



Paul Brown <brown.paulr@gmail.com>

A message from Mo at Amazon Customer Service

Amazon.com <cs-reply@amazon.com>
Reply-To: cs-reply+A3LYLIM9B24GRX@amazon.com
To: brown.paulr@gmail.com

Fri, Nov 13, 2020 at 9:38 AM

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Message from Amazon Business Customer Service

Hello Paul,

This is Mo from Amazon, it has been an absolute pleasure assisting you today.

Although some departments at Amazon.com make outbound calls to customers, we'll never call you asking that you disclose or verify your Amazon.com password, credit card, or banking account number. Such information should only be submitted when completing an order on Amazon.com, registering to sell on Amazon, contacting Amazon.com directly, or when making updates to Your Account or Seller Account areas.

If you receive a suspicious call, or encounter any other uses of the Amazon.com name that you think may be fraudulent, please don't hesitate to report it by following the guidelines from our Help page:

<https://www.amazon.com/gp/help/customer/display.html/?nodeId=201909130>

If you ever respond to a suspicious call, email, or visit a forged website and enter your Amazon.com login and password (or any other personal information), unauthorized individuals may have collected that information; we recommend that you update your Amazon.com password immediately. If you provided financial information, you may want to contact your bank or credit card provider.

To read more about ways to protect yourself from phishing, visit our Help pages:

www.amazon.com/phish

Stay safe and have a wonderful day further.

We look forward to seeing you again soon.

We appreciate your feedback. Please use the buttons below to vote about your experience today.

Best regards,
Mo

Amazon.com

Thank you for your inquiry. Did I solve your problem?

11/13/2020

Gmail - A message from Mo at Amazon Customer Service

Your feedback is helping us build Earth's Most Customer-Centric Company.
