

# ★★★★★ 4.9

## Ratings by Criteria

Quality	★★★★★	4.86
Customer Service	★★★★★	5.00
Value For Money	★★★★★	4.83

## Ratings Distribution

5 Stars		17
4 Stars		1
3 Stars		0
2 Stars		0
1 Stars		0

12/01/2017

★★★★★ 4.5

Quality: 4.5

Customer Service: 5.0

Value for Money: 4.5

Review by Gary and Avis B. in North Bend, OR

Project: Inspect a Home

Matt followed up with us as soon as he was finished by phone and then had the written report to us the next day. Very professional and courteous.

Your Comments:

Thank you for choosing Superior NW Home Inspections! Your business is truly appreciated!

11/22/2017

★★★★★ 5.0

Quality: 5.0

Customer Service: 5.0

Value for Money: 5.0

Review by Jessica H. in Myrtle Creek, OR

Project: Inspect a Home

Highly recommend! Excellent!

Your Comments:

Thank you, Jessica, your review is greatly appreciated. Congratulations on your beautiful new home!

11/19/2017

★★★★★ 4.5

Quality: 4.5

Customer Service: 5.0

Value for Money: 4.0

Review by John B. in Riddle, OR

Project: Inspect a Home

Your Comments:

Thank you for your review. Your business is greatly appreciated!

05/12/2017

★★★★★ 5.0

5.0

Quality: 5.0

Customer Service: 5.0

Value for Money: 4.5

Review by a Homeowner in Salem, OR

Project: Inspect a Home

He was very thorough and honest,

Your Comments:

Thank you for your review!

05/05/2017

★★★★★ 5.0

5.0

Quality: 5.0

Customer Service: 5.0

Value for Money: 5.0

Review by Sandra P. in Keizer, OR

Project: Inspect a Home

Matt is just simply amazing! He was very thorough and exceeded my expectations. He took extra time inspecting my concerns on the property and called me with a verbal review and sent a report promptly. I currently live out of state and did all my dealings with my estate agent and via phone and I was well informed throughout the whole process which gave me peace of mind. I would absolutely recommend Matt.

Your Comments:

Thank you, Sandra! It was a pleasure having the opportunity to inspect your new home for you. Your review is greatly appreciated!

04/24/2017

★★★★☆ 4.0

4.0

Quality: 3.5

Customer Service: 5.0

Value for Money: 5.0

Review by a Homeowner in Salem, OR

Project: Inspect a Home

Matt was friendly but professional.

03/11/2017

★★★★★ 5.0

5.0

Quality: 5.0

Customer Service: 5.0

Value for Money: 5.0

Review by a Homeowner in Lincoln City, OR

Project: Inspect a Home

Matt was prompt, professional and thorough and very pleasant to deal with. I would use this service again and recommend this company to others.

Your Comments:

Thank you for giving me the opportunity to earn your business! It was a pleasure working with you!

02/18/2017

★★★★★ 5.0

5.0

Quality: 5.0

Customer Service: 5.0

Value for Money: 5.0

Review by a Homeowner in LINCOLN CITY, OR

Project: Inspect a Home

He was on time, inspected everything inside and out. Spent a lot of time with me and was very professional. I would recommend Matt.

Your Comments:

Thank you so much for the great review. It was a pleasure meeting you, and being able to perform your home maintenance inspection. I'm glad I was able to help. Your business is very much appreciated!

02/03/2017

★★★★★ 5.0

5.0

Quality: 5.0

Customer Service: 5.0

Value for Money: 5.0

Review by Kathy W. in Salem, OR

Project: Inspect a Home

Came when I asked and sent back my report immediately Via E-mail. Photos included and very thorough. Met with us when he was done and gave a verbal report as well.

Your Comments:

Thank you so much for choosing Superior Northwest Home Inspections for your home inspection needs! It was truly a pleasure having the opportunity to work with you and Chris. Congratulations on your new home!

01/20/2017

★★★★★ 5.0

5.0

Quality: 5.0

Customer Service: 5.0

Value for Money: 5.0

Review by Annette S. in Salem, OR

Project: Inspect a Home

Great company!

Your Comments:

Thank you for your business! We love assisting our customers with this important step in the home buying process!

01/07/2017

★★★★★ 5.0

5.0

Quality: 5.0

Customer Service: 5.0

Value for Money: 5.0

Review by Steve A. in Stayton, OR

Project: Inspect a Home

Matt is very, very professional. He is very thorough, Very knowledgeable. If you need your pre-purchase house or the house you live in inspected call Matt and make appointment. You will NOT be disappointed. Thanks again Matt. Regards, Steve Anderson

Your Comments:

Thank you (consumer name withheld per their request), your business was greatly appreciated. Congratulations on the purchase of your new home!

12/20/2016

★★★★★ 5.0

5.0

Quality: 5.0

Customer Service: 5.0

Value for Money: 4.5

Review by Kyla F. in Sheridan, OR

Project: Inspect a Home

Overall, it was a perfect experience. Even with the bad weather they still completed the inspection thoroughly and efficiently. I highly recommend Matt and his services. I had no questions at the end and was not disappointed with the results of the inspection.

Your Comments:

Thank you for choosing Superior Northwest Home Inspections for your home inspection needs. Your business is truly appreciated! Congratulations on your new home.

11/11/2016

★★★★★ 5.0

5.0

Quality: 5.0

Customer Service: 5.0

Value for Money: 5.0

Review by Angi H.

Project: Inspect a Home

Matt was easy to talk to. He treated us like family. Great experience. Very thorough.

Your Comments:

Thank you so much for your business. It was a pleasure working with you and your family.

11/11/2016

★★★★★ 5.0

5.0

Quality: 5.0

Customer Service: 5.0

Value for Money: 5.0

Review by Lynne G.

Project: Inspect a Home

I never have such an in-depth home report, he found every little thing. He was great

Your Comments:

Thank you for your business. We strive to make our inspection reports as thorough and easy-to-read as possible. I'm glad we were able to help.

11/01/2016

★★★★★ 5.0

5.0

Quality: 5.0

Customer Service: 5.0

Value for Money: 5.0

Review by Angi H. in Salem, OR

Project: Inspect a Home

Matt was thorough for our first-time home inspection. Very easy to talk to and explained things to us as if we were humans, not numbers. Also treated us as if we were members of his own family (looking out for our interest....and investment. Very professional, and communicated issues at hand, and gave assessment of certain issues which should be addressed soon, or in the near future. His pictures helped support what his thorough report indicated, using easy to locate indicators marking the trouble area on his pictures. Of all the positive things I can say about Matt, his company does not perform lead-based paint testing. But for a nominal fee, he will do Radon tests. His rates were comparable to others, and most of the time, less. He was able to schedule with us on short notice. After his assessment, he walked us through the inside and outside of the house explaining all of his findings! A must HIRE!

Your Comments:

Thank you so much for your business! It was our pleasure to help you through this process. I hope we were able to provide you some peace of mind while making your home purchase.

10/31/2016

★★★★★ 4.5

4.5

Quality: 5.0

Customer Service: 5.0

Value for Money: 4.5

Review by Lynne G. in SALEM, OR

Project: Inspect a Home

I was unable to be there for the inspection but Matt's In-depth pictures and written reviews I felt like I was there. This is my third home inspection and have never been so happy and feel so knowledgeable about the new home I am buying. I would recommend Matt to everyone who is considering buying a home but once the money was in hand I got no answer from a question I texted him about

Your Comments:

Thank you, Lynne! We appreciate your business. Any apologies for any missed messages. We at Superior Northwest strive to answer any questions in a prompt manner.

10/13/2016

★★★★★ 5.0

5.0

Quality: 5.0

Customer Service: 5.0

Value for Money: 5.0

Review by Brenda C.

Project: Inspect a Home

He was able to get us scheduled quickly. It was an excellent price. I recommend him. The reports are thorough and goes over everything at the site.

Your Comments:

Thank you for your business! It was very nice to be of assistance to you!

10/13/2016

★★★★★ 5.0

5.0

Quality: 5.0

Customer Service: 5.0

Value for Money: 5.0

Review by Amanda M.

Project: Inspect a Home

He was very personable and got to us in a timely fashion. The value was a lot better than the others we checked.

Your Comments:

Thank you for your business! I'm glad we were able to assist you with this step in making your home purchase.