
Oakland Terrace

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President Oakland Terrace HOA

A word from David Klempin:

The Oakland Terrace Neighborhood Association Welcomes You!

Dear Neighbors,

I am sending this newsletter out during a very serious and uncertain time. Unfortunately, this newsletter is not full of our usual information for neighbors, but instead is full of information and links to information concerning the Covid-19 and the city, state, and nationwide response to the virus.

As neighbors, we will need to pull together to look out for each other, share resources, and provide help when needed. Please read the information provided here and follow the website links for up-to-date information, as it is always changing.

Please also be advised to call 2-1-1, option 6 for information on testing, sheltering in place, and accessing public benefits or other necessities.

Additionally, neighbors Melissa Thrailkill and Inigo Mielgo at 1007 Golden Trophy Dr., are willing to help organize anything that neighbors might need during this time. Their contact is 214-883-1876.

If you would like to be added to a group text response team for neighbors, please text 214-883-1876 with your information and we can organize this.

Together, we can get through this and overcome this. I hope this information helps you navigate these trying times. Be well, stay safe, and, if you can stay home.

Best wishes,

David

NO NEIGHBORHOOD MEETING:

There will be no meeting in April. Depending on state, city, and county orders, the meeting may also be cancelled in May. Efforts will be made to contact neighbors regarding status. Meetings are typically held the second Tuesday of each month at: *Polk Wisdom Library; 7151 Library Lane at 6:45PM.*

IMPORTANT COVID-19 UPDATES:

This newsletter is providing information as of March 28, 2020. Please keep apprised of all updates and news.

CALL 2-1-1 OPTION 6 FOR ALL STATEWIDE AND LOCAL UPDATES.

SHELTER IN PLACE

Beginning at 11:59 p.m. on March 23, 2020 Dallas County residents must shelter in place. Below is a bullet-point summary of this order. You can find a copy of the complete order at dallascounty.org. The shelter-in-place order ends on April 3, 2020, but may, and likely will, be extended.

The city of Dallas has issued its own shelter in place order that is identical to the county order. Dallas will be required to shelter-in-place through **April 29, 2020**, although that could be extended.

DALLAS DRIVE-THRU TESTING:

Dallas has drive-thru testing from **8 a.m. - 8 p.m.** at the following locations:

**Parking Lot E at the American Airlines Center:
2500 Victory Blvd.**

The Ellis Davis Field House: 9191 S. Polk.

To be tested, you must be experiencing:

- Shortness of breath
- Cough
- Temperature of 99.6 or higher

Up-to-date Resources:

<https://hhs.texas.gov/>

www.gov.texas.gov

<https://dallascityhall.com/Pages/Corona-Virus.aspx>

<https://www.cdc.gov/coronavirus/2019-ncov/>

SHELTER IN PLACE ORDER:

- You must stay in your residence, unless you are engaging in an “essential activity.”
- Residence includes hotels, motels, shared rentals, and other types of homes.
- All bars, gyms, and restaurants are closed, but note restaurants may offer curbside pick up, delivery, and may also deliver alcohol.
- Schools are closed until further notice.
- You may not visit nursing or retirement homes or other facilities unless you are providing critical care. (This is a State Executive Order).
- All elective medical, surgical, and dental procedures are prohibited anywhere in Dallas County. (Medical providers will be in charge of determining whether a procedure is essential, or can be delayed). (This is also a State Executive Order)

ESSENTIAL ACTIVITIES INCLUDE:

- Tasks necessary for you or a family member’s “health and safety,” such as obtaining medical supplies, medicines, or obtaining supplies needed to work from home.
- Getting necessary supplies or services for you or your family, or to deliver goods and services to another member of your family or someone else. This includes getting food, pet supplies, and other household products necessary to maintain your home.
- You may engage in outdoor activity, but must remain 6 ft. away from others, this includes trails at parks.
- You may leave to work, if you work in an essential business.
- You may leave to care for a family member or pet in another household.

ESSENTIAL BUSINESSES INCLUDE:

- Restaurants and food providers, but they may only offer curbside or take out.
- Almost all businesses related to healthcare.
- Essential government functions, including trash and recycling;
- Essential critical infrastructure, including public transportation and banks.
- Essential retail, which includes: food service providers, like grocery stores, big-box stores, bodegas, liquor stores, gas stations and convenience stores, farmers’ markets, businesses that ship or deliver groceries, food, goods or services directly to residents.
- Laundromats and dry cleaners.
- Auto-supply, auto and bicycle repair, hardware stores, and related businesses are considered essential.
- Food pantries, social service providers, and shelters will be open.
- Mail will continue.
- Goods and services needed to maintain your home, such as plumbers, electricians, exterminators and other such services providers may still operate. Legal and accounting services may still operate. Businesses that supply other businesses with goods or services to operate, may still operate.
- News media will operate.
- Childcare services for those engaged in essential business will operate.

Public Gatherings and Other Restrictions:

- If you are using a shared space or outdoor space, you must remain 6 ft. away from other persons. (If you go to a park, and it is too busy, you should leave.)
- Religious services may only be held via video.
- If anyone in your home tests positive for Corona Virus the entire household MUST isolate at home.
- ALL public or private gatherings of ANY number of people occurring outside of a single household are prohibited.

Other Restrictions:

- You are limited to buying the greater of: 12 rolls of toilet paper per purchase, or one package per purchase (If the package has more than 12 rolls then you can purchase that one package, for example).
- All eviction hearings and writs of possession are delayed for 60 days. The Texas Supreme Court has also issued an order staying and delaying eviction proceedings.

Grocery Store Shopping Hours for Seniors (60 and over) and vulnerable populations:

Kroger: Tuesdays and Thursdays, 6-7:30 a.m.

Walmart: Tuesdays (March 24-April 28), 6-7 a.m.

Target: Wednesdays, 7 - 8 a.m.

Costco: Tuesdays & Thursdays, 8 - 9 a.m.

Aldi: Tuesday & Thursdays, 8:30-9:30 a.m.

Don't Forget Ann's Health Food for your grocery needs, located in the shopping center with Levines and Fitness Connection.

Courts, DPS, Clerk's Office, and Libraries:

All jury trials in Dallas County in ALL courts are postponed until May 8, 2020. If you have received a jury summons for a date prior to May 8, 2020, do not report and do not call to reschedule.

Dallas County District Clerk Offices closed until further notice.

Dallas County Passport Offices closed until further notices.

Civil courts, such as family courts, are considering only emergency situations, such as child endangerment, protective orders, and similar urgent matters.

The Texas State Department of Public Safety has **suspended expired IDs**: driver's licenses, IDs, commercial drivers licenses, and election identification certificates expiration dates will be extended.

In response to the COVID-19 crisis, The **Dallas County Clerk's Office** will be closing its Vital Records and Recording Divisions to the public. All transactions will be done either by mail, document drop off, or by appointment only. The public closure will take effect starting Monday, March 23, 2020 through May 1, 2020, but may be extended based on COVID-19 status.

The Dallas County Tax office is closed until further notice. Find out about online and mail-in policies here: <https://www.dallascounty.org/departments/tax/>

Libraries are closed, as are return bins. All due dates have been extended to **April 30, 2020**.

Tax Deadline Extended:

Federal Tax Deadlines have been extended until July 15, 2020.

Student Loan Forgiveness:

- All federally backed student loans will be suspended through Sept. 30.
- These loans will not gain interest during this time.

Mortgage Relief:

- Foreclosures and evictions are banned for 60 days for FHA-insured mortgages.
- If your mortgage is backed by Fannie Mae or Fannie Mac, foreclosures you may qualify for mortgage payment relief if you lose income due to the Corona Virus outbreak.
- Find more info here: <https://www.fhfa.gov/Homeownersbuyer/MortgageAssistance>

Utility Payments and Help:

Atmos and Dallas Water Utilities will not be disconnecting service if you are unable to pay your bill during this public health emergency.

If you are having trouble with other utility payments, including cell phone, you should contact your provider immediately, as many providers are developing ways to help consumers.

Vistra, on behalf of TXU, Ambit, and Tri-Eagle electric is going to: waive late fees, extend payment due dates with no down payment required, reduce down payments and deferring balances over five equal installments. Additionally, for TXU customers, they are providing additional bill payment assistance to customers in need through its TXU Energy AidSM program

Charter Communications is offering free access to Spectrum Broadband and Wi-Fi for 60 days for new K-12 and College Student households. Residents should call: 1-844-488-8395. Charter is also working with school districts to ensure that communication is provided about the free wi-fi; Charter continues to offer Spectrum Assist for households without school-aged children; Charter is also opening its Wi-Fi hotspots for public use.

Food Distribution:

[North Texas Food Bank](#) has shifted to box distribution model with partner agencies. Food4Kids and School Pantry programs remain fully functional, and they are

partnering with the City to deliver snack/hydration kits to the homeless.

The State of Texas has officially declared a state of emergency. Businesses are encouraged to fill out Economic Injury to prepare for distribution of disaster relief: <https://tdem.texas.gov/wp-content/uploads/2020/03/Economic-Injury-Worksheet-051410.pdf>

Dallas County Health and Human Services Older Adult Services Program is currently providing meals delivered to homebound seniors. There is a drive-thru for hot meal pick-up service set up at each senior center location. Seniors needing these resources can call [214-819-1860](tel:214-819-1860) to enroll.

Meals will be provided to all children at most district middle and high schools and will be distributed twice a week, on Monday and Thursday between 10 AM and 1 PM. On Monday you will receive Breakfast, Lunch, and Supper for Monday, Tuesday, and Wednesday. Thursday will have Breakfast, Lunch, and Supper for the rest of the week, including Saturday. For pick up locations and menus, visit: <https://www.dallasisd.org/Page/62476>

Dallas County information for small businesses:

<http://dallasecdev.org/562/COVID-19-Info-for-Small-Businesses>

Employment and Small Business:

Paid Sick Leave information: City of Dallas employers must provide employees with paid sick leave to care for themselves or a family member. An employee may use paid sick leave for the employee's or their family member's illness, injury, healthcare, and reasons related to domestic abuse, sexual assault, or stalking. For more information or to file a complaint, call 214-670-FAIR (3246)/visit www.dallascityhall.com/paid-sick-leave.

Anyone who has lost their job due to coronavirus or has had to take time off to self-quarantine or care for a sick relative (and does not get paid sick time from work) may apply for UNEMPLOYMENT insurance. Information on that can be found <https://twc.texas.gov/jobseekers/unemployment-benefits-services> Per the Workforce Commission, "a delay in filing will not impact the benefits you

receive, your benefits are tied to your date of layoff, not filing date.”

Anyone whose job has brought them into direct contact with someone with coronavirus (for instance, a first responder or a health care worker) and has become ill or is required to quarantine can file for Workers Compensation.

Texas Comptroller Information:

<https://comptroller.texas.gov/about/emergency/>

Price Gouging:

If you believe you have encountered price gouging should call the Office of the Attorney General’s toll-free complaint line at [\(800\) 621-0508](tel:8006210508)

Legal Resources:

Texas Riogrande Legal Aid has extensive information on a variety of topics here: <https://www.trla.org/covid19-main>

Texas Legal Services Center Also has information and links to a variety of resources and providers:

<https://texaslawhelp.org/article/coronavirus-covid-19>

Legal Aid of Northwest Texas will still be providing services:

<https://internet.lanwt.org/en-us>

AFL-CIO:

https://www.texasaflcio.org/system/files/03.17.2020_paly_check_booklet_new.pdf

Neighborhood Information:

Call 9-1-1 in an emergency.

Call 3-1-1 to report other issues, code, loose animals, etc.

Neighborhood Police Unit South Central Division
These DPD officers are part of a special unit that provides a direct response for resolutions of community concern for Our neighborhood.

If you see something say something!

OFC C. Crockett #10628
214-671-4524 / 214-580-9880
charles.crockett@dallascityhall.com

SC G.W. Dickens #7958
214-671-4577 / 214-952-6401
gerald.dickens@dallascityhall.com

Neighborhood Code Compliance Representatives:

Kelly Price -Code rep
469-515-0957

kelly.price@dallascityhall.com

Tim Ross -Code officer
214-846-5068

Trash and Recycling Pick-up is THURSDAYS

Bulk trash Pick-up is the first week of the month. You may only set out your bulk trash items (up to 10 cubic yards) the Thursday - Sunday BEFORE the first week of the month. Setting your items out sooner than the Thursday before your pick-up week will result in an automatic citation and fine.

April set out times: April 2-5

May set out times: April 30-May 3

June set out times: May 28-31

July set out times: July 2-5