



## United Community Action Program

of Pawnee



Casa Birdhouse Fundraiser

## 2017 Annual Report

*To improve people's lives, embody the spirit of hope, improve communities and make the State of Oklahoma a better place to live. To help people lift themselves out of poverty by creating opportunities for increased self-sufficiency and greater participation in their community.*

## BOARD OF DIRECTORS



*Johnny Bryant, Executive Director*

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*Beverly Brownfield, Chris Burnett, Susan Case,  
Larry Clark, Bronson Grimes, Mary May, Teresa Bates  
Rutherford, Jo Beth Spears and Sherriff Mike Waters.*

## CASA PAWNEE AND OSAGE COUNTIES



Pictured from left: Amanda Proctor, attorney, Stacy Blackburn, CASA advocate coordinator, Judge Stuart Tate, Avis Ballard, volunteer, Helen Norris, CASA Director.

- 17 advocates served 75 abused and neglected children in 37 cases.
- Volunteers donated 751 hours advocating for children.

Jurisdictions: Pawnee District Court, Pawnee Nation Court, Osage District Court and Osage Nation Court.

*The only CASA program in the United States working in two state courts and two tribal courts.*

*Helen Norris, Director*

## CHILD CARE FOOD PROGRAM

65 DHS licensed daycare homes were reimbursed for serving nutritious meals, which met U.S. Department of Agriculture requirements. The federally funded program sponsored 84,150 meals to 525 children, playing a vital role in improving the children's health and the quality of day care, making it more affordable for low-income families. Providers also received training in healthy meal preparation.

Serving providers in Alfalfa, Creek, Garfield, Grant, Kay, Kingfisher, Lincoln, Logan, Major, Noble, Oklahoma, Osage, Pawnee, Payne, Tulsa and Washington counties.

*Carol Southern, Child and Adult Care Food Program*



# Cimarron Public Transit System

Serving Creek, Kay, Osage, Pawnee and Washington Counties.

1,456,824 revenue miles

1,191,526 passenger miles

120,587 one-way trips

89,591 hours of service



**Bristow drivers from left: Roy Perry, Pam Dawson and Geron Ledbetter.**

Veterans Ride Connect is a cooperative agency of six (6) transit providers working to offer Oklahoma Veterans safe, reliable and affordable transportation. The consortium provides services throughout 26 counties.



Photo: Veterans' Ride Connect Project Presentation

*Laura Corff, Transit Director*

*Randy Heisler, Operations Manager*



## *Community Alcoholism Services*

Community Alcoholism Services provided a supportive environment to provide outpatient substance abuse services to low/no income individuals with drug and alcohol issues. Staff members are licensed or certified through the state board of licensed alcohol and drug counselors. The program is certified through the Oklahoma Department of Mental Health and Substance Abuse Services.

Services include screening, assessment, case management, individual and group psychotherapy, as well as individual and group rehabilitation services. Staff also provide peer recovery support, DUI assessments and DUI Schools.

- 26 consumers received services for six months.
- 3 clients served for 12 months.
- 17 consumers received at least one service.

*Ronnie Jestes, Program Director*

*Lynn Walker, Clinical Director*



# *Family & Community Services*

Low-income people achieved potential and families were strengthened as a result of the following supportive services:

- 1,708 received emergency food assistance.
- 6 received emergency medical prescriptions.
- 187 received emergency fuel or utility assistance.
- 31 received emergency rent or mortgage assistance.
- 2 received emergency temporary shelter.
- 2 received emergency medical care.
- 3,500 individuals received information and referrals.
- 88 individuals received Volunteer Income Tax Preparation Services, with savings of \$93,322.
- 18,500 food boxes were distributed as a result of partnerships with local food banks.
- 1,265 families received 4,000 units of clothing through local collaboration.
- 298 youth in Pawnee County received Christmas gifts through alliance with the Salvation Army for the Angel Tree project.
- 232 individuals received medical services through the partnership with Pawnee County Free Health Clinic.

## **Outreach offices located at:**

Associated Charities, Blackwell, UCAP, Pawnee;

Operations Blessings, Perry

*Dianne Cottrell, Family & Community Services Program Manager*

# Agency Alliances

## **112 community partners**

15 nonprofit · 10 faith-based · 7 local municipalities·

3 state departments · 3 federal departments·

15 for-profit businesses·

10 consortiums/collaborations·

9 housing consortiums/collaborations·

17 school districts · 8 postsecondary institutions·

4 financial institutions · state-wide associations·

8 health service institutions

**270,000 volunteer hours were donated to increase community engagement.**





# Training and Certifications

Each program provides continuing education opportunities for staff development through in-service and on-line training, state associations and grant and industry conferences.

76 staff attended  
1,860 hours of training.



*Dianne Cottrell, Family & Community Services Program Manager*



*Roy Perry and Randy Heisler.*



*Cody Given, ODOT, and Laura Corff.*



*Jack Park conducts refresher wheelchair securement training for drivers.*

# Early Head Start

Newborn-3 year olds and women



- 518 children served
- 36 classrooms
- 70 pregnant women

## Head Start

3 & 4 year olds

- 1,009 Head Start children
- 52 classrooms (4 double sessions)
- 91.1% of 4-year-old children enrolled through the end of the year accomplished school readiness benchmarks for entering kindergarten
- 12.31% of 4 year-old children received disability services
- 1,196 families received additional services
- 27 family-support advocates serve families
- 121 Child Development Certified staff

Counties served: Creek, Kay, Logan, Noble, Okmulgee, Osage, Pawnee, Payne and west Tulsa

*Kim Rice, Early Head Start and Head Start Director*



# Qualifications of Teachers

## Head Start

42% hold Associate Degrees

54% hold Bachelor Degrees

4% working toward Associate Degree

## Early Head Start

8% hold Bachelor Degrees

13% hold Associate Degrees

49% hold Child Development Associate degree

## Family Support Advocate

51.9% hold Bachelor Degrees

33.3% hold Associate Degrees

3.7% hold Family Development Credential

11.1% enrolled

## Health Services

98.8% of enrollees received medical exams. Of these, 37.2% were diagnosed for treatment and 75.4% received the treatment needed.

96% received dental and/or oral exams.



# Housing

## Single-Family Rental Homes

Billings—2

Blackwell—1

Pawnee—9

Perry—2

Tonkawa—6

Newkirk—4

## Multi-Family Housing

Cambridge, Sapulpa Copper Ridge, Ponca City

Edgewood, Sand Springs Glenshire, Glenpool

Pawnee Townhomes Total Units... 370



*Cindy Hoeltzel, Housing/Property Manager , Housing Credit  
Certified Professional through the National Association of Home/  
Builders and Housing Compliance Manager designation for HUD*

# Weatherization



*Above: Jeff Waters, Weatherization Director; Quality Control Inspector & Energy Auditor/Inspector*

**82 qualified families received services to help conserve energy, reduce utility bills and make homes warmer in the winter and cooler in the summer.**

*Right: Crews follow lead-safe work practices while replacing windows in homes that test positive for lead. Crews must wear protective clothing, masks, etc., isolate the work area using plastic barriers while removing old windows. All debris is bagged up in special contractor bags for disposal.*



**Counties served:  
Creek, Kay,  
Lincoln, Logan,  
Noble, Osage,  
Payne, Pawnee,  
and Tulsa.**

# Making a Difference

## Annual Outcomes

Low income lives were transformed throughout the year as a result of community action programs.

- 79 families were provided safer, more stable and affordable housing to allow them to better manage daily lives.
- Improved heating and cooling conditions and reduced utility bills for 82 low-income families through weatherization projects.
- 58 low-income, single-parent families with 48 children were able to access education, training and employment to enhance opportunities to support families and become more self-sufficient through use of public transportation.
- Cimarron Transit provided a supportive environment and improved lives of 79 older, vulnerable Americans in Ponca City. These clients were able to remain in their homes and live independently as a result of free public transportation. 4,802 trips were provided.
- Cimarron Transit provided a supportive environment and improved lives of 192 older, vulnerable Americans in Creek County. These clients were able to remain in their homes and live independently as a result of free public transportation. 13,332 trips were provided.

- 91.1% of 4-year-old children enrolled through the end of the year accomplished school readiness benchmarks for entering kindergarten.
- 12.31% of 4 year-old children received disability services.
- 1,387 Medicaid eligible individuals had improved health outcomes due to access to healthcare. More than 29,600 trips were provided to facilities for preventative medical treatment, as well as management for chronic diseases.
- 78 low-income people were mobilized as a direct result of Community Action initiatives, by being engaged in activities that support and promote their own well being.
- 88 individuals achieved increased financial potential through Volunteer Income Tax Preparation Services.
- 232 uninsured individuals managed chronic health conditions due to Pawnee County Free Health Clinic Partnership.
- The counseling program strengthened the lives of 25 clients. By providing a supportive environment, these clients were able to achieve their potential and remain free of drugs and alcohol.
- CASA provided a supportive environment to enable the adoption of 12 children and reunification of 26 families.





## United Community Action Program

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United Community Action Program, Inc.