

CONGREGATION



Emanu-El
OF WAUKESHA

September 20, 2016

David Trudeau, CEO
Clear Armor LLC
32991 N. Thornapple Lane
Grayslake, IL 60030-2058

Dear David,

On behalf of Congregation Emanu-El of Waukesha I'd like to express my thanks for the work, time and generosity you've extended to us as we've endeavored to upgrade the security of our building. Joe Dailey and David Rubenstein conveyed to me and to our Board of Trustees the high degree of your professionalism in your dealings with them, and also your willingness to provide us with a price that made this product within our reach.

Unfortunately, circumstances demand that I must also offer you a sincere apology. It's been explained to me that Robert Jones falsely represented himself to you as our employee. Be assured that no one from Congregation Emanu-El leadership or membership authorized such a misrepresentation; we are greatly distressed that such an incident occurred in our name. We regret that you were troubled with this episode, and earnestly hope it doesn't interfere with what we feel is a mutually sound relationship based on ethics of the highest order.

We look forward to the completion of the installation of the TruArmor product on our building next week. We're fortunate to have found your product and your company, but especially fortunate to have made the connection with you, a person of such high integrity and generosity.

Sincerely,

A handwritten signature in black ink that reads "Ann S. Meyers".

Ann S. Meyers, President
Congregation Emanu-El of Waukesha

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Waukesha, WI 53188
Phone 262-547-7180