



ADRIA WRIGHT

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My experience in IT is well rounded. I spent 10 years as a Developer/DBA prior to moving into leadership. As an IT Leader, I have managed:

- Development
- Support
- Infrastructure
- Quality Assurance
- Data Engineering
- Release Management
- ITIL Process (Change, Problem, MIM)

With my experience, I not only understand the big picture, I will play a large part in making it happen. Although I have led many teams within IT, the majority of my expertise lies in Support and ITIL Process. I specialize in creating process, structure and maturity where needed. If a department is broken or aligned for growth, that's definitely where you want me to lead.

I have built teams from the ground up and have managed onshore and offshore teams, FTEs and contracted vendors, in just about all time zones. My team sizes have ranged from 10-100 indirects and up to 6 direct managers. My leadership style is a combination of Servant and Strategic. I understand that I am not a one man show and my directs enjoy working for me because I mentor them while still holding them accountable.

I say with confidence that my resume will provide the needed details to ensure I am a standout candidate. Please reach out via email or cell to schedule an interview.

I look forward to discussing the role and my foreseen contributions to your leadership team with you further in the near future.

Best Regards,

Adria G. Wright