

Construction and Warranty

Iron Fence Limited Warranty

Coverage Period

- Craftsmanship: 3 Years from completion date
- Gate Latch Adjustment: Once 1 year from completion date

What This Warranty Covers

Craftsmanship Coverage (3 Years)

1. Post Installation

- Significant leaning or movement of iron posts
- Post settling beyond normal ground movement
- Bracket attachment failures

2. Rails and Framework

- Detachment of rails from posts
- Significant rusting through structural integrity compromise
- Hardware or welding failure due to improper installation
- Bracket connection integrity

3. Gates

- Structural integrity of metal gates
- Mounting bracket reliability
- Hinge and mounting point durability

Gate Latch Adjustment Coverage (Once 1 year from completion date)

- Latch alignment adjustments
- Strike plate positioning
- Gate stop adjustments
- Hardware tightening and realignment

What This Warranty Does Not Cover

1. Natural Iron Characteristics

- Surface rust or minor discoloration
- Cosmetic imperfections
- Natural patina development
- Slight color variations

2. Environmental Damage

- Storm or wind damage
- Ground movement or erosion

- Damage from tree roots
- Water damage from irrigation systems
- Impact from vehicles, equipment, or debris
- Animal damage
- Fire damage
- Chemical exposure

3. Customer-Related Exclusions

- Unauthorized modifications
- Improper maintenance
- Paint or coating application issues
- Damage from power washing
- Attaching items to the fence (planters, lights, etc.)
- Pet damage
- Improper cleaning methods

Maintenance Requirements

To maintain warranty coverage, property owner must:

1. Maintain proper drainage around fence line
2. Keep sprinklers directed away from fence
3. Clear vegetation growing on or near fence
4. Perform annual visual inspection of brackets and connections
5. Address minor surface rust promptly with approved treatments

Making a Warranty Claim

Contact Information

- Phone**: 682-800-7952
- Email**: admin@crafterfence.com

Required Information

- Property address
- Detailed description of issue
- Photos of affected areas
- Best contact method and availability

Emergency Repairs

- For gate functionality issues affecting security
- Response within 24-48 hours
- Additional charges may apply for after-hours service

This warranty is specific to iron fences installed with brackets and may differ from other fence material warranties.