**Mail-in Repair Form**

Please fill out this form when sending boards and devices to us for electronic repair. Improper form information can lead to delays in processing your repair. Due to Mobile phone having components serialized to the motherboard, Mobile phone BOARD ONLY repairs are not accepted without prior approval. In most cases we like to have the complete unit so we can thoroughly test the repair when completed. If you have any questions give us a call at 01382-528579 to discuss your repair.

\*\*\* NOTE: Please fill out form completely for the device you're sending us \*\*\*\*

|  |  |
| --- | --- |
| **Full Name:** |  |
| **Address:** |  |
| **Device Make:** |  |
| **Device Model:** |  |
| **Device SN/IMEI:** |  |
| **Telephone Number:** |  |
| **Device Passcode (if any):** | **Pattern:**  **O O O**  **O O O**  **O O O**  **Code:** |
| **Tracking Number:** |  |

**Problem in detail:**

|  |
| --- |
|  |

The more details the better; symptoms, history, liquid damage, dropped, etc

If device doesn't power on, does data need to be recovered? Yes / No

By default, DOA (Dead on arrival) devices are wiped during our repair process. Data retrieval/recovery is subject to a £199 or higher charge (Please select "NO" if the device powers on)

Work done to diagnose a device will not be FREE if repairs are cancelled while in process, even if device is not repaired and working yet. Devices submitted without a problem description or devices where no trouble is found may be subject to an additional £20 diagnostic fee.

Please do not include accessories (Cases, chargers, etc.) unless they are required for the repair. Accessories shipped with the device could incur additional return shipping charges.

Return Shipping Is Charged for Any Nonrepairable or Cancelled Repairs.