





Built for the realities of mining.

Mobile maintenance, field service and shutdown support delivered across Western Australia.



HILLCREST MINING SERVICES

CAPABILITY STATEMENT

WHO WE ARE

Hillcrest Mining Services (HMS) is a Western Australian mining maintenance and workforce solutions provider delivering safe, reliable and responsive support to the resources sector. Our services include mobile maintenance, field service, shutdown execution and skilled workforce solutions, backed by a fully implemented Integrated Management System (IMS) that supports rapid mobilisation, operational consistency and seamless integration with client management systems. Founded and led by experienced mining professionals, HMS is committed to delivering practical solutions through strong governance, experienced people and disciplined execution.

WHY HMS — WHAT SETS US APART

Led By Mining Professionals

Leadership shaped by firsthand experience across maintenance, shutdowns, project delivery and mining operations.

Big-contractor governance, small-contractor agility

A fully implemented Integrated Management System comprising more than 90 controlled documents, aligned with ISO 45001, ISO 9001 and ISO 14001 principles, providing structured, auditable processes that integrate seamlessly with client operations.

Responsive Mobilisation

Responsive decision-making, streamlined mobilisation and personnel verified for competency, licences and client site requirements before deployment.

Outcomes, not complexity

Clearly defined scopes, disciplined project execution and structured risk management deliver safe, efficient outcomes without the overheads of larger contractors.

CORE SERVICES

Mobile Maintenance Support

Providing experienced maintenance personnel to support the reliability and availability of heavy mobile equipment through planned, preventative and corrective maintenance activities.

Services include:

- Preventative maintenance
- Corrective maintenance
- Breakdown support
- Component change-outs
- Machine inspections
- Defect elimination
- Planned maintenance execution
- Equipment reliability support

Personnel available: Heavy Diesel Fitters, Auto Electricians, Boilermakers and Servicepersons.



Field Service & Breakdown Response

Delivering responsive field service solutions that support equipment reliability, minimise operational downtime and maintain production continuity. Whether responding to unplanned breakdowns or supplementing existing maintenance teams, Hillcrest provides experienced personnel capable of integrating quickly and working safely within client operations. Capability includes:

- Breakdown response and diagnostics
- On-site repairs and maintenance
- Component change-outs
- Planned and corrective maintenance
- Equipment inspections and defect rectification
- Short-term field service support
- Support across OEM and owner-operator mining environments



Shutdowns & Project Execution

Delivering planned shutdowns, maintenance campaigns and project execution through experienced supervision, structured planning and disciplined execution. Hillcrest supports every stage of project delivery, from planning and mobilisation through to safe, efficient completion.

Capability includes:

- Shutdown planning and scheduling
- Scope development and work pack coordination
- Statutory supervision
- Workforce mobilisation and coordination
- Major maintenance execution
- Project supervision
- Commissioning support
- Contractor and resource coordination



Maintenance Planning & Project Support

Providing structured maintenance planning and project coordination services that support the safe, efficient and successful delivery of maintenance activities, shutdowns and capital works. From scope development through to execution, Hillcrest works with clients to improve planning, resource utilisation and project outcomes.

Capability includes:

- Maintenance planning and scheduling
- Scope development and work pack preparation
- Shutdown planning and coordination
- Resource and labour forecasting
- Equipment and tooling planning
- Parts identification and procurement support
- Crane and specialist contractor coordination
- Gantt chart and project schedule development
- Budget development and resource allocation
- Project execution support



Workforce Solutions & Labour Hire

Providing flexible workforce solutions that enable mining operations to maintain productivity, respond to changing operational demands and support both planned and unplanned maintenance activities. Hillcrest supplies experienced, site-ready personnel who integrate seamlessly into client operations across short, medium and long-term engagements.

INDUSTRIES WE SUPPORT

Hillcrest Mining Services supports clients across Western Australia's resources sector, providing maintenance, workforce and project solutions within:

- Mining & Resources
- Contract Mining
- OEM Support Services
- Civil & Infrastructure
- Oil & Gas

RECENT PROJECTS



Project Delivery – Tray change program

Client Sector: Iron Ore

Location: Pilbara, Western Australia

Services Provided:

- Statutory supervision
- Workforce coordination
- OEM interface
- Safety leadership

Outcome:

Multiple tray replacement projects completed safely, on schedule and without recorded incident or injury.

Project Delivery – New Machines

Client Sector: Iron Ore

Location: Pilbara, Western Australia

Services Provided:

- Statutory supervision
- OEM coordination
- Project execution support
- Commissioning oversight

Outcome:

New mining equipment successfully delivered, commissioned and handed over safely in accordance with project schedule.



INTEGRATED MANAGEMENT SYSTEM (IMS)

Hillcrest Mining Services operates a fully implemented Integrated Management System (IMS) that underpins the safe, consistent and compliant delivery of our services. Comprising more than 90 controlled documents, the IMS integrates safety, quality, environmental, operational and workforce management into a single framework that supports every stage of project delivery.

Designed in alignment with the principles of ISO 45001, ISO 9001 and ISO 14001, the system supports compliance with applicable Australian legislation and industry best practice while integrating seamlessly with client management systems and site requirements.

Operational, auditable and continuously maintained, the Hillcrest IMS is available for client review during prequalification, onboarding and tender submissions.

INTEGRATED MANAGEMENT SYSTEM (IMS)

Built for Mining. Backed by Systems.

Our IMS ensures we deliver safe, consistent and compliant services across every site and client.

-  **Integrated Framework**
Our IMS integrates WHS, Quality, Environmental and operational systems into one unified structure.
-  **Risk Based Approach**
We proactively identify, assess and manage risk to protect people, assets and the environment.
-  **Operational Excellence**
Clear processes, defined responsibilities and monitoring drive consistent results.
-  **Continual Improvement**
We review performance, learn from experience and continuously improve.
-  **Compliance & Assurance**
Our systems are aligned with ISO standards and meet all WHS legislative requirements.
-  **Client Confidence**
Our IMS is audit ready and built to integrate with client systems and site requirements.

HILLCREST IMS




90+
CONTROLLED
DOCUMENTS


**AUDIT
READY**


**CLIENT
INTEGRATED**


**ISO
ALIGNED**


**WHS
COMPLIANT**

Supporting documentation from our Integrated Management System can be provided during prequalification, onboarding and tender submissions to demonstrate compliance, governance and operational capability.



OUR PEOPLE

Hillcrest Mining Services is led by an experienced mining professional with a comprehensive understanding of the operational demands of the resources sector. Drawing on experience across owner-operator mines, contract mining, OEM dealerships and mining maintenance contractors throughout Western Australia, Hillcrest provides practical leadership supported by firsthand industry experience and structured operational systems.

Kennith (Ken) Bode – Managing Director

Ken brings more than 18 years of experience across Western Australia's mining industry, having progressed from Heavy Diesel Fitter through technical, supervisory and leadership roles within owner-operator mining companies, contract mining operations and OEM dealerships.

His experience spans heavy mobile equipment maintenance, field service, shutdown execution, asset management, maintenance planning, workforce leadership and project delivery. This breadth of experience has shaped Hillcrest Mining Services into a business focused on delivering safe, reliable and efficient maintenance solutions through experienced people, structured systems and disciplined execution.

Under Ken's leadership, Hillcrest Mining Services has been established to provide mining clients with a responsive maintenance partner that combines practical industry experience with the governance, compliance and operational systems expected of larger contractors

Commercial Readiness

Hillcrest Mining Services is equipped with the commercial documentation, governance framework and operational systems required to support efficient contractor onboarding and project mobilisation.

Our commercial framework includes:

- ✓ Master Services Agreement (MSA)
- ✓ Scope of Services
- ✓ Rates & Charges Schedule
- ✓ Insurance Requirements Schedule
- ✓ WHS & Site Compliance Documentation
- ✓ Site Mobilisation Documentation
- ✓ Integrated Management System (IMS)

Ready to Support Your Operation

Whether you require field service support, experienced maintenance personnel, shutdown execution or project planning, Hillcrest Mining Services delivers safe, reliable and responsive solutions backed by experienced people, structured systems and disciplined execution.

Partner with Hillcrest Mining Services

Whether supporting planned maintenance, responding to critical breakdowns, delivering shutdowns, executing projects or providing skilled workforce solutions, Hillcrest Mining Services delivers safe, reliable and professional outcomes through experienced people, structured systems and disciplined execution.

GET IN TOUCH

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