

SERVICE and MAINTENANCE AGREEMENT
for an
Aquarobic Treatment Septic System

Authorized Sewage System Service and Maintenance Provider
CROMAR ENVIRONMENTAL

1000090457 ONTARIO INC.

1306 Colborne Street East, Brantford, ON

Mailing Address: Cromar Environmental PO Box 22015 STN Brantford East, Brantford, Ontario N3S 3S0

Telephone: 519-770-0707

info@cromar.ca

Toll Free: 1-844-770-0708

Sewage System Owner

Name: _____

Sewage System Location

Street Address: _____

City: _____ Ontario, Postal Code: _____

Telephone No: _____ Telephone No: _____

Email Address: _____

Owner Mailing Address: _____ (if different than Address above)

City: _____ Province/State: _____, Postal/Zip Code: _____

System Description

Brand: Aquarobic Model: _____ Serial Number: AQ- _____

Permitting Authority: _____ System Activation Date: ____/____/____
(Municipality/Health Authority/Building Official) (Day) (Month) (Year)

System Owner's Signature: _____ Print Name: _____

Date Signed: ____/____/2025
(Day) (Month) (Year)

Cromar Environmental Signature: _____ Print Name: _____

Date Signed: ____/____/2025
(Day) (Month) (Year)

SERVICE FEES

1. Annual Recurring Service Inspection Fee - includes 2 inspections, travel cost & time included.
Annual Fee\$ 310.00 /year (plus HST)
2. Return or Additional Service Call (due to inaccessibility or further repair) \$ 125.00 /hour (plus HST)
3. After Hours Emergency Service\$ 175.00 /hour (plus HST)
 - Travel time & cost are not included in the above charges unless noted.
 - Parts and Labour costs are not included.

SERVICE FREQUENCY

- Treatment Tank/System, septic tank, effluent filter, pump tank(s) as per manufacturer recommendations
- A factor such as weather inhibiting travel may determine time and date of inspections.

SAMPLING FREQUENCY

Effluent sample must be requested by System Owner.

Agreement Terms and Understanding

1. Cromar Environmental (Cromar) shall service and maintain the system in accordance with the specifications of the equipment manufacturer.
2. All prices are subject to an annual increase.
3. The INSPECTION/SERVICE will be carried out by Cromar or its Authorized Representative. The inspection service terms and conditions are that Cromar will notify the System Owner of the conditions and if necessary, provide an estimated cost of any repairs and parts that may be required. The costs of repairs and parts must be approved by the System Owner before repairs are conducted.
4. Cromar shall provide qualified workmen to perform the routine inspection and adjustment of components essential to the functioning of the system and to repair or replace parts only as necessary and/or approved by System Owner. Parts under warranty from their manufacturer shall be replaced under the terms of the manufacturer warranty.
5. Not included in this agreement is the cost of pumping the contents of the system. The Inspection Report completed at each inspection will indicate when the system contents should be vacuumed out.
6. The System Owner shall guarantee to Cromar Environmental free and safe access to the system. In the event(s), such as an animal, locked gate, access risers covered by sod, stones or mulch impede access to the system, the service personnel shall not service the system and a Return Service Call Fee shall apply when approved by Owner.
7. The System Owner shall pay for the services. Non-payment terminates this agreement effective upon date of non-payment. This agreement shall be reinstated upon payment of delinquent fees. Fees do not include Provincial or Federal taxes, when and where applicable. All fees owed to Cromar Environmental by the System Owner are due immediately upon termination of this agreement.
8. The System Owner agrees to abide by the recommendations of Cromar Environmental for the operation, service frequency, pump-out frequency, maintenance and repair of the system, notwithstanding that the Owner shall adhere to the terms of any applicable laws or regulations.
9. Cromar Environmental shall not be held liable or responsible for any loss or damage resulting from the service and/or maintenance performed hereunder or delays in servicing the system due to any cause beyond their reasonable control.
10. This agreement begins from the date signed by an authorized representative of Cromar Environmental and upon receipt of the annual fee prepaid. Upon receipt of the mutually agreed annual service fee for the following year, this agreement shall be renewed for an additional one year. In the event of transfer of title of the property, any unused time of this agreement is automatically transferred to the new System Owner. The Sewage System Owner shall inform or attempt to inform the next Owner of the terms of this Service and Maintenance Agreement.

***** Both pages of this agreement must be received by the Sewage System Owner *****