



HOUSE VOLUNTEER

POSITION SUMMARY:

House Volunteers (18 years+) play an important role in creating a warm, compassionate and supportive environment for residents and their loved ones. Volunteers provide non-medical support alongside staff and help ensure families feel welcomed and cared for during a deeply meaningful time.

RESPONSIBILITIES MAY INCLUDE:

- Greeting visitors and families
- Preparing coffee, tea and light refreshments
- Assisting with kitchen and dining room upkeep
- Supporting staff with light housekeeping tasks (i.e. laundry, emptying dishwasher)
- Administrative tasks and answering the telephone
- Providing companionship and comfort to residents and families
- Sitting quietly with residents or families when appropriate
- Helping maintain a calm and welcoming environment
- Assisting with special events or seasonal activities

QUALIFICATIONS VOLUNTEERS SHOULD HAVE:

- Be compassionate, dependable and respectful
- Be comfortable interacting with individuals facing end-of-life
- Maintain confidentiality and professional boundaries
- Work well independently and as part of a team
- Be willing to complete orientation and required training

TIME COMMITMENT:

- Minimum commitment of one 3-hour shift per week for a minimum of one year
- 7 hours mandatory training required (3 hours for hospice education, 1 hour orientation and 3 hours for shadow shift)
- Ideal for retirees, former caregivers, adults with flexible daytime availability, individuals with interest in the medical field or those considering careers in nursing, social work, palliative care or medicine

TRAINING & SUPPORT ALL VOLUNTEERS RECEIVE:

- Orientation and onboarding
- Hospice and role-specific training
- Ongoing support from staff
- Opportunities for continued learning and connection

WHY VOLUNTEER?

By volunteering at Hill House Hospice, you help provide comfort, dignity and compassionate care to residents and families on an end-of-life journey.