



# 2022 Continuum of Care Guide

*Helpful phone numbers and contacts for your reference*

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## CONTINUUM OF CARE

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### Child and Youth Services

- Child Development Center ..... 702 E. Grand Avenue .....765-7532  
The center cares for child care assisted families, tribal assisted families, and families with private pay tuition rates based on total family income and size.
- Child Support Enforcement Division ..... District Attorney's Office ..... 800-522-2922
- Court Appointed Special Advocates..... 2203 N. Ash Street.....718-0373
- Dearing House (Sexually Abused Children)..... 311 S. 13<sup>th</sup> Street.....762-5266
- DHS Childcare Locator ..... [www.childcarefind.okdhs.org](http://www.childcarefind.okdhs.org)
- Marland's Place ..... 1300 Summers Place .....762-4156  
Marland's Place brings children together with nurturing families. It is the only local foster placement agency in Kay County and is equipped with 24/7 on-call assistance.
- Northern Oklahoma Youth Services ..... 2203 N. Ash Street.....762-8341  
Northern Oklahoma Youth Services operates an emergency youth shelter and offers a comprehensive array of programs that strive to decrease the occurrence of child abuse, child neglect, family violence, teen pregnancy, and juvenile delinquency.
- Ponca City Head Start..... 407 S. Ash Street .....765-1173
- Ponca City Early Head Start ..... 427 S. Ash Street .....762-7522
- Ponca Tribe Early Childhood Development Center...228 White Eagle Drive .....765-7927  
The Ponca Tribe Early Childhood Development Center operates under the umbrella of the Ponca Tribe of Oklahoma and focuses on providing the highest degree of quality services and support to Tribal families and children living in the immediate Ponca Tribal Community and their unique needs. However, children of all race and ethnicity are welcome and will receive the same level of care regardless of race, religion, creed, etc.

### Clothing Assistance

- My Favorite Things..... 207 E. Grand Avenue .....762-3208  
The store provides a voucher for 7 tops, 7 pants, and 2 pair of shoes on Tuesdays and Thursdays from 9:30 a.m. to 12:00 p.m.
- We Care Clothing ..... 1905 Joe Street.....765-3610  
The Clothing Center provides free clothing and is open on Tuesdays and Thursdays from 10:00 a.m. to 12:00 p.m. The Center also offers special assistance programs for Christmas toys, school supplies, winter coats and blankets, maternity and newborns.

### Disability Services

- Golden Villa Adult Day Services .....762-0264  
Golden Villa Adult Day Services is staffed with highly qualified professionals who help adults remain as active and independent as possible through a variety of essential special services and activities. The purpose of the services is to help meet the physical, social and emotional needs of older adults and those with disabilities. At-home caregivers can have peace of mind knowing that their family members are in a safe and secure environment with licensed professional caregivers that are able to deliver the personal attention and supervised care necessary for their loved ones to have their best quality of life.
- Lions Child Sight Program .....763-4151  
Child Sight Program offers eye screenings for children as young as 6 months using the SPOT Camera.
- Lions Eye Glasses Assistance Program .....580-304-5689  
The Eye Glass Assistance program helps those in need of eye glasses. Applications are available at the offices of Dr. Stuever, Dr. Campbell, Dr. Mayer, Dr. Dorman and Dr. Zwanzinger.
- Opportunity Center ..... 2225 N. Union Street .....765-6782  
The Opportunity Center, Inc. is a non-profit organization dedicated to the well-being of adults with developmental disabilities by providing vocational and residential services.
- Supported Community Lifestyle.....762-7296  
Supported Community Lifestyles provides clinical, residential, and vocational support for individuals with developmental disabilities and specializes in working with people with dual diagnosis and severe behavioral challenges.

**Disaster Assistance**

American Red Cross .....765-6605  
Salvation Army ..... 445 Fairview Drive, Suite 103 .....762-7501  
Storehouse Ministry..... 701 W. Chestnut Avenue .....761-2035

While occasionally working directly with the public, Storehouse Ministry has found the best way to reach those in need, is to funnel most of their donated items to already established charitable venues who target core groups such as students, seniors, families & children, homeless and reentries, and anyone who needs short term, immediate assistance.

**Domestic Violence Services**

Child Abuse Hotline ..... 800-522-3511  
Oklahoma Domestic Abuse & Sexual Assault Safeline ..... 800-522-7233  
Survivor Resource Network.....762-2873

Survivor Resource Network, Inc. offers survivors of abuse a 24-hour hotline answered by trained advocates, an emergency safe shelter in a secure location, case management, counseling, support groups and court advocacy. Qualified and compassionate staff and volunteers serve the community 24/7, 365 days a year, working to end domestic violence and sexual assault and to ensure safety for all families through prevention, education, treatment and support.

**Education Resources**

Dolly Parton’s Imagination Library..... 205 N. 2nd Street .....765-2476  
O.S.U. Extension Family and Consumer Science Education ..... 580-362-3194  
Ponca City Library ..... 515 E. Grand Avenue .....767-0345

The Ponca City Library provides access to the best sources of information, current technology, quality collections, outstanding programs and exceptional service, so that residents have the resources they need to make informed decisions, explore topics of interest and successfully learn throughout their lives. Various audio-visual materials and special services are also available, including: curbside pick-up, homebound book delivery, preschool story times, adult discussion groups, and volunteer income tax site. Library cards and programs are free. The library is open Monday from 9:00 a.m. to 9:00 p.m. and Tuesday through Saturday from 9:00 a.m. to 6:00 p.m. More information about Library services is available at: [www.poncacitylibrary.com](http://www.poncacitylibrary.com)

**Employment Assistance**

OK Employment Security Commission ..... 400 E. Central, Suite 103 .....765-3372

**Healthy Resources**

Friendship Feast ..... 210 N. 5th Street.....762-1667  
Kay County Health Department ..... 433 Fairview Avenue.....762-1641

The Health Department offers educational, diagnostic, and treatment services related to development, behavior, speech, language, and hearing for children; communicable disease investigation and follow-up; client-centered nutrition counseling with a licensed and registered dietitian; WIC nutrition services; as well as childhood immunizations, adult immunizations, flu vaccinations, and COVID-19 vaccinations. The Health Department also offers emergency contraception (including Plan B), pregnancy tests, pap smears, breast exams, STD testing, anemia testing, blood pressure, height, weight, well women or well man physical exams, as well as counseling on birth control, infertility problems, nutrition, and hygiene. If a minor (a client under 18 years of age) is involved in a family planning or a sexually transmitted disease clinic the Health Department will not contact the parent regarding the clinic involvement, but does strongly encourage the client to do so. Hours are Monday through Friday from 8:00 a.m. to 5:00 p.m.

Living Hope Pregnancy Center .....765-9689  
Meals on Wheels .....767-9010

Meals are delivered to clients who live within the Ponca City limits Monday through Friday for a nominal fee to offset expenses. Eligibility is based upon need and age (typically 65 and older), although special situations and circumstances are considered on a case-by-case basis.

New Emergency Resource Agency.....	112 S. 1 <sup>st</sup> Street .....	765-5372
<p>New Emergency Resource Agency (NERA) is a state-of-the-art Food and Resource Center affiliated with the Regional Food Bank of Oklahoma and a United Way Partner Agency that provides assistance with groceries, utilities, rent and prescriptions. As one of only twelve official Food Resource Centers in the state of Oklahoma, NERA has been certified by the Regional Food Bank for adopting and adhering to their high standards of service and produce delivery.</p>		
Oklahoma Department of Human Services .....	801 W. Grand Avenue .....	763-6700
<p>DHS provides adult and family services; child welfare services; community living, aging and protective services; child support services; child care services; and developmental disabilities services. OKDHS is an online benefits resource for Supplemental Nutrition Assistance Program; SoonerCare (Medicaid), Child Care; Temporary Assistance for Needy Families; Low-Income Energy Assistance Program; Oklahoma School Breakfast and Lunch Program; Woman, Infants, Children; Citizenship &amp; Benefits; and Replacement Cards.</p>		
Osage Nation WIC .....		762-2845
Otoe Missouri WIC .....		877-692-6863
The Mission .....	909 E. South Avenue.....	765-1426
<p>Free meals served Monday thru Saturday, 10:00 a.m. to 2:00 p.m.</p>		
TSET Healthy Living Program .....	205 N. 2nd Street .....	765-2476
United Community Action Program.....	501 6th Street, Pawnee.....	918-762-3041
United Way of Ponca City .....	205 N. 2nd Street .....	765-2476
<p>United Way of Ponca City invests resources for the most important needs by partnering with new and existing programs to product measurable, effective results. Community programs supported by the United Way include: Boys Scout Cimarron of America, Child Development Center, Girl Scouts of Eastern Oklahoma, New Emergency Resource Agency, Survivor Resource Network, Peachtree Landing, Retired Senior Volunteer Program, Golden Villa, Northern Oklahoma Youth Services, and American Red Cross. United Way projects and programs include: Dolly Parton's Imagination Library, Heartline, Inc, FAMILYWIZE, Prescription Discount Program, national Association of Letter Carriers Food Drive, and RX for Oklahoma, United Way is a Volunteer Income Tax Site and offices the TSET Healthy Living Program and Kay County Healthy Living Coalition.</p>		

**Homeless Assistance**

CDSA Community Solutions .....	114 S. Independence, Enid .....	580-242-6131
<p>CDSA provides HMIS (Homeless Management Information System) across a broad geographic region. HMIS is an information technology system used to collect client-level data as well as data on the provision of services to homeless individuals and families and people at risk of homelessness. CDSA also coordinates the North Central Oklahoma Continuum of Care. The Continuum of Care Program is designed to promote community wide commitment to the goal of ending homelessness; provide funding for efforts by nonprofit providers, and state and local governments to quickly rehouse homeless individuals and families.</p>		

**Housing Assistance**

CDSA Community Solutions .....	114 S. Independence, Enid .....	580-242-6131
<p>Provides weatherization for low-income families in Garfield, Grant, Kay, Logan, Noble, and Payne Counties that may be eligible to receive services. Trained weatherization crew members assess the home and use specialized software to determine the most effective ways to reduce energy usage. The crew then addresses the top needs.</p>		
CDBG Homebuyer Assistance Program.....	516 E. Grand Avenue .....	763-8094
<p>Decreases the barriers preventing low to moderate income individuals and families from owning homes. The Homebuyer Assistance Program is on a first come, first served basis which provides income eligible applicants with assistance for down payment and closing costs up to \$3,500, based on funding availability.</p>		
CDBG Interim Assistance/Special Services Program ..	516 E. Grand Avenue .....	763-8094
<p>Provides interim assistance to income-eligible owner-occupants where immediate action is necessary in order to stop the physical deterioration of residential properties until something permanent can be undertaken, and to eliminate conditions which threaten their health and safety. Interim assistance will be available on a first come, first served basis for the replacement of sewer lines, gas lines, water lines, the removal of architectural barriers, and any other emergency type situation to stop the physical deterioration of residential properties, based on funding availability.</p>		
Habitat for Humanity .....		765-2794
<p>Builds and sells affordable interest-free homes, provides low-cost home repairs, offers financial and homeowner education and advocates for policies that create more housing for struggling families. Habitat for</p>		

Humanity helps working families realize the dream of homeownership, breaks the cycle of poverty and builds a stronger community, by offering a hand up, not a hand out, because when families actively invest in obtaining a stable place to call home, they can begin to thrive. The Habitat ReStore accepts donations and re-sells new and used building supplies, furniture, appliances and more to the public at deeply discounted prices.

New Emergency Resource Agency..... 112 S. 1st Street .....765-5372

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Ponca City Housing Authority ..... 201 E. Broadway Avenue .....762-4445

Oversees both public housing and voucher programs, if available. The housing authority owns and manages facilities across the city. The PCHA offers a wide variety of programs ranging from affordable public housing, housing projects, and subsidized housing. Affordable housing means rental or owner-occupied housing that costs at or less than 30% of ones' gross income. Subsidized housing means that the government assists in paying for a residence. It can either be all or a portion of the monthly payment, depending on the person's income.

**Income Tax Assistance (Volunteer)**

Ponca City Library ..... 515 E. Grand Avenue .....767-0345

United Way ..... 205 N. 2nd Street .....765-2476

**Legal Aid**

Legal Aid .....800-256-9601

**Mental Health Assistance**

Edwin Fair Community Mental Health Center ..... 1500 N. 6th Street .....762-7561

After Hours Hotline ..... 800-522-9054

Assists residents of Kay, Noble, Osage, Pawnee and Payne counties in Oklahoma with a wide variety of mental health services, including outpatient counseling, case management, emergency services, and support groups.

Grand Lake Mental Health - Kay County Clinic ..... 407 W. South Avenue .....749-5056

Offers a variety of programs and services for individuals age four throughout lifespan. Outpatient services include individual therapy, family therapy, group therapy, individual rehabilitation, group rehabilitation, case management services, and medication management services. Programs offered for children and adolescents who have increased behavioral health issues is Systems of Care / Wraparound Services. Other programs offered on a limited basis include Mental Health Court and Temporary Assistance for Needy Families.

**Pharmaceutical Take Back (Oklahoma Bureau of Narcotics)**

Ponca City Police Department ..... 200 E. Oklahoma Avenue .....767-0370

**Prescription Assistance**

Family Wise-Free Prescription Discount Card .....765-2476

Assists the uninsured and underinsured by providing prescription drug discount cards to families and individuals.

New Emergency Resources Agency..... 112 S. 1st Street .....765-5372

New Emergency Resource Agency (NERA) is a state-of-the-art Food and Resource Center affiliated with the Regional Food Bank of Oklahoma and a United Way Partner Agency that provides assistance with groceries, utilities, rent and prescriptions.

Rx for Oklahoma-Prescription Assistance Program ..... 765-9022 or 877-RX4-OKLA

**Senior Citizen Resources**

NODA Area Agency on Aging ..... 800-749-1149

Oklahoma Department of Human Services ..... 801 W. Grand Avenue .....763-6700

DHS provides adult and family services; child welfare services; community living, aging and protective services; child support services; child care services; and developmental disabilities services. OKDHS is an online benefits resource for Supplemental Nutrition Assistance Program; SoonerCare (Medicaid), Child Care;

Temporary Assistance for Needy Families; Low-Income Energy Assistance Program; Oklahoma School Breakfast and Lunch Program; Woman, Infants, Children; Citizenship & Benefits; and Replacement Cards.  
 Ponca City Senior Center..... 319 W. Grand Avenue .....763-8051

The Senior Center provides weekly activities, assists with scheduling Medicare Part D prescription appointments, hosts quarterly meetings of the Senior Resource Network, and serves meals Monday through Friday for a nominal fee.

Retired Senior Volunteer Program .....762-9412

Works to engage resident 55 years of age and older in meaningful volunteer opportunities which meet valid community needs, such as medical transportation, ramps, and resources for seniors. The Senior Resource Program provides residents 55 and older, their family members and caregivers with information and referral assistance regarding Medicare health and drug insurance plans, caregiver support groups, long-term care options and many other services for seniors.

**Shelter Assistance**

Northern Oklahoma Youth Services ..... 2203 N. Ash Street.....762-8341

Peach Tree Landing..... 105 West Hazel Avenue .....762-3208

Temporary Emergency Shelter for single women, single parents, and families. Must have valid picture ID, and a warrant clearance from the Police Department (Cannot have been arrested on any assault and battery, domestic violence, or drugs in the last 5 years to qualify). Intakes after 4:00 p.m.

Ponca Tribal Emergency Shelter ..... 20 White Eagle Drive .....763-0135

Survivor Resource Network Inc.....762-2873

Survivor Resource Network, Inc. offers survivors of abuse a 24-hour hotline answered by trained advocates, an emergency safe shelter in a secure location, case management, counseling, support groups and court advocacy. Qualified and compassionate staff and volunteers serve the community 24/7, 365 days a year, working to end domestic violence and sexual assault and to ensure safety for all families through prevention, education, treatment and support.

**Social Security**

Social Security ..... 518 E. Lakeview Road, Stillwater .....888-366-6143

[www.okdrs.gov/guide/social-security-administration](http://www.okdrs.gov/guide/social-security-administration)

Monday-Tuesday 9:00 a.m. to 4:00 p.m.; Wednesday 9:00 a.m. to Noon; Thursday-Friday 9:00 a.m. to 4:00 p.m.

**Substance Abuse**

Bridgeway..... 612 W. Grand Avenue .....762-1462

Edwin Fair Community Mental Health Center ..... 1500 N. 6th Street .....762-7561

Assists residents of Kay, Noble, Osage, Pawnee and Payne counties in Oklahoma with a wide variety of mental health services, including outpatient counseling, case management, emergency services, and support groups. After hours, call our emergency hotline at 800-522-9054.

Grand Lake Mental Health - Kay County Clinic ..... 407 W. South Avenue .....749-5056

Offers a variety of programs and services for individuals age four throughout lifespan. Outpatient services include individual therapy, family therapy, group therapy, individual rehabilitation, group rehabilitation, case management services, and medication management services. Programs offered for children and adolescents who have increased behavioral health issues is Systems of Care / Wraparound Services. Other programs offered on a limited basis include Mental Health Court and Temporary Assistance for Needy Families.

Harmony House ..... 212 S. 3<sup>rd</sup> Street .....765-1925

Social Development Center..... White Eagle .....762-6617

**Support Groups/Help Lines**

Alcoholics Anonymous.....765-8462

Butterfly Wings Pregnancy or Child Loss .....762-9102

Club Monarch for Children Dealing with Loss .....762-9102

Compassionate Listening ..... 405-286-4057

Dearing House (Child Victims of Sexual Assault) .....762-5266

Edwin Fair Community Mental Health Center .....800-256-2476

Grand Lake Mental Health - Kay County Clinic .....749-5056

Grandparents Raising Grandkids .....762-9412

Heartline Information and Referral for Oklahoma ..... 211

Living Hope Pregnancy Center .....	765-0664
Missing and Exploited Children.....	800-843-5678
Missing and Murdered Indigenous People of Northern Oklahoma .....	580-304-2180
National Alliance on Mental Illness .....	800-950-6264
National Suicide Prevention.....	800-SUICIDE or 800-273-TALK
Noon Lions Vision Support Group.....	304-5689
Northern Oklahoma Youth Services .....	762-8341
Oklahoma Domestic Abuse and Sexual Assault Safeline .....	800-522-SAFE
Oklahoma Problem Gambling Hotline .....	800-522-4700
Oklahoma Tobacco Hotline .....	800-784-8669
Oklahoma Youth Crisis and Runaway Hotline.....	800-448-4663
Substance Abuse and Mental Health Services Administration .....	800-985-5990
Veterans Benefits .....	877-222-8387
Veteran's Landing.....	400 E. Central Avenue, Suite 304..... 580-362-6375

**Transportation Resources**

Cimarron Transit .....	222 East Grand Avenue, Suite 308 .....	718-0444
Cimarron Public Transit provides curb-to-curb transportation service on a demand/response basis, subject to availability. Transportation provided Monday through Friday, 5:00 a.m. to 5:00 p.m. Limited service on Saturdays. For hours of operation, routes, and fares contact the Transit Provider. Americans with Disabilities equipped vehicles are available.		
Friendship Bikes .....		762-4990
Friendship Bikes is an all-volunteer bicycle ministry developed to provide wheels and hope, to people who need bicycles but cannot afford them.		
Sooner Ride.....		877-404-4500
SoonerRide arranges transportation to medically necessary Non-Emergency services covered by SoonerCare. To schedule, call at least three business days before the appointment. A trip authorization number must be obtained in advance through the reservation line for gas/mileage reimbursement. Schedule rides during the hours of 7:00 a.m. to 6:00 p.m. Monday through Saturday.		
White Eagle Transit.....		763-0139
White Eagle Transit provides only curb to curb service. The driver is not allowed to leave the vehicle to assist to and from a building. A 24-hour reservation is preferred, if 24-hour notice is not given then the service is subject to availability. Pickups start at 8:00 a.m. and end no later than 4:30 p.m.		

**Veteran's Assistance**

Veterans Benefits .....		877-222-8387
Veteran's Landing.....	400 E. Central Avenue, Suite 304.....	580-362-6375
Veteran's Landing is a place where a veteran can go and get help if he\she wants it; a place for a veteran to be able to connect. A veteran may just need to sit and enjoy a cup of coffee and talk to fellow veterans or they may need help with a benefit question, employment needs, housing, and food. Veteran's Landing meets Veterans "where they are," and helps with the transition to family and community life. It is Ponca City's only peer run drop-in center that provides a family friendly, alcohol-free and drug free environment. The goal of the Veteran's Landing is to provide a broad range of counseling, outreach, referral services to eligible Veterans and their families in order to help make a satisfying post-war re-adjustment to civilian life. Family members of all veterans are eligible for Veteran's Landing services as well.		