



"I don't have any limitations here... I could never have done this on my own."

INSIDE:
How you're helping residents like Kathy

YOU make Hill House Hospice feel like a home.



When 77-year-old Kathy Luciano was told she no longer had a bed in the hospital where she was receiving palliative care, her grandchildren panicked.

"There was a lot we needed to know," recalls granddaughter Miranda. "How much oxygen was she using per hour? What were her medications? Were they going to provide them? Did we need to look into prescriptions? The hospital staff couldn't tell us. They had no answers."

Miranda and her brother Adam were already struggling to balance navigating the healthcare system on Kathy's behalf while working full-time.

→ [SEE OVER...](#)

YOU
help families
focus on love,
not logistics.



Now, they needed to find her a suitable place to live – and ensure she could get the medical attention she needed.

Thanks to YOUR generosity, the family found peace of mind at Hill House Hospice.

"The biggest advantage of Hill House is I get to be her granddaughter again," says Miranda. I don't have to be her nurse. I don't have to be her personal support worker.

I can just be her granddaughter again, which I hadn't been able to do while she was in the hospital."

Adam echoes his sister's thoughts. "It's just like a weight's been lifted," he explains. "Now I know she's being taken care of. There's always somebody around."

Kathy is grateful for the personalized care she receives from the staff. "I have connected

with everybody that I deal with. I'm not a number. I feel like a princess!"

Because of YOU, Kathy is able to enjoy her final days to the fullest.

"Life is about living," she says. "Hill House gives you your life back. You can't look at it as 'this is a place to die' because that's not the truth. It's a place to live. Hill House is full of life."

We are here for **YOU**

**24 HOURS A DAY,
7 DAYS A WEEK**

Hill House Hospice's Intake Nurse is here for you every day, no matter the time of day. If you are a caregiver and need help, we are here to answer your telephone call and questions. We are responsive to your needs and individuals can be admitted on long weekends, holidays and any day or time of the week. Call us at 905-737-9308.



Hill House Hospice is a special place that is filled with love. Hill House was the first residential hospice in York Region and the second residential hospice to be built in the province of Ontario. Hill House is also a registered charity. Since our founding in 1998, our goal is to lead by example, serving as a model for exemplary residential care in York Region and across Canada.

YOU make our community whole

A MESSAGE FROM ARNIE WARNER

A hospice enriches the entire community by providing essential support during life's most challenging moments. It creates a compassionate space where individuals and families can find comfort, dignity, and care.

Richmond Hill is lucky to have had Hill House Hospice in our community for 26 years now.

By offering specialized services and emotional support, Hill House ensures that every person receives the respect and quality care they deserve at the end of their life.

That's why, like many of you, I make a donation to Hill House Hospice every year.

Hill House fosters a sense of unity and shared humanity. It brings together community members, caregivers, and volunteers in a common mission of empathy and compassion for all people regardless of race, ethnicity, culture, religion, abilities, gender and sexual orientation.

In doing so, Hill House helps to make the community whole, strengthening bonds and reinforcing the values of kindness and solidarity. Will you please join me in supporting their vital work this holiday season? Thank you.



Arnie Warner is a former Richmond Hill Ward 2 Councillor who has supported Hill House Hospice since its opening in 1998. His wife, Kathy, spent her final days at Hill House.



YOUR pets are family, too!



WOOF! MEOW! BAHHH?

At Hill House Hospice, we understand pets are cherished members of your family. That's why they are always welcome to visit our residents.

We recognize the comfort and joy that a beloved pet can bring. Allowing pets to visit means our residents can experience the familiar,

soothing presence of their furry (and not-so-furry) friends. This not only enhances their emotional well-being, but also strengthens the bonds between families and their loved ones.

Welcoming pets is just one way YOU help us make the hospice experience more compassionate and personal.

Cooking up care and compassion for YOU

MEET GOUTAMI!



Goutami has been a dedicated Hill House Hospice volunteer for almost 14 years. Her smiling face can be seen around the hospice every Friday.

Goutami was inspired to get involved after visiting her neighbour at Hill House. Amazed by the caring staff she met, Goutami decided to become a volunteer and has found incredible fulfillment in helping others.

She can empathize deeply with Hill House residents and their families, having lost her husband in her thirties. "I know how I felt and the lack

of support I had at that time. I want to support others however I can," she explains.

Goutami's love for cooking plays a significant role in her volunteer work. While she would first prepare a small treat or two, she now cooks entire meals – often fulfilling special requests from residents. "I love to cook and show love through food," she shares.

People are often surprised to discover she volunteers at a hospice, but Goutami finds it incredibly fulfilling. "Helping someone in their last days is indescribable," she says. She

treasures the moments spent listening to residents' stories.

"It's the most fulfilling thing I've ever done."

An invaluable part of the Hill House Hospice family, Goutami brings comfort and joy to all she meets. Her story exemplifies the profound impact our volunteers have on those they support. If you'd like to become a Hill House volunteer, please contact Shannon Leighton at admissions@hillhousehospice.com.

\$145,206 was raised last year thanks to YOU!



walkforhillhousehospice.com Sunday, May 25, 2025

Every year, the Walk for Hill House Hospice raises much-needed funds to help us offer our services at no cost to residents and families. Registration for the 2025 Walk is now open and if you hurry, you can catch the early bird rate!



HILL HOUSE
HOSPICE

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