#### **Terms and Conditions**

Welcome to Lady M World Travel! These Terms and Conditions outline the agreement between Lady M World Travel ("we," "us," or "our") and the client ("you" or "your") for travel services provided. By booking travel services with Lady M World Travel, you agree to these Terms and Conditions.

#### 1. Services Provided

Lady M World Travel provides travel planning and booking services, including but not limited to:

- Tailor-made itineraries
- Group travel coordination
- Cruise and destination wedding arrangements
- Solo travel and adventure trips

We work with trusted travel suppliers, including airlines, hotels, cruise lines, and tour operators, to facilitate your travel arrangements.

## 2. Booking Process

# a. Quotes and Proposals

- Quotes provided are valid for a limited time and are subject to change based on availability and supplier terms.
- Acceptance of a quote and payment of a deposit signify agreement to proceed with the booking.

#### b. Deposits and Payments

- A non-refundable deposit is required to confirm your booking. The amount will vary based on the services provided.
- Final payment deadlines will be communicated in advance. Failure to make payments on time may result in cancellation of services.

# 3. Cancellation and Refund Policy

### a. Cancellation by the Client

- All cancellations must be made in writing. Cancellation fees apply based on the terms of the service provider (e.g., airlines, hotels, or tour operators).
- Lady M World Travel charges a service cancellation fee of \$[Insert Amount] per booking in addition to supplier fees.

# b. Cancellation by Lady M World Travel or Suppliers

• If a service is canceled due to unforeseen circumstances, you may receive a refund or credit, subject to the supplier's policies.

#### 4. Travel Documentation

It is your responsibility to ensure that you have valid passports, visas, and other required documentation for your trip. Lady M World Travel is not responsible for any issues arising from incomplete or incorrect documentation.

# 5. Travel Insurance

Travel insurance is strongly recommended to protect your investment against unforeseen events, including cancellations, medical emergencies, and travel delays. Insurance coverage is not included in our services and must be purchased separately.

### 6. Liability

Lady M World Travel acts solely as an intermediary between you and the travel suppliers. We are not responsible for:

- Acts or omissions by airlines, hotels, tour operators, or other suppliers.
- Changes in schedules, delays, or cancellations by third-party suppliers.
- Loss, damage, injury, or inconvenience arising from travel-related incidents.

# 7. Force Majeure

Lady M World Travel is not liable for cancellations, delays, or other disruptions caused by events beyond our control, including but not limited to natural disasters, pandemics, strikes, political unrest, or supplier bankruptcy.

### 8. Pricing and Availability

Prices are subject to change based on availability, currency fluctuations, and supplier terms. We will inform you promptly of any significant changes that may affect your booking.

#### 9. Code of Conduct

By participating in group travel or other experiences, you agree to conduct yourself in a respectful manner. Lady M World Travel reserves the right to terminate your participation without a refund if your behavior disrupts the experience of others.

## 10. Privacy Policy

We value your privacy and take measures to protect your personal information. For more details, please review our Privacy Policy [link or include brief policy details].

### 11. Governing Law

These Terms and Conditions are governed by the laws of [Your State or Country]. Any disputes will be resolved in the jurisdiction of [Your State or Country].

### 12. Amendments

Lady M World Travel reserves the right to update or amend these Terms and Conditions at any time. Clients will be notified of any significant changes.

# Acknowledgment

By proceeding with a booking, you acknowledge that you have read, understood, and agreed to these Terms and Conditions.

### Lady M World Travel

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