



Americano Education – Terms and Conditions

These Terms and Conditions govern the relationship between Americano Education ("we", "our", "us") and our clients ("you", "your") and apply to all services offered, including language education, exam preparation, scholarships, study abroad assistance, software, tutoring, and job readiness training. By enrolling in any of our services, you agree to the following terms:

1. Acceptance of Terms

By registering or making any payment, you confirm that you have read, understood, and agreed to all the Terms and Conditions stated herein.

2. Services Offered

Americano Education offers the following services:

- English and other language instruction
- Preparation for international exams (IELTS, TOEFL, SAT, Duolingo, TEF Canada)
- Study abroad support (university admission, partial/full scholarships)
- ESL teacher recruitment and placement
- Student recruitment for partner institutions
- Education and school software solutions
- Tutoring services (K–University)
- TEFL/TESOL certification courses and jobs
- Digital learning and online courses
- Career development and job-readiness programs

3. Payment Policy

- All payments must be made in full prior to service delivery.
- **Installment payments are not accepted.**
- Clients who do not pay in full within the agreed timeline will not receive services and will not be compensated.

4. Refund Policy

- **No refunds** will be issued under any circumstances.
- Compensation (if applicable) may be offered only through services, referral credit, or a mutually agreed solution.

5. Trial Class and Discounts

- Clients may request a trial class before enrollment.

AMERICANO EDUCATION

WWW.AMERICANOEDUCATION.COM

- **Discounts are only available** if the client signs up and pays the full amount **immediately after** the trial class.

6. Schedule and Availability

- Study days and time slots are allocated **based on availability**.
- We operate on a **first-come, first-served** basis.

7. Client Responsibility

- Clients are responsible for selecting the appropriate study package.
- Failure to read or understand these Terms is not a valid excuse and does not exempt any client from compliance.

8. Liability Disclaimer

- Americano Education is **not responsible for any injury, illness, loss, or death** during or after participation in our services.
- Participation is at the client's own risk.

9. Behavior and Conduct

- Any form of **disrespect, verbal abuse, or physical altercation** will result in **immediate expulsion** without refund.

10. Media Consent

- We reserve the right to take **photos/videos** of clients during service delivery.
- These may be used for marketing unless a **written withdrawal request** is submitted and acknowledged by us.

11. Fraudulent Documents

- Submission of **fraudulent or fake documents** will result in immediate expulsion and potential legal action.

12. Legal Jurisdiction and Disputes

- All disputes shall be resolved **out of court** whenever possible.
- If legal action is taken, **the client bears full responsibility** for all legal and court costs.
- We do not tolerate public defamation and may pursue legal action in such cases.

13. Language and Accessibility

- We are **not responsible for any misunderstandings** due to language barriers or failure to read these Terms.

14. Criminal Activity

- Any criminal behavior by the client that affects our services will result in **immediate termination**.

AMERICANO EDUCATION

WWW.AMERICANOEDUCATION.COM

- We will cooperate fully with law enforcement, including providing **client information when required**.

15. Communications and Notices

- All formal communication (including complaints, requests, or withdrawals) must be submitted **in writing**.

16. Changes to Terms

- Americano Education reserves the right to **modify these Terms and Conditions** at any time **without notice**.
- It is the sole responsibility of clients, service providers, and third parties to stay informed of updates through our official platforms.

17. Confidentiality

- All dealings with clients, service providers, and other third parties are considered **strictly confidential**.
- Any unauthorized sharing, disclosure, or misuse of information obtained through engagement withAmericano Education **without prior written consent** will result in **immediate annulment of the relationship**.
- Such actions may also be subject to **legal prosecution** in accordance with applicable laws.

18. Relationship Conduct

- Any romantic, dating, or personal relationship betweenAmericano Education clients, employees, or associates that negatively impacts our operations or interests will result in **immediate suspension**, followed by **termination of services and relationship**.

19. Brand Protection

- Americano Education's name, logo, service materials, and intellectual property are protected by copyright and trademark laws.
- Any unauthorized use, imitation, reproduction, or misrepresentation of theAmericano Education brand is strictly prohibited and may result in **legal action**.
- Clients, partners, or third parties must not engage in any activity that damages the reputation or credibility ofAmericano Education.

20. Unethical Conduct

- Any involvement in **cheating, fraud, theft, impersonation, bribery**, or any **unethical conduct** by clients or associated parties will result in **immediate expulsion** from all services.
- Such behaviour may be reported to relevant authorities and subject to **criminal or civil prosecution**.

AMERICANO EDUCATION

WWW.AMERICANOEDUCATION.COM

21. Unauthorized Dealings

- Any service, purchase, affiliation, or transaction involving Americano Education **without prior written approval** is considered unauthorized.
- Unauthorized dealings may lead to immediate cancellation of service and legal consequences.

By accessing our services, you acknowledge and agree to all the above terms without exception.

Authorized by:

Americano Education Ltd.

Director: Arielle Gold

Signature: _____

Year: 2025–2026

