

SPECIAL EDITION NEWSLETTER

FRIDAY JULY 4, 2025

Laying the Foundation

Research of
Monitoring and
Usage Reports

What's Next

"How long until
my irrigation is
restored?"

How to Help

Your partnership
is crucial as we
work through this
process.

COMMUNITY IRRIGATION



STRATEGIC APPROACH

We completely understand that many of you are eager for a resolution to our community's irrigation challenges, and we recognize that this process has taken a substantial amount of time. We truly sympathize with those homes that have been without irrigation for extended periods—whether for multiple years, several months, or those who are just now joining this unwelcome waitlist. Your patience and understanding during this complex endeavor are deeply appreciated.

LAYING THE FOUNDATION

We know you're eager for an exact timeline for individual home irrigation repairs. While we can't provide that just yet, please understand that extensive foundational work is underway to address decades of system neglect. We are fully committed to this comprehensive effort.

Here's a look at the critical steps we've already taken to diagnose and begin rectifying the issues:

- **In-depth Research:** investigating historical monitoring and usage reports.
- **Contract Revisions:** amending vendor contracts for better data and insight into reported irrigation issues.
- **Communication Modernization:** replacing hard-wired phone lines with modern modems.
- **Remote System Analysis:** Our team is diligently analyzing all accessible remote data.
- **On-site Central Control Unit Assessment:** conducting detailed field analyses of these units.
- **Enhanced System Security:** Ensuring control with unique keys and check-in/check-out system.
- **Prioritizing:** addressing urgent issues while meticulously analyzing findings for future repair staging.
- **Comprehensive Inspections:** Identifying damage and concerns with walkthroughs of all system components.
- **Data Consolidation:** Integrating information from all sources to create a holistic picture of the system's health.

WHAT'S NEXT

The most pressing question on everyone's mind is,

"How long until my irrigation is restored?"

We genuinely wish we could provide a timeframe for every home right now, but we can't yet. However, please know that we are absolutely committed to resolving these issues as quickly and effectively as possible.

Starting the week of July 7th, additional workforce hours have been dedicated to tackling these irrigation challenges in order to address and resolve as many issues as we can, as efficiently as possible, to bring relief to our community.

REPORTING IRRIGATION ISSUES

If you have submitted an irrigation repair request through the [irrigation questionnaire](#) and haven't heard back from us yet, please know that we are working through each submission with care and will get to yours as quickly as possible. There's no need to submit a second report; we're diligently reviewing all requests.

SUBMIT A NEW IRRIGATION ISSUE [HERE](#)

HOW TO HELP

Your partnership is crucial as we work through this process. Here are a couple of ways you can assist:

Please Do Not Open or Close Irrigation Valves: Whether the "purple box" is on common property or your own, we kindly ask that you refrain from tampering with any irrigation valves. Opening valves can "bleed" the lines, disrupting water pressure and hindering subsequent scheduled irrigation, making our repair efforts more difficult.

Maintain Respectful Communication

Please note, disrespectful behavior toward our HOA staff, or anyone else, will not expedite the repair process.

We understand the frustration surrounding this issue, and we are committed to addressing it as quickly as possible. However, due to the complexity and scale of the situation, immediate resolution is not feasible. Rest assured, we are actively working towards a solution.

**FSR Management Team
Landscaping Committee
Board of Directors**