

Important Coronavirus (COVID-19) Update

Dear Clients,

As veterinarians, a key part of the oath that we took was to protect and promote public health. We at Litke's Veterinary Service take that oath very seriously and are working to slow the spread of the Coronavirus. As of yesterday, there have been cases as close as Benton County. In an effort to remain open and protect ourselves and the public, we are working within the CDC's guidelines to keep our clinic and staff free of the virus.

We have added additional cleaning procedures such as disinfecting all surfaces more frequently, especially those touched by members of the public such as door handles and our front counter. We are mopping the floors with disinfectant even more than before as well. We will continue very frequent hand washing and encourage you to do the same. We will also not be shaking hands or hugging to prevent viral transmission.

We have instructed staff not to come to work if they or someone in their family is sick or has a cough or fever. We are dedicated to our work, and this is hard but important. Since we are such a small hospital with a small staff, this means that we may be short staffed or unable to see appointments some days. Please be patient and understanding if we need to reschedule appointments or schedule further in the future than we usually would.

We are asking that only 1 family member come into the clinic for appointments and medication pick ups as to help keep down the amount of people in and out of our clinic. Please do not bring your pet in or come to our veterinary clinic if you or a member of your family has a fever, cough, or cold-like symptoms. If you are ill and your pet is sick send the pet to its appointment with another person. Please consult your healthcare provider.

If you are picking up large animal vaccines or medications, you can call ahead and we can fill those requests for you for a quicker time in the clinic and less time standing in the lobby.

As of now, it seems that animals do not get ill from COVID-19. If you or a member of your family is ill, now is not the time to get your pet's nails trimmed or other routine "maintenance". That can be postponed for a couple weeks.

We want to be available to help you and your pets now and in the future. Please help us to protect our staff, our families, and our clients who are at increased risk of severe complications. We need to work together to protect everyone.

Please continue to check our website and/or social media channels for current status of business hours and availability.

Thank you,
Litke's Veterinary Service