, fitting client templates



# Working smarter together



## Work on or offline

As data from the field is collected, all images, notes, task statuses and parts records are stored locally, automatically updating the web app via wifi or mobile data. If the device has no signal the data will remain local until a connection is re-established, providing great location flexibility.



## Automated reporting

Field data is automatically inserted into the correct section of a pre-formatted, custom, report template. The outcome is a sophisticated client report produced as a printable PDF in minutes. Reports no longer need to be written by field personnel, greatly improving their performance, time management, overall job satisfaction and error reduction.



## Compliance assurance

Collabaro ensures that your field service professionals follow compliance-driven, pre-work checklists and risk assessments. A digital signature is required to acknowledge their understanding and confirm they are fit and well enough to perform their daily duties. Only once the individual has completed and signed the mandatory compliance checklists will they be able to continue with their main tasks. This data is recorded and stored alongside the job data, providing you with an accurate safety and compliance audit trail.



## Real-time data capture

Get real-time access to asset test statuses and historic inspection data. Maintain data accuracy by continual updates between the field and desk app. Real time information empowers your team to make confident decisions with a clearer operational overview.



## Automated customer billing

Create sophisticated billing rules that automatically create draft invoice lines for approval prior to creating invoices within your finance system. Rules can be customer, site and system-specific with additional rules for time of day, week, and parts used. Consolidated monthly invoices are made possible by allowing the grouping of individual jobs into an online review process between you and your customer.



## System integrations

Connect your existing ERP, CRM or finance system using our REST API, and benefit from seamless integration, faster workflows, and up-to-date information across all your business tools.

Recent integrations include Microsoft Business Central, Microsoft Power BI (Business analytics data), Salesforce, Webfleet Fleet Management (TomTom vehicle tracking) and Ciphre HR software.



## Job Scheduling

Collabaro enables you to create incident or service requests with jobs against them, suggesting who to send based on skills and availability. Intelligent job scheduling reduces time and complexity, ensuring a higher first-time fix rate. If the overall issue isn't initially resolved, Collabaro automatically sets the status to 're-schedule', prompting the team to organise another visit.



## Client portal

Collabaro allows you to push all data as well as reports through a fully branded client portal. Simply choose which bits to publish, and when. Manage access to data depending on staff roles. Display customisable key performance indicator data and summary stats. Present asset data and test status information filterable by location and system type.



## Dedicated support desk

Don't get caught up in an automated call handling system, speak directly to someone with an in-depth knowledge of Collabaro to get the answers you need.

We have detailed guides, training videos and a knowledge base available within the platform. All questions are tracked, categorised and reported to compare with agreed SLAs that are reviewed regularly to ensure our service meets your expectations and needs.

## Enhance productivity. Enhance profits.

Whether you own or operate rolling stock, **maintaining vehicles in good condition** is essential to enhancing productivity and profit.

Collabaro's framework is built for the requirements of asset owners, operators and contractors who need to **collate and communicate large quantities of inspection or repair data**, including multiple high-resolution images.

Intuitive tools gather field data via the Collabaro Field App and merge it with report templates designed on the Collabaro Desk App, creating **perfectly formatted reports in minutes**, ready to be sent to the client. Freeing up field personnel from time consuming reporting offers significant productivity gains.

Efficient **data analysis guides decision making**, project pricing and engineer deployment.

Alongside this, **compliance is prioritised** through the design of PPE checklists, risk assessments and other contractor compliance certification requiring a **pre-work digital signature**. This is securely recorded alongside job data, ready to be included in reports as required.

Collabaro gives you **tighter control** over the work of multiple field personnel and reduces major administrative burden. Easy to use Collabaro Desk App tools produce forms sent to the field through which data can be remotely collected.

If you are an asset owner, Collabaro **manages repeat inspection processes**, building a **history of defects** needed for condition monitoring. Costs are driven down by moving from a planned to a predictive maintenance strategy.

Innovative technology enables multiple people to remotely **collaborate on tasks**, sharing data, such as readings and images, **in real-time** with both each other and with project managers. This allows more effective sharing of expertise across multiple jobs.

# Porterbrook

## The business

Porterbrook specialises in the leasing of all types of railway rolling stock from associated equipment to freight.

## The people

Porterbrook has been at the heart of Britain's rail network for over 25 years, and owns almost a third of the national passenger rail fleet.

## The situation before Collabaro

A legacy system built on old technology that was no longer going to deliver on the needs of the business or be supported.

A fresh approach to rolling stock inspection with a smarter way of capturing data, specific to asset types, generating complex reports easily.

With Collabaro Porterbrook creates detailed inspection and repair reports to share with stakeholders, ensuring HSE checks are completed as required.

- ✓ Automated reporting
- ✓ Compliance assurance
- ✓ Automated timesheets
- ✓ High volume data handling



Porterbrook saw the benefits of implementing Collabaro:



Automated reporting allows administrators to **create reports in minutes not days**



Automatically created inspectors' timesheets provide **analysis** on work **types and timings**



HSE checks are **digitised** and signatures recorded to provide an **accurate compliance audit** trail



**Automated repeat inspections**, building a history of defects needed for condition monitoring



# Our customers say it best

Regardless of sector our product customers have one thing in common, the need to collate and communicate large volumes of inspection and repair data, including high-resolution images.

Not only can Collabaro deliver on this need we can do it all in real-time. Our customers are able to enhance productivity, enhance profits and enhance their own reputations.



“Collabaro was selected as the replacement for a legacy field defect recording solution because of the flexibility it offers in creating customised, rules-based, data gathering tasks that can be used to populate template-based reports. This allows Porterbrook to generate sophisticated customer reports within minutes of an inspection being completed.

Inspectors have access to the previous defect history of any vehicle, even when a network connection is unavailable, enabling re-inspection processes, ensuring that asset devaluing issues such as corrosion or water ingress are not left to deteriorate.”

Andrew Swingewood, Director of Digital Technology, Porterbrook

# Transform your future workflow!

We are excited by the breadth of positive impact Collabaro's services has across a variety of industries and always look forward to working with new customers to see their goals achieved.

If you are ready to take the first step on your journey to operational transformation then simply get in touch!

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