BAQII SOLUTIONS LLC

NASA SEWP VI
Solutions for Enterprise-Wide Procurement
Contract Holder

SEWP OVERVIEW

The NASA SEWP (Solutions for Enterprise-Wide Procurement), pronounced “soup,” provides the latest Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services for all federal agencies and their approved contractors. Created in 1993, SEWP I was the first Government-Wide Acquisition Contract (GWAC) in the federal acquisition space. Originally, the contract vehicle provided only technology products for NASA and all other agencies. SEWP has continually evolved over the past 30 years, expanding its scope to meet the requirements of its customers. The SEWP vehicle represents acquisition innovation within the federal government. The program is self- funded through usage fees (0.34%) and provides all federal agencies with the acquisition support — more than 50,000 orders a year.

FAR 16.505(b)(1) provides that each contractor shall be given fair opportunity to be considered for each order exceeding $10,000 and issued under multiple award contracts. The FAR states that the method to obtain fair opportunity is at the discretion of the Contract Officer (CO) and that the C) must document the rationale for placement and price of each order. Using the SEWP online Quote Request Tool is the recommended method to assist in this activity and to augment the required decision documentation the SEWP Quote Request Tool will automatically include the contract Holder within a selected Group or based on a suggested source.

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Category B: Enterprise-Wide Service Solutions
Contract Number: 80TECH26D0836

Category C: IT Mission-Based Services
Contract Number: 80TECH26D0162

BAQII SEWP VI PROGRAM CONTACTS

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SEWP HELPLINE

help@sewp.nasa.gov
301.286.1478
SEWP PMO Hours: M-F, 7:30 AM – 6 PM (ET)
www.sewp.nasa.gov

ABOUT BAQII SOLUTIONS

BAQII Solutions, LLC is a Small Business Administration (SBA)- approved and Service-Disabled Veteran-Owned Small Business (SDVOSB). BAQ works with federal agencies in design, implementation, and maintenance of information systems that are fully compliant with security and privacy guidelines and regulations. Our team consists of subject matter specialists that assist with compliance of Office of Management and Budget (OMB) policy, Department of Homeland Security (DHS) directives, Executive Orders (EOs), and National Institute of Standards and Technology (NIST) standards and guidelines, and industry best practices. Our strengths include developing Security Architecture and Policy, Security Assessment and Authorization, Vulnerability Analysis and Penetration Testing, FedRAMP Compliance, Security Operations Center, DevSecOps, and Continuous Monitoring for Enterprise Systems.

Our main mission is to identify and mitigate risks for organizations that face IT security threats and vulnerabilities. We have partnered with emerging technologies and proven innovation bas to bring the latest technologies and methodologies to help customers understand and implement federal mandates to build a safe, secure, and compliance systems.

WHAT'S IN SEWP VI

SEWP is designed to provide a broad suite of Information Technology, Communication, and Audio Visual (ITC/AV) solutions and services. Technology is ever-evolving and for that reason SEWP's processes enable our Contract Holders to add new commercial technology and IT services to their contract daily, as requested by our customers. The focus of SEWP is on the full suite of technology offerings that simplify Governmental access and industry offerings across the entire ITC/AV solutions and services landscape. SEWP is composed of three (3) scope categories detailed below. If you would like SEWP to determine if your requirement is within scope of the SEWP VI contract, please send an overview and/or bill of materials (BOM) to help@sewp.nasa.gov and we will quickly review and provide feedback.

The SEWP contract contracts were awarded by scope category, the three categories are:

- **Category A** (ITC/AV Solutions): Covers hardware, software, cloud solutions, maintenance, and product-based services. Split into unrestricted and SBSA groups. **(BAQII is not a SEWP VI Category A Contract Holder)**

- **Category B** (Enterprise-Wide Service Solutions): Focused on enterprise-level IT, communications, and audiovisual infrastructure support services (open to all sizes).

- **Category C** (IT Mission-Based Services): Restricted to small businesses.

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HOW TO OBTAIN A QUOTE

- Submit requirement via NASA SEWP Quote Request Tool (QRT)
- Include technical requirements, quantities, period of performance, and evaluation criteria
- Provide quote validity period

DELIVERY ORDER INFORMATION REQUIREMENTS – INFORMATION REQUIRED ON ORDER

- Agency name
- Order number
- Contract number
- Funding information
- Billing address
- Shipping/performance location
- CLINs
- Total value
- Period of Performance
- SOW/PWS reference

ORDER ISSUE RESOLUTION

First Level:

- SEWP Program Manager - Rob Genesoni

Second Level:

- Deputy Program Manager – Mike Waller

Third Level:

- NASA SEWP PMO
- help@sewp.nasa.gov
- 301.286.1478

DETAILED ORDERING PROCESS

1. Define requirement
2. Request quotes through QRT
3. Evaluate responses
4. Issue Delivery Order
5. Submit order to SEWP PMO
6. PMO assigns SEWP Control Number
7. BAQII acknowledges order
8. Performance begins

AGENCY ADMINISTRATIVE FEE

SEWP VI includes an Agency Administrative Handling Fee not to exceed 0.34% which is incorporated into quoted pricing and not separately invoiced.

PAYMENT TERMS

- Net 30
- Invoicing procedures
- Purchase card acceptance (if applicable)

SERVICE/DELIVERY PERFORMANCE SUPPORT

Service Transition and Onboarding

- Order acknowledgement timeline
- Kickoff process
- Staffing procedures
- Customer communication process
- Performance reporting

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WARRANTY

- **Basic service warranty:** We warrant that all services are performed in a professional and workmanlike manner by qualified personnel and in accordance with the requirements of the delivery order. If any service does not conform, we re-perform it at no additional cost to the Government when the nonconformity is reported within 30 days of the affected deliverable's acceptance.

- **Extended warranty and optional service periods:** Where a delivery order includes optional service periods, maintenance, or sustainment, the same service warranty applies for the full duration of each exercised period. Warranty and support for any third-party hardware or software is passed through on the original manufacturer's or publisher's terms, which we identify in the quote.

- **Technical support:** Technical support is delivered by the team assigned to your delivery order and coordinated through the Program Manager. Requests are logged, tracked to closure, and reported through the status reporting cadence established for your order.

- **Software support and maintenance:** For software we develop or sustain under a delivery order, we provide defect correction, configuration management, and version control in accordance with the order's requirements. Support for commercial third-party software is delivered under the publisher's license and maintenance terms, which we identify in the quote. Support hours and response Standard support hours are 8:00 AM to 5:00 PM ET, Monday through Friday, excluding Federal holidays. Extended, on-call, or 24x7 coverage is available where a delivery order requires it and is priced in the quote.