

# My HomeAdvisor Overall Rating

23 Total Reviews

★★★★★ 4.92

## Ratings by Criteria

Quality ★★★★★

Customer Service ★★★★★

Value For Money ★★★★★

4.89

5.00



4.87





## Ratings Distribution

5 Stars	21
4 Stars	2
3 Stars	0
2 Stars	0
1 Stars	0

10/01/2018	<p>★★★★★ 4.0</p> <p>Quality: 5.0</p> <p>Customer Service: 5.0</p> <p>Value for Money: 5.0</p>	<p>Review by Judy N. in Klamath Falls, OR</p> <p>Project: Inspect a Home</p> <p>Comments: Matt was very knowledgeable. He knows nearly everything from the ground - up. Not only did he recognize a problem or potential problem, he knew how to fix it or prevent it.</p> <hr/> <p>Your Comments:</p> <p>Judy, thank you for your great review. I'm happy that I was able to help you with your inspection. It is very rewarding to be able to share knowledge to help owners with their new homes. I appreciate your business!</p> <p><a href="#">Update Your Comments to This Review</a></p>
08/24/2018	<p>★★★★★ 5.0</p> <p>Quality: 5.0</p> <p>Customer Service: 5.0</p> <p>Value for Money: 5.0</p>	<p>Review by Pamela M. in Myrtle Creek, OR</p> <p>Project: Inspect a Home</p> <p>Comments: The Service was Stellar. Matt was awesome and very professional. The Inspection Report was done exceptionally. I highly recommend Matt and Superior NW Home Inspections. Price was also very good.</p> <hr/> <p>Your Comments:</p> <p>Thank you for the great review Pamela! I was very happy to assist you with your home inspection needs. It's a pleasure being able to work with great people like you! Congratulations on your beautiful new home.</p> <p><a href="#">Update Your Comments to This Review</a></p>
08/17/2018	<p>★★★★★ 5.0</p> <p>Quality: 5.0</p> <p>Customer Service: 5.0</p> <p>Value for Money: 5.0</p>	<p>Review by Julio I. in Coos Bay, OR</p> <p>Project: Inspect a Home</p> <p>Comments: Very Professional and thorough. Arrived on time and sent the inspection report quickly. I was Very pleased.</p> <hr/> <p>Your Comments:</p> <p>Thank you Julio, for allowing me to perform your home inspection! It was great meeting you and your family.</p> <p><a href="#">Update Your Comments to This Review</a></p>
07/12/2018	<p>★★★★★ 5.0</p> <p>Quality: 5.0</p> <p>Customer Service: 5.0</p> <p>Value for Money: 5.0</p>	<p>Review by David M. in Reedsport, OR</p> <p>Project: Inspect a Home</p> <p>Comments: Nice guy, pleasant to work with and he went out of his way to complete the inspection.</p> <hr/> <p>Your Comments:</p> <p>Thank you for the kind review, David. Congratulations on your new home!</p> <p><a href="#">Update Your Comments to This Review</a></p>

<p>02/15/2018</p>	<p>★★★★★ 5.0  Quality: 5.0  Customer Service: 5.0  Value for Money: 5.0</p>	<p>Review by Heide R. in Medford, OR  Project: Inspect a Home  Comments: Matt showed up on time and did a very thorough inspection. His report was completed on sent the following day. He was polite, professional, and helpful in reviewing his findings. I highly recommend this excellent service. It was worth every dollar.</p> <hr/> <p>Your Comments:  Thank you so much for the kind review. It was a pleasure meeting you and your family. I am happy that you are pleased with our report, and am grateful for having the opportunity to do business with you.  <a href="#">Update Your Comments to This Review</a></p>
<p>12/01/2017</p>	<p>★★★★★ 4.5  Quality: 4.5  Customer Service: 5.0  Value for Money: 4.5</p>	<p>Review by Gary and avis B. in North Bend, OR  Project: Inspect a Home  Comments: Matt followed up with us as soon as he was finished by phone and than had the written report to us the next day. Very professional and curteous.</p> <hr/> <p>Your Comments:  Thank you for choosing Superior NW Home Inspections! Your business is truly appreciated!  <a href="#">Update Your Comments to This Review</a></p>
<p>11/22/2017</p>	<p>★★★★★ 5.0  Quality: 5.0  Customer Service: 5.0  Value for Money: 5.0</p>	<p>Review by Jessica H. in Myrtle Creek, OR  Project: Inspect a Home  Comments: Highly recommend! Excellent!</p> <hr/> <p>Your Comments:  Thank you Jessica, your review is greatly appreciated. Congratulations on your beautiful new home!  <a href="#">Update Your Comments to This Review</a></p>
<p>11/19/2017</p>	<p>★★★★★ 4.5  Quality: 4.5  Customer Service: 5.0  Value for Money: 4.0</p>	<p>Review by John B. in Riddle, OR  Project: Inspect a Home  Comments: hello</p> <hr/> <p>Your Comments:  Thank you for your review. Your business is greatly appreciated!  <a href="#">Update Your Comments to This Review</a></p>
<p>05/12/2017</p>	<p>★★★★★ 5.0  Quality: 5.0  Customer Service: 5.0  Value for Money: 4.5</p>	<p>Review by a Homeowner in Salem, OR  Project: Inspect a Home  Comments: He was very thorough and honest,</p> <hr/> <p>Your Comments:  Thank you for your review!  <a href="#">Update Your Comments to This Review</a></p>
<p>05/05/2017</p>	<p>★★★★★ 5.0  Quality: 5.0  Customer Service: 5.0  Value for Money: 5.0</p>	<p>Review by Sandra P. in Keizer, OR  Project: Inspect a Home  Comments: Matt is just simply amazing! He was very thorough and exceeded my expectations. He took extra time inspecting my concerns on the property and called me with a verbal review and sent a report promptly. I currently live out of state and did all my dealings with my estate agent and via phone and I was well informed throughout the whole process which gave me peace of mind. I would absolutely recommend Matt.</p> <hr/> <p>Your Comments:  Thank you Sandra! It was a pleasure having the opportunity to inspect your new home for you. Your review is greatly appreciated!  <a href="#">Update Your Comments to This Review</a></p>

04/24/2017	 4.0 Quality: 3.5 Customer Service: 5.0 Value for Money: 5.0	Review by a Homeowner in Salem, OR Project: Inspect a Home Comments: Matt was friendly but professional. <a href="#">Add Your Comments to This Review</a>
03/11/2017	 5.0 Quality: 5.0 Customer Service: 5.0 Value for Money: 5.0	Review by a Homeowner in Lincoln City, OR Project: Inspect a Home Comments: Matt was prompt , professional and thorough and very pleasant to deal with. I would use this service again and recommend this company to others. <hr/> Your Comments: Thank you for giving me the opportunity to earn your business! It was a pleasure working with you! <a href="#">Update Your Comments to This Review</a>

Date	Rating	Review
02/18/2017	 5.0 Quality: 5.0 Customer Service: 5.0 Value for Money: 5.0	Review by a Homeowner in LINCOLN CITY, OR Project: Inspect a Home Comments: He was on time, inspected everything inside and out. Spent a lot of time with me and was very professional. I would definitely recommend Matt. <hr/> Your Comments: Thank you so much for the great review. It was a pleasure meeting you, and being able to perform your home maintenance inspection. I'm glad I was able to help. Your business is very much appreciated! <a href="#">Update Your Comments to This Review</a>
02/03/2017	 5.0 Quality: 5.0 Customer Service: 5.0 Value for Money: 5.0	Review by Kathy W. in Salem, OR Project: Inspect a Home Comments: Came when I asked and sent back my report immediately Via E-mail. Photos included and very througho. Met with us when he was done and gave a verbal report as well. <hr/> Your Comments: Thank you so much for choosing Superior Northwest Home Inspections for your home inspection needs! It was truly a pleasure having the opportunity to work with you and Chris. Congratulations on your new home! <a href="#">Update Your Comments to This Review</a>
01/20/2017	 5.0 Quality: 5.0 Customer Service: 5.0 Value for Money: 5.0	Review by a Homeowner in Salem, OR Project: Inspect a Home Comments: Great company! <hr/> Your Comments: Thank you for your business! We love assisting our cutomers with this important step in the home buying process! <a href="#">Update Your Comments to This Review</a>
01/07/2017	 5.0 Quality: 5.0 Customer Service: 5.0 Value for Money: 5.0	Review by a Homeowner in Stayton, OR Project: Inspect a Home Comments: Matt is very, very professional. He is very thorough, Very knowledgeable. If you need your pre purchase house or the house you live in inspected call Matt and make appointment. You will NOT be disappointed. Thanks again Matt. Regards, Steve Anderson <hr/> Your Comments: Thank you (consumer name withheld per their request), your business was greatly appreciated. Congratulations on the purchase of your new home! <a href="#">Update Your Comments to This Review</a>

<p>12/20/2016</p> <p>★★★★★ 5.0</p> <p>Quality: 5.0</p> <p>Customer Service: 5.0</p> <p>Value for Money: 4.5</p>		<p>Review by a Homeowner in Sheridan, OR</p> <p>Project: Inspect a Home</p> <p>Comments: Overall, it was a perfect experience. Even with the bad weather they still completed the inspection thoroughly and efficiently. I highly recommend Matt and his services. I had no questions at the end and was not disappointed with the results of the inspection.</p> <hr/> <p>Your Comments:</p> <p>Thank you for choosing Superior Northwest Home Inspections for your home inspection needs. Your business is truly appreciated! Congratulations on your new home.</p> <p><a href="#">Update Your Comments to This Review</a></p>
<p>11/11/2016</p> <p>★★★★★ 5.0</p> <p>Quality: 5.0</p> <p>Customer Service: 5.0</p> <p>Value for Money: 5.0</p>		<p>Review by Angi H.</p> <p>Project: Inspect a Home</p> <p>Comments: Matt was easy to talk to. He treated us like family. Great experience. Very thorough.</p> <hr/> <p>Your Comments:</p> <p>Thank you so much for your business. It was a pleasure working with you and your family.</p> <p><a href="#">Update Your Comments to This Review</a></p>
<p>11/11/2016</p> <p>★★★★★ 5.0</p> <p>Quality: 5.0</p> <p>Customer Service: 5.0</p> <p>Value for Money: 5.0</p>		<p>Review by Lynne G.</p> <p>Project: Inspect a Home</p> <p>Comments: I never have such an in depth home report, he found every little thing. He was great</p> <hr/> <p>Your Comments:</p> <p>Thank you for your business. We strive to make our inspection reports as thorough and easy-to-read as possible. I'm glad we were able to help.</p> <p><a href="#">Update Your Comments to This Review</a></p>
<p>11/01/2016</p> <p>★★★★★ 4.5</p> <p>Quality: 5.0</p> <p>Customer Service: 5.0</p> <p>Value for Money: 5.0</p>		<p>Review by Angi H. in Salem, OR</p> <p>Project: Inspect a Home</p> <p>Comments: Matt was thorough for our first-time home inspection. Very easy to talk to and explained things to us as if we were humans, not numbers. Also treated us as if we were members of his own family (looking out for our interest....and investment. Very professional, and communicated issues at hand, and gave assessment of certain issues which should be addressed soon, or in the near future. His pictures helped support what his thorough report indicated, using easy to locate indicators marking the trouble area on his pictures. Of all the positive things I can say about Matt, his company does not perform lead-based paint testing. But for a nominal fee, he will do Radon tests. His rates were comparable to others, and most of the time, less. He was able to schedule with us on short notice. After his assessment, he walked us through the inside and outside of the house explaining all of his findings! A must HIRE!</p> <hr/> <p>Your Comments:</p> <p>Thank you so much for your business! It was our pleasure to help you through this process. I hope we were able to provide you some peace of mind while making your home purchase.</p> <p><a href="#">Update Your Comments to This Review</a></p>
<p>10/31/2016</p> <p>★★★★★ 4.5</p> <p>Quality: 5.0</p> <p>Customer Service: 5.0</p> <p>Value for Money: 4.5</p>		<p>Review by Lynne G. in SALEM, OR</p> <p>Project: Inspect a Home</p> <p>Comments: I was unable to be there for the inspection but Matt's In depth pictures and written reviews I felt like i was there. This is my third home inspection and have never been so happy and feel so knowledgeable about the new home I am buying. I would recommend Matt to everyone who is considering buying a home But once the money was in hand I got no answer from a question i texted him about</p> <hr/> <p>Your Comments:</p> <p>Thank you, Lynne! We appreciate your business. Any apologies for any missed messages. We at Superior Northwest strive to answer any questions in a prompt manner.</p> <p><a href="#">Update Your Comments to This Review</a></p>

10/13/2016	<p>★★★★★ 5.0</p> <p>Quality: 5.0</p> <p>Customer Service: 5.0</p> <p>Value for Money: 5.0</p>	<p>Review by Brenda C.</p> <p>Project: Inspect a Home</p> <p>Comments: He was able to get us scheduled quickly. It was an excellent price. I recommend him. The reports are thorough and goes over everything at the site.</p> <hr/> <p>Your Comments:</p> <p>Thank you for your business! It was very nice to be of assistance to you!</p> <p><a href="#">Update Your Comments to This Review</a></p>
10/13/2016	<p>★★★★★ 5.0</p> <p>Quality: 5.0</p> <p>Customer Service: 5.0</p> <p>Value for Money: 5.0</p>	<p>Review by Amanda M.</p> <p>Project: Inspect a Home</p> <p>Comments: He was very personable and got to us in a timely fashion. The value was a lot better than the others we checked.</p> <hr/> <p>Your Comments:</p> <p>Thank you for your business! I'm glad we were able to assist you with this step in making your home purchase.</p> <p><a href="#">Update Your Comments to This Review</a></p>



Diana B.

Offsite review

**Highly Recommended!**

February 13, 2017



"Matt was fabulous! This is our first home buying experience and he answered all our questions and helped us feel much better about our purchase.

His inspection was very thorough. He walked me through his findings the day of as well as gave a very detailed report. He was also easy to get a hold of for follow up questions/concerns, responding to both e-mails and texts in a very timely manner.

He was a pleasure to do business with and I hope I have an opportunity in the future to recommend him to friends & family!"

Thank you Diana! I am thankful for having the opportunity to complete your home inspection for you. Your business is appreciated! Congrats on your new home!



Kay C.

Offsite review

**Must hire! Quick to schedule, great service!**

February 11, 2017



"Excellent customer service and military discount! Matt was very thorough and walked me through the home to explain the issues he found during the inspection. I received my report the same day, which included pictures and notations that were easy to read and understand. My realtor really liked the report, too! Matt is a must hire."

Thank you Kay! Customer satisfaction is a priority for us, and we are thankful for your business!



Jackie M.

### Offsite review

#### Excellent Service

February 10, 2017



"Our experience with Matthew at Superior Northwest Home Inspection LLC was a positive one, and I would use this service again as well as recommend him to family and friends. He was thorough and took the time to explain exactly what he noted in his report as concerns. We even had several follow calls and text where he continued to patiently explain answers to our questions. He is a professional.

Best regards,  
Jackie Maddox"

Thank you Jackie for selecting Superior Northwest Home Inspections. It was a pleasure working with you.



Kevin R.

### Offsite review

#### Great Job!!

February 10, 2017



"Very professional and direct with a grand understanding of home inspections. I recommend him to anybody."

Thank your review Kevin! It is always great to work with top-notch professionals as yourself.



Kate W.

### Offsite review

#### Professional and Timely

February 10, 2017



"The inspector was available on my schedule, and quickly. He was on time (early even), friendly, and professional. He even let us follow him around for a bit. He met us at a coffee shop afterwards to give us a verbal report, and then mailed us a very detailed written reported with photos later that day. He covered every inch of the house, right down to testing the GFCI plug in the kitchen. And his price was very reasonable, with a 10% senior discount for us. I hope never to buy another property, but would definitely use Matt again if I did."

Thank you Kate for choosing Superior Northwest Home Inspections for your inspection needs. One of the greatest rewards of this job is being able to work with great clients like you!