



Grandma's Here! Pet Care, LLC
dba "Grandma's Here!" Pet Sitting
In-Home Pet Care Service Agreement

Terms and Conditions

1. Grandma's Here! Pet Care, LLC (GHPC) agrees to provide pet sitting services in a reliable, caring, and trustworthy manner. In consideration of the services and as an express condition thereof, the client expressly waives and releases GHPC from all claims against the company, its owners, employees, and representatives, except those arising from negligence or willful misconduct on the part of GHPC.
2. Client agrees to notify GHPC of any concerns within 24 hours of completion of services.
3. Client agrees to pay all charges accrued for services rendered. Client understands that payment in full is due at or prior to the conclusion of each scheduled service unless prior arrangements are made with GHPC.
4. Client will incur a \$25 charge for each returned check in addition to all bank fees attributed to the returned check.
5. GHPC shall exercise all precautions against sickness, injury, escape, loss, accidents, or death of Client's pet(s). GHPC is not responsible for sickness, injury, escape, loss, accidents, or death of Client's pet(s) unless caused through negligence or willful misconduct on the part of GHPC.
6. Client represents and warrants that pet(s) are currently vaccinated and licensed in accordance with all local, state, and federal laws and regulations.
7. GHPC will follow the directions of the Veterinary Release Form in the case a pet should become injured or sick.
8. Client accepts responsibility for all medical expenses and other damages resulting from an injury to the Pet Sitter, other persons, or other animal(s) caused by the Client's pet(s) or negligent act.
9. Client agrees to indemnify, hold harmless, and defend GHPC in the event of a claim by any person injured or otherwise damaged by Client's pet(s) or negligent act.
10. GHPC reserves the right to charge a cancellation fee of up to 100% of the scheduled visits for services cancelled with less than 24 hours' notice prior to the scheduled service.
11. GHPC reserves the right to terminate this contract at any time if the Pet Sitter, in his/her sole discretion, determines that the Client's pet(s) poses a danger to the health or safety of itself, other pets, other people, or the Pet Sitter. If concerns prohibit the Pet Sitter from caring for the pet, GHPC will attempt to contact the Client to arrange alternative care. If the Client cannot be contacted, the Client authorizes GHPC to place the pet in a licensed kennel with all charges and fees arising to be the responsibility of the Client.
12. GHPC reserves the right to refuse service to any client, at any time, for any reason.
13. This document gives GHPC and its employees authorization to enter the Client's listed address as needed to perform agreed upon services.
14. Client expressly gives GHPC the authority to employ a locksmith on their behalf and to promptly reimburse GHPC for all costs incurred in the event of a malfunction of the lock, keys, or automatic door opener.
15. GHPC is not responsible for any damages beyond the control of the Pet Sitter.
16. Client agrees to properly secure the home prior to leaving the premises. GHPC will re-secure the home to the best of its ability at the end of each visit.
17. GHPC is not liable for any loss or damage in the event of a burglary or other crime that should occur while under this contract, unless said loss or damage is due to the direct negligence of GHPC or its employees.
18. In the case of an emergency, inclement weather or a natural disaster, the Client authorizes GHPC to use reasonable judgment for the care and well-being of Client's pet(s) and residence. GHPC will make every effort to maintain service during these conditions, but reserves the right to adjust the schedule of service based on the sole discretion of the Pet Sitter.
19. Client is responsible for supplying the necessary equipment and supplies needed for the care of their pet(s) including, but not limited to, a sturdy, well-fit harness or collar and leash for walks or in case of emergencies, pet food, medications, identification tags, litter boxes, cat litter and cleaning supplies. Client authorizes any purchase of necessary supplies for the satisfactory performance of duties. Costs of all purchases and related service fees will be reimbursed to GHPC with 14 days.
20. Client authorizes the use of pet(s) pictures on website, social media and/or marketing materials for promotional purposes.
21. Client authorizes this contract to be valid approval for services to permit GHPC to accept all future in person, telephone, online, mail or email reservations and provide services without additional signed contracts or written authorizations.
22. The Term of this document apply to all pets owned by the client, including all new pets that the customer obtains on or after the date this document was signed.

I have read the above terms and conditions. I understand and agree to all terms stated above. By signing below, I am accepting this document as a contractual agreement.

Client Name (Printed)

Client Signature

Date

Office Notes: _____
