The Velocity IQ 2025 Hurricane Technology Continuity Guide







Welcome

At Velocity IQ, we know that hurricanes are a reality for businesses in coastal regions. But downtime, data loss, and communication breakdowns don't have to be. This guide is your blueprint for preparing, responding, and recovering from storms with confidence—ensuring your technology supports your business, no matter the weather.

Whether you're a long-time client or exploring new IT partnerships, this guide will help you understand what true technology resilience looks like and how to achieve it.



Technology Resilience

Our team works with you to build robust systems that can withstand severe weather events.



Business Continuity

Proper preparation ensures your operations continue even during the most challenging weather.



Data Protection

Safeguard your critical business information with comprehensive backup and recovery solutions.



Seamless Communication

Maintain contact with employees and clients even when traditional communication channels fail.



Cybersecurity Readiness

Ensure systems are protected from cyber threats that often spike during and after natural disasters.

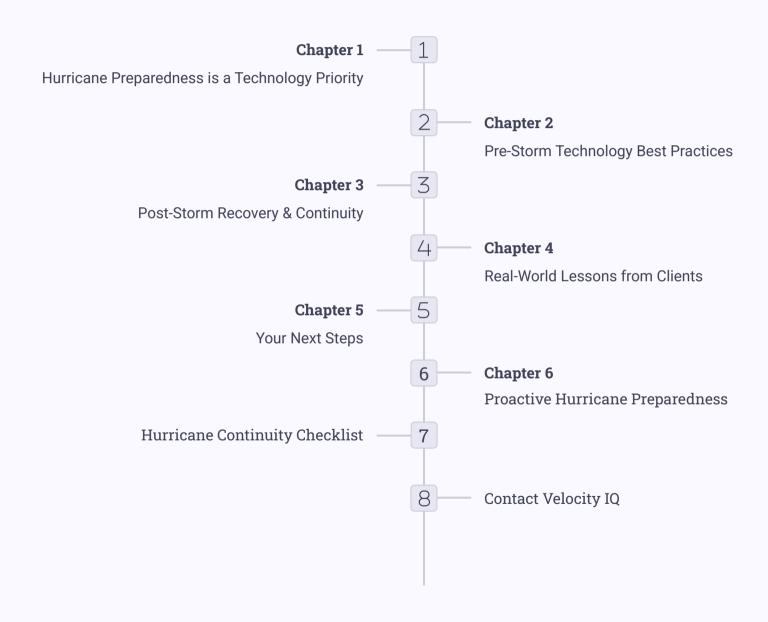


Operational Training

Empower your team with the knowledge and tools to act quickly and confidently during a crisis.



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Chapter 1: Why Hurricane Preparedness is a Technology Priority

Business Impact of Storms

Hurricanes cause over \$25 billion in damages annually in the U.S.

40% of small businesses never reopen after a disaster.

Technology downtime is often the #1 cause of prolonged recovery.

Why IT Continuity Matters

Your business runs on data, communication, and connectivity.

A strong IT continuity plan ensures:

- Minimal downtime
- Data integrity
- Seamless remote work
- Customer trust and retention

The Role of Your MSP

We're not just here to fix things—we're here to prevent problems.

Our hurricane readiness services include:

- Risk assessments
- Backup and disaster recovery (BDR) planning
- Remote access and hybrid work enablement
- Emergency response coordination
- Cybersecurity hardening



Chapter 2: Pre-Storm Technology Best Practices

1. Backup & Disaster Recovery

Implement a backup strategy:

- Copies of your data
- Different storage types (e.g., local + cloud)
- Offsite or immutable backup

Use automated, encrypted backups with daily verification.

Perform quarterly recovery drills to ensure backups are functional.

2. Cloud Infrastructure

Migrate critical systems (email, CRM, file storage, VoIP) to cloud platforms with geo-redundancy.

Use cloud-native security tools (e.g., BitDefender, AWS Shield).

Ensure failover capabilities and uptime SLAs are in place.

3. Remote Work Enablement

Equip staff with:

- Secure laptops or virtual desktops
- VPN access with MFA, like Duo
- Cloud collaboration tools (e.g., Microsoft 365, Microsoft Sharepoint

Create a remote work policy with clear expectations and emergency protocols.



Chapter 3: Post-Storm Recovery & Continuity

1. Initial Assessment

Conduct a physical inspection of all IT infrastructure.

Document damage with photos and notes for insurance and compliance.

Contact Velocity IQ immediately for support.

2. System Restoration Prioritize:

- Internet and power
- Server and cloud access
- Communication systems

Use cloud backups to restore data and configurations.

Validate system integrity before resuming operations.

3. Cybersecurity Sweep

Run full antivirus and malware scans on all endpoints.

Monitor for phishing attacks and credential stuffing.

Review firewall and endpoint logs for anomalies.

4. Communication & Transparency

Notify clients, vendors, and staff of your operational status.

Use email, SMS, social media, and your website for updates.

Be transparent about timelines, challenges, and recovery progress.

5. Post-Review & Improvement

Conduct a post-incident review with Velocity IQ. Identify:

- What worked well
- · What failed or was missing
- What needs to be improved

Update your disaster recovery plan and training materials accordingly.



Chapter 4: Real-World Lessons from Clients

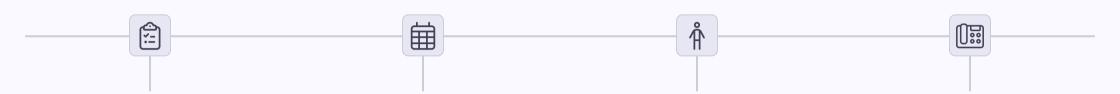
"We were back online within hours thanks to our cloud-based systems and the proactive planning from Velocity IQ." 3

"Thanks to Velocity IQ, we didn't just survive the storm—we stayed productive. Their team had us fully prepared, and our systems never missed a beat."

"Velocity IQ kept us running through the storm. Their planning and support gave us peace of mind and zero downtime." "The emergency communication plan kept our team connected and productive, even while working from hotel rooms."



Chapter 5: Your Next Steps



1. Evaluate Your Current Readiness

- Do you have a documented disaster recovery plan?
- Can your team securely access systems from anywhere?

2. Schedule a Hurricane Audit

We'll assess your current infrastructure and identify gaps.

3. Train Your Team

We offer client training:

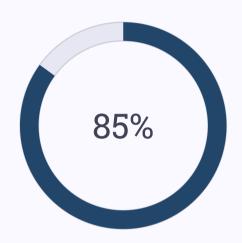
- Remote work
- Data recovery
- Emergency communication
- Phishing prevention

4. Let's Talk

Book a 15-minute consultation to discuss your hurricane readiness strategy.

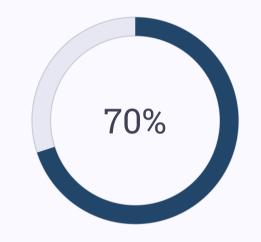


Chapter 6: Proactive Hurricane Preparedness



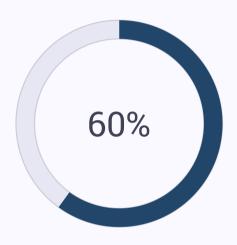
85% Reduction in Downtime

Businesses with a proactive disaster recovery plan experience significantly less operational disruption during and after a storm.



70% Faster Recovery Time

With cloud backups, remote access, and pre-configured systems, recovery time is drastically reduced—often from days to hours.



60% Lower Risk of Data Loss

Regular backups and offsite storage dramatically reduce the chances of losing critical business data.



Hurricane - Pre-Storm Continuity Checklist

Pre-Storm Technology Best Practices

Backup & Disaster Recovery

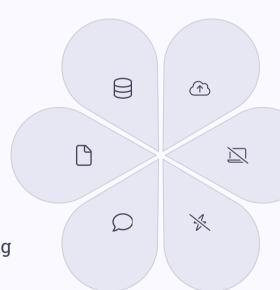
- Backup strategy
- · Automate daily backups and test quarterly
- · Store backups offsite and encrypted

Asset Management

- Updated IT asset inventory
- Password manager access
- Disaster recovery runbook

Communication Planning

- Emergency contact tree
- VoIP and messaging platforms
- Pre-scheduled client/vendor alerts



Cloud Infrastructure

- Migrate critical systems to the cloud
- Ensure redundancy and failover
- Use cloud-native security tools

Remote Work Enablement

- Secure VPN access with MFA
- Cloud collaboration tools
- Remote work policy and training

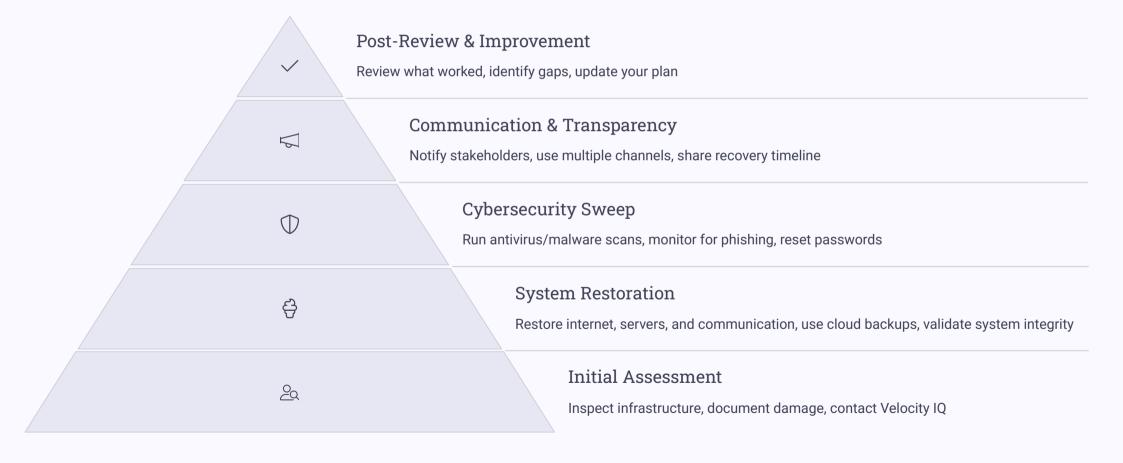
Power & Connectivity

- Install UPS and generators
- LTE/5G or satellite internet backup
- Elevate and label equipment



Hurricane - Post-Storm Recovery Checklist

Post-Storm Technology Best Practices





Contact Velocity IQ

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Schedule

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