

Refund Policy: At Community Gutters, we strive to provide the best gutter installation services to our valued customers. We believe in transparent communication and ensuring customer satisfaction. Please read our refund policy carefully before engaging our services.

1. **Refunds for Installed Gutters:** Once the gutters are installed, refunds will not be issued. We take great care in the installation process to ensure the highest quality workmanship. Our team of professionals works diligently to deliver gutter systems that meet or exceed industry standards.

2. **Issue Resolution:** In the event of any issues or concerns that arise after the installation, we are committed to resolving them promptly and efficiently. We encourage customers to contact us directly to discuss any problems, and we will make every effort to rectify the situation to the customer's satisfaction.

3. **Litigation and Arbitration:** We strongly believe in resolving any disputes or disagreements outside of litigation and arbitration. We value open dialogue and effective communication to resolve issues in a mutually beneficial manner. Customers agree that they will not initiate legal proceedings or arbitration without first engaging in good faith discussions with Community Gutters to reach a resolution.

4. **Acknowledgment of Flaws or Defects:** Customers acknowledge that despite our best efforts, flaws or defects may occur due to unforeseen circumstances or manufacturing issues. We assure you that we will do everything within our power to rectify any such issues promptly. It is important for customers to understand that occasional imperfections can arise in the gutter system, and we will make reasonable efforts to address them.

5. **Refunds as Required by Law:** Refunds will only be issued in cases where the law mandates it. Community Gutters will comply with all applicable laws and regulations regarding refunds.

6. **Customer Responsibility:** It is the customer's responsibility to reach out to Community Gutters regarding any and all issues pertaining to the gutters and downspouts. We encourage customers to promptly notify us of any concerns, as this will enable us to take timely action to address the matter.

7. **Limitations:** Certain limitations may apply to our refund policy. These limitations include, but are not limited to, issues arising from improper

maintenance, natural disasters, or acts of third parties. We reserve the right to assess each situation on a case-by-case basis to determine the appropriate course of action. By engaging our services, customers indicate their understanding and acceptance of the refund policy outlined above. We are committed to providing exceptional customer service and ensuring your satisfaction with our gutter installation services. If you have any questions or require further clarification, please feel free to contact our customer service team.

Best regards,
The Community Gutters Team.