

## United Community Action Program, Inc.

of Pawnee



## 2019 Annual Report

*Mission: To improve people's lives, embody the spirit of hope, improve communities and make the State of Oklahoma a better place to live. To help people lift themselves out of poverty by creating opportunities for increased self-sufficiency and greater participation in their community.*



## BOARD OF DIRECTORS



***Johnny Bryant, Executive Director***

***Michelle Turner, Chief Financial Officer***

***Harold Harris, Chair     Susan Case, Vice Chair***

***Margie Janzen, Secretary***

***Members: James Adams, Beverly Brownfield,  
Larry Clark, Chris Burnett, Bronson Grimes, Teresa  
Bates Rutherford, Jo Beth Spears, Rhonda Wallace,  
and Sherriff Mike Waters.***

## CASA

### PAWNEE AND OSAGE COUNTIES

- 27 advocates served 93 abused and neglected children in 48 cases.
- Volunteers donated 2,299 hours advocating for children.

Jurisdictions: Pawnee District Court, Pawnee Nation Court, Osage District Court and Osage Nation Court.

*Helen Norris, Director*



Osage Women's Seminar, fundraiser for CASA.

## CHILD CARE FOOD PROGRAM

61 DHS-licensed home child care providers were reimbursed for serving nutritious meals, which met U.S. Department of Agriculture requirements. The Federally-funded program sponsored 213,600 meals to 565 children, playing a vital role in improving the children's health and the quality of their care. In addition, the assistance of the program made child care more affordable for low-income families. Child care providers also received training in healthy meal preparation and management, as well as training on Federal and State program regulations.

Serving providers in Alfalfa, Creek, Garfield, Grant, Kay, Kingfisher, Lincoln, Logan, Major, Noble, Oklahoma, Osage, Pawnee, Payne, Tulsa and Washington counties.

*Rozanne Worden, Child and Adult Care Food Program Director*





# Cimarron Public Transit System



Monica Sewell and Lt. Gov. Matt Pinnell at Annual Turkey Hunt Breakfast.

- Replaced 26 vehicles
- Operated 87,599 hours
- Traveled 1,219,617 miles
- Provided 117,826 trips
- 49% of trips for seniors and individuals with disabilities

*Laura Corff, Transit Director*



Randy Heisler, Operations Manager, rings bell for Salvation Army in Sapulpa.



Pawnee County Economic Foundation matched two new ADA mini vans to support public transit in Pawnee County.

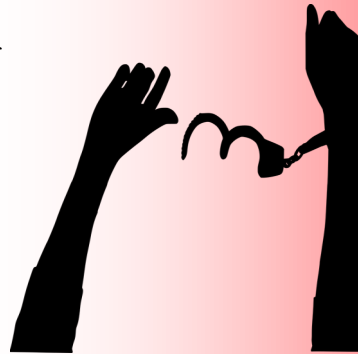
Serving Creek, Kay,  
Osage, Pawnee and  
Washington Counties



Transit Day at the capital.

# Community Alcoholism Services

Community Alcoholism Services provided a supportive environment to provide outpatient substance abuse services to low/no income individuals with drug and alcohol issues. Staff are licensed or certified through the state board of licensed alcohol and drug counselors. The program is certified through the Oklahoma Department of Mental Health and Substance Abuse Services.



Services include screening, assessment, case management, individual and group psychotherapy, as well as individual and group rehabilitation services. Staff also provide peer recovery support and DUI Schools.

During the year, two staff met guidelines to become Certified Behavioral Health Wellness Coaches.

- 13 clients completed treatment.
- 22 clients served for 12 months.
- 57 consumers received at least one service.
- 48 new clients received at least 1 service in 2019.

*Ronnie Jestes, Program Director*

*Lynn Walker, Clinical Director*

# Capacity Building

## Training and Certifications

Each program provided continuing education opportunities for staff and board development through in-service, on-line training, state associations, as well as grant and industry conferences.

Board Member Capacity Building: 220 hours

Staff completed 9,077 hours of training



Agency-wide diversity training at Central Technology Center in Drumright.



Cleveland Head Start staff complete CPR in-service training.



Johnny Bryant, Executive Director, with Dr. Jason F. Kirksey, during agency diversity training.

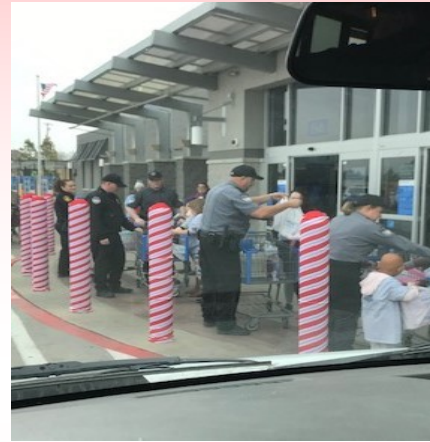
## *Family & Community Services*

Low-income people achieved potential, and families were strengthened as a result of the following supportive services:

- 2,503 received emergency food assistance.
- 14 received emergency prescription assistance.
- 28 received assistance purchasing fuel.
- 221 received utility assistance.
- 22 received emergency rent or mortgage assistance.
- 1 received assistance for emergency medical care.
- 5,700 individuals received information and referrals.
- 123 individuals received Volunteer Income Tax Preparation Services.
- Partnerships with local food banks assisted families with distribution of 15,018 food bags of food.
- Local collaborations assisted 3,530 individuals with 10,590 units of clothing.
- 258 youth in Pawnee County received Christmas gifts through alliance with the Salvation Army for the Angel Tree project.
- Pawnee County Free Health Clinic provided medical services to 238 individuals.



Photo right. From left:  
Monica Sewell, Administrative  
Assistant, and Crystal Kirkham,  
Program Input Clerk.



Staff shop for Angel Tree Project. 'Shop with a Cop' Project.

## Outreach Locations

Associated Charities, 212 E. Bridge Avenue, Blackwell

580-363-1290

Operations Blessings, 803 Market Street, Perry

580-336-3313

UCAP Headquarters, 501 Sixth Street, Pawnee

918-762-3041

# Early Head Start

Newborn to 36 months and Pregnant Women



- 1,384 children served
  - 85 classrooms
- 63 pregnant women

## Head Start

3 & 4 year olds



- 916 Head Start children
- 49 classrooms (4 double sessions)
- 93.5% of 4-year-old children enrolled through the end of the year accomplished school readiness benchmarks for entering kindergarten
- 14.3% of 4 year-old children received disability services
- 1,079 families received additional services
- 26 family-support advocates serve families

Counties served: Creek, Kay, Logan, Noble, Okmulgee, Osage, Pawnee, Payne and west Tulsa

*Kim Rice, Early Head Start and Head Start Director*



# Qualifications of Teachers

## Head Start

51% hold Associate Degrees

34% hold Bachelor Degrees

11% working toward Associate Degree

## Early Head Start

4% hold Bachelor Degrees

12% hold Associate Degrees

60% hold Child Development Associate degree

## Family Support Advocate

35% hold Bachelor Degrees

31% hold Associate Degrees

12% hold Family Development Credential

23% enrolled in ongoing education

## Health Services

91.5% of enrollees received medical exams. Of these, 26% were diagnosed for treatment, and 76.7% received the treatment needed.

95.4% received dental and/or oral exams.



# Housing

## Single-Family Rental Homes



Billings—2

Blackwell—1

Fairfax—4

Newkirk—4

Pawnee—9

Perkins—1

Perry—2

## Multi-Family Housing

Cambridge, Sapulpa

Copper Ridge, Ponca City

Edgewood, Sand Springs,  
Glenshire, Glenpool,

Willow Creek, Ponca City

Pawnee Townhomes

Total Units... 370



Copper Ridge, Ponca City

*Cindy Hoeltzel, Housing/Property Manager, HCCP and Housing Compliance Manager designation for HUD*

*Charmaine Benedict, Housing Assistant*



# Weatherization

**25** low-income families obtained improved heating and cooling conditions, as well as reduced utility bills through weatherization projects. This program helped families move toward self-sufficiency, lower utility costs and provide more income for other family needs. Weatherization also helped revitalize communities.



Counties served: Creek,  
Kay, Lincoln, Logan,  
Noble, Osage, Payne,  
Pawnee, and Tulsa.



# Making A Difference

*Low income lives were transformed throughout the year as a result of community action programs. The following community needs were addressed in 2019.*

## Nutrition and Health

- 238 uninsured individuals managed chronic health conditions through the Pawnee County Free Health Clinic Partnership.
- Community Alcoholism Services strengthened the lives of 57 clients. By providing a supportive environment, these clients were able to achieve their potential and remain free of drugs and alcohol.

## Housing

- 76 families were provided safer, more stable and affordable housing to allow them to better manage daily lives.
- 25 low-income families obtained improved heating and cooling conditions, as well as reduced utility bills through weatherization projects.

## Tax Preparation

- 123 individuals achieved increased financial potential as a result of Volunteer Income Tax Preparation Services.

## Education

- 93.5% of 4-year-old children enrolled through the end of the year accomplished school readiness benchmarks for entering kindergarten.
- 14.3% of 4 year-old children received disability services.

- 52 low-income, single-parent families with 37 children accessed education, training and employment to enhance their ability to support their families and be more self-sufficient, as the result of public transit.



## Other outcomes:

- Cimarron Transit provided a supportive environment and improved lives of 427 older, vulnerable Americans. These Oklahomans were able to remain in their homes and live independently as a result of free public transportation.
  - 15,720 trips were provided to 313 seniors in Creek County,
  - 5,399 trips were provided to 56 seniors in Ponca City
  - 1,959 trips were provided to 58 seniors in Osage County
- More than 1,349 Medicaid recipients received 32,073 trips to medical appointments at no cost. The program improved health outcomes for low-income individuals and families by providing dependable access to preventive health care services as well as treatment for chronic and other health and wellness services.
- Public transit removed a barrier and provided a supportive community service to allow 199 low-income individuals to be more self-sufficient. Individuals received 10,676 reduced fare rides to work and education.
- Public transportation removed a barrier for 49 Veterans to access medical care and improve outcomes through Veterans Ride Connect partnership.

# TECHNOLOGY

- **Installation of a Panasonic VOIP phone system to add flexibility and lower monthly cost.**
- **Upgrade board room to allow more technology to be incorporated in meetings.**
- **Centralized servers and network storage for security and manageable maintenance.**
- **Using more Google Apps to increase security in user data and allow sharing of data to be secure.**
- **Redesign of the agency web site to add more streamlined processes, such as agency form access and the job application process.**





**The centralized server and network cabinets store the phone system, internet routers, and servers for accounting systems and user storage.**



***Adam Wheeler***

***IT Technician***



# Community Partners

17 school districts · 8 for-profit businesses ·

9 nonprofit · 27 consortiums/collaborations ·

5 faith-based · 8 housing consortiums/  
collaborations ·

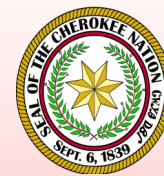
2 postsecondary education/training ·

11 health service institutions ·

21 local governments · 3 state departments ·

9 state-wide associations · 2 Tribes

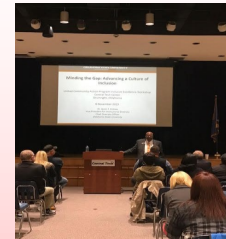
***245,000 volunteer hours were donated to increase  
community engagement.***







*In memory and appreciation to  
Dianne Cottrell, for 38 years of service.*





United Community  
Action Program, Inc.

501 Sixth Street, Pawnee, OK 74058

918-762-3041

Visit us at [www.ucapinc.org](http://www.ucapinc.org)

Like us on [Facebook.com/](https://www.facebook.com/)