

# Supplying genuine banknotes is YOUR responsibility



**Protect your customer from receiving counterfeit notes.**

**Follow the Code of Conduct for the Authentication of Machine-Dispensed Banknotes.**



BANK OF ENGLAND



## Do you have an ATM that you fill with banknotes?

If you do, you should only fill it with genuine banknotes.

- Counterfeit banknotes are rare, but they are worthless so it pays to be careful. It is always important to check the authenticity of banknotes. You may already use manual checks (as described at [www.bankofengland.co.uk/banknotes/pages/retailers](http://www.bankofengland.co.uk/banknotes/pages/retailers)) but if a note is dispensed from a machine to a customer, the Code of Conduct requires it to be checked first with a note checking machine.
- Following the Code of Conduct means your customers are protected and will receive genuine notes from your ATM or other machine which dispenses cash. Note checkers don't have to be costly and if you use one at the till point you also protect yourself from accepting counterfeits.
- You can find a list of suitable note checkers at [www.bankofengland.co.uk/banknotes/documents/retailers/testresults.xls](http://www.bankofengland.co.uk/banknotes/documents/retailers/testresults.xls)

### Further information

- If you would like further information on the Code, please see the Cash Services website: [www.cashservices.org.uk/code](http://www.cashservices.org.uk/code)
- You can also email [local.recycling@paymentsuk.org.uk](mailto:local.recycling@paymentsuk.org.uk) or talk to your ATM operator.



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