



Terms & Conditions

By using the INLIGHT website or purchasing our products, you agree to the following terms:

- Product information, prices, availability, and images may be updated or changed without prior notice.
- Orders are subject to confirmation and product availability.
- Customers are responsible for providing accurate contact and delivery information.
- Payment must be completed through the available payment methods.
- Delivery timelines may vary depending on location and circumstances.
- Product images and specifications are for reference and may vary slightly from the actual product.
- Website content, images, logos, and product information may not be copied or used without written permission.
- We are not responsible for losses caused by misuse of products, website interruptions, or circumstances beyond our reasonable control.
- We reserve the right to modify these Terms & Conditions at any time.
- By continuing to use our website, you acknowledge and accept these Terms & Conditions.

Privacy Policy

We respect your privacy and protect the personal information you provide through our website, including contact and enquiry details.

We may collect basic information such as your name, email, IP address, cookies, and website usage data to respond to enquiries, improve our services, and maintain website security.

We may use trusted third-party services for analytics, embedded content, and spam protection. Your information will not be shared except where required to provide our services or comply with legal requirements.



You may request access to, correction, or deletion of your personal information, subject to applicable laws.

By using our website, you agree to this Privacy Policy. We may update this policy from time to time.

For any privacy-related questions, please contact us through our website.

Refund Policy

- Refund requests must be submitted within **48 hours** of purchase and before processing/work begins.
- **100% refund** is available if IN LIGHT cannot provide the purchased product/service or an incorrect order is reported within the eligible period.
- Refunds may be reduced by applicable **government, platform, or processing fees**.
- No refund will be provided for incorrect/misleading information, missing required documents, expired refund requests, or work already completed.
- Failed transactions should be verified with the bank/payment provider before requesting a refund.
- Approved refunds will be processed within **7 working days** through the original payment method.
- Service changes are allowed before work begins; any price difference will be adjusted accordingly.
- Delays or outcomes caused by government authorities, third parties, technical issues, natural disasters, or other circumstances beyond IN LIGHT's control are not eligible for refunds.
- To request a refund, contact IN LIGHT by **email, phone, or chat**. Our team will respond within **24 hours**.