

EZ STUDENT STORAGE

Convenient Door to Door Storage

Call or Text: (208)419-9855
service@ezstudentstorage.com
www.ezstudentstorage.com

We Deliver - You Pack - We store - We Deliver - All to your Door

Rates: <ul style="list-style-type: none">● \$5 off for curbside service● \$15/mo for the first container● \$10/mo per container● \$5+ /mo for totes & larger items storage (price based on storage area occupied)● \$15/mo for bike storage● \$2 for a lock● 10% off if you refer a roommate	Rules: <ul style="list-style-type: none">● Payment is collected in full before we store customer items.● Lid must close completely without pressure on the lid● If a container is overfilled an additional \$5 per box will be charged● Lost keys result in an additional \$3 fine● Additional rules and restrictions below
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The Customer and EZ Student Storage, LLC (aka EZSS) hereby agree to the following terms & conditions:

1. Services: Services provided by EZSS include the pickup, storage and delivery of the Customer's possessions including transportation to and from our secure storage facility. The Customer is responsible for packaging all personal items appropriately, and having them available for pickup at the scheduled time. EZSS will store the items and return them to the Customer's address during a predetermined time slot. The delivery will be determined by EZSS according to the school's semester schedule. A Customer must be present or have an authorized representative present to receive all items. EZSS will not leave items unless a Customer or authorized representative is present.

2. Stored Items & Restrictions: EZSS has the right to refuse storage of any items, or open, or inspect any times at any time, and for any reason at their sole discretion. Restricted items include, but are not limited to: liquids of any type, toxic or hazardous materials, illegal substances, drug paraphernalia, firearms, food, cash, perishable items, any item deemed irreplaceable or valued at more than \$100.00, sentimental value, collectibles, electronic, improperly packed items, unpacked items, or any items prohibited by law in any state or local government within the United States. EZSS will not be liable for loss or damage by improper packaging.

3. Storage: The Customer acknowledges that all items will be stored in a secure facility and that access to the stored items requires an advance notice and may be subject to a non-refundable fee. Early delivery requests will be subject to additional fees. If the Customer would like items stored for multiple storage periods, arrangement must be made 10 days prior to the scheduled delivery date to avoid additional fees

4. Packaging Materials: The EZSS will select a date and time to have all requested packaging materials dropped off to the Customer's residence. The Customer is responsible for the containers while in their possession. If Customer does not return them in the same condition that they received them, there will be additional fees charged for damages.

5. Pick-Up Delivery: EZSS will provide Customer with dates and times of pick-ups and deliveries

The Customer accepts full responsibility and liability for any damages or losses that result from the Customer's failure to these service restrictions. Any changes to the scheduled pick-up or delivery date time or location must be made 10 days prior to the originally scheduled time. The Customer recognizes that EZSS will not be held liable for damage to their belongings after delivery has occurred. The Customer will need to have unpacked containers available at the scheduled time selected by EZSS. In the event that the Customer is not present during their scheduled delivery date and time, EZSS representatives will not leave items behind and the customer will have to make arrangements for a redelivery solely at the expense of the Customer. Customers must make prior arrangements of at least 10 days, if authorized person(s) will not be able to accept delivery or pick-up.

6. Pick-Up and Delivery: The Customer agrees to prepay the total cost of services requested and supplies by EZSS at the time of order. The Customer also agrees to pay any additional applicable fees incurred during the service

agreement. Refunds will only be given if EZSS is unable to perform the agreed upon services for the Customer for any reason other than the Customer's request to void the contract. EZSS may charge the Customer's credit card or Paypal account for any outstanding fees before delivery of.

7. Pick-Up and Delivery: The Customer agrees to prepay the total cost of services requested and supplies by ESS at the time of order. The Customer also agrees to pay any additional applicable fees incurred during the service agreement. Refunds will only be given if ESS is unable to perform the agreed upon services for the Customer for any reason other than the Customer's request to void the contract. ESS may charge the Customer's credit card or Paypal account for any outstanding fees before delivery of the Customers belongings and reserves the right to hold the Customer's possessions until all payments have been received in full.

Additional fees include but are not limited to:

- a. Mid-Track Access or Pick-up of Storage \$10.00
- b. Re-Delivery of Pick-up After Failed Attempt \$10.00
- c. Off Campus Pick-up or Delivery \$10.00
- d. Pickup or delivery outside Standard Dates: \$10.00
- e. Late Change of Delivery Day or Location: \$10.00
- f. Fee of up to \$150.00 for damage to a container; to be determined on an individual case by ESS. All prices are subject to change at the discretion of ESS.

8. Insurance & Liability: Boxed/package items are insured at \$100.00 for the contents of the container Insurance is in effect from the time of pick-up to until the time of delivery to the Customer. The Customer recognizes that only loss or damage caused by the negligence of ESS will be covered by the insurance policy. Only physical damage to the exterior of the container at the time of delivery will qualify for an insurance claim. No liability of any kind shall attach to the company for any damage caused to the goods by inherent vice, vermin, or other insects, rust, fire, water, changes in temperature, fumigation, or deterioration. ESS had the right to inspect and repair damaged articles.

- a. This contract is accepted subject to delays or damages caused by the elements, street traffic, elevator service, acts of God, or any other caused beyond the control of ESS.
- b. before making an insurance claim with ESS, the Customer must exhaust any applicable personal insurance policies
- c. If ESS determines that a claim is valid, ESS will pay the Customer the lowest of the following: 1. the cost of replacing or fixing the item or 2. the amount of insurance on the parcel as per this contract.

9. Abandonment: The customer agrees that their failure to be present at the scheduled delivery date, time and their failure to communicate with ESS constitutes abandonment of their stored possessions. Customer agrees to pay ESS for all charges and fees relating to failed delivery and shipping of the possessions to the permanent address provided by the Customer at the time of registration. ESS has the right to assume ownership of the abandoned property after failed communication between the Customer and ESS within 30 days of the scheduled delivery date.

10. Shipping: Please contact us for a shipping quote.

11. Rights: This Agreement shall be governed and interpreted according to the law of the State of Idaho. The Customer agrees that any court action pertaining to this agreement shall be conducted in courts in the State of Idaho. The Customer waives any claims for loss or damage of any article against EZ Student Storage LLC and its employees for any reason except those specifically stated in this Agreement. The Customer releases liability from EZ Student Storage LLC and its employees and agents to be held accountable for any and all costs of processing claims or defending any claim arising from this Agreement. The Customer waives the right to hold ESS to any laws or standards governing professional moving, storage, or common carrier companies. A written amendment signed by both parties (ESS and the Customer) may amend this Agreement.

12. Claims: Contact ESS Immediately with any problems. In the event of loss or damage, receipts and/or professional estimates, as well as the Customer copy of this contract, must be furnished to process claims. ESS maintains the right to inspect all containers to confirm market value of items. ESS's liability will be limited to repair or replacement of lost or damaged items, non-inclusive of sentimental value. Claims are to be made within 3 days of the first pickup/delivery date, in writing and sent by registered mail. The Customer absolutely waives all claims after the expiration date of the 3 day period.